

PATENT ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Kurt M. Joseph	07/23/2002
RECEIVING PARTY DATA	
Name:	SBC Technology Resources, Inc.
Street Address:	9505 Arboretum Blvd.
City:	Austin
State/Country:	TEXAS
Postal Code:	78759
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	10970236
CORRESPONDENCE DATA	
Fax Number:	(512)322-8355
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	5123222601
Email:	auspatdept@bakerbotts.com
Correspondent Name:	Baker Botts L.L.P.
Address Line 1:	Edward J. Marshall
Address Line 2:	98 San Jacinto Blvd., Suite 1500
Address Line 4:	Austin, TEXAS 78701-4039
NAME OF SUBMITTER:	Angela D Loding
Total Attachments: 3 source=10970236 SBC Technology#page1.tif source=10970236 SBC Technology#page2.tif source=10970236 SBC Technology#page3.tif	

CH \$40.00 10970236

FORM PTO-1595 1-31-92		U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office							
RECORDATION FORM COVER SHEET									
PATENTS ONLY									
To the Honorable Commissioner of Patents and Trademarks. Please record the attached original documents or copy thereof.									
1. Name of Conveying Party(ies): ALL INDIVIDUALS Kurt M. Joseph 5815 Sandalwood Hollow Austin, Texas 78731 Citizenship: United States of America Additional name(s) of conveying party(ies) attached? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		2. Name and Address of receiving Party(ies): Name: SBC Technology Resources, Inc. Street Address: 9505 Arboretum Boulevard City: Austin State: Texas Zip: 78759 Additional name(s) & address(es) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No							
3. Nature of conveyance: <table border="0" style="width: 100%;"><tr><td><input checked="" type="checkbox"/> Assignment</td><td><input type="checkbox"/> Merger</td></tr><tr><td><input type="checkbox"/> Security Agreement</td><td><input type="checkbox"/> Change of Name</td></tr><tr><td><input type="checkbox"/> Other</td><td></td></tr></table>		<input checked="" type="checkbox"/> Assignment	<input type="checkbox"/> Merger	<input type="checkbox"/> Security Agreement	<input type="checkbox"/> Change of Name	<input type="checkbox"/> Other		4. Application number(s) or patent number(s): If this document is being filed together with a new application, the execution date of the application is: A. Patent Application No.(s) 10/970,236 Filed October 21, 2004 B. Patent No.(s) Additional Number(s) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<input checked="" type="checkbox"/> Assignment	<input type="checkbox"/> Merger								
<input type="checkbox"/> Security Agreement	<input type="checkbox"/> Change of Name								
<input type="checkbox"/> Other									
5. Name and address of party to whom correspondence concerning document should be mailed: Name: Edward J. Marshall Internal Address: Baker Botts L.L.P. Street Address: 1500 San Jacinto Center 98 San Jacinto Blvd. Austin, Texas 78701 City: Austin State: Texas Zip: 78701-4039		6. Total number of applications and patents involved: One 7. Total Fee (37 CFR 3.41): \$40.00 <table border="0" style="width: 100%;"><tr><td><input type="checkbox"/> Enclosed</td></tr><tr><td><input checked="" type="checkbox"/> Authorized to be charged to deposit account</td></tr></table> 8. Deposit account number: No. 50-2148 of Baker Botts L.L.P. (Attach Duplicate Copy of this page if paying by deposit account)		<input type="checkbox"/> Enclosed	<input checked="" type="checkbox"/> Authorized to be charged to deposit account				
<input type="checkbox"/> Enclosed									
<input checked="" type="checkbox"/> Authorized to be charged to deposit account									
DO NOT USE THIS SPACE									
9. Statement and signature. <i>To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.</i> Edward J. Marshall Name of Person Signing <div style="display: flex; justify-content: space-between; align-items: center;"><div style="border-top: 1px solid black; width: 30%; text-align: center;">Signature</div><div style="border-top: 1px solid black; width: 30%; text-align: center;">Date</div><div style="border-top: 1px solid black; width: 30%; text-align: center;">12/27/04</div></div>									
Total number of pages including cover sheet 3									
OMB No. 0651-0011 (exp. 4/94)									
Do not detach this portion									
Mail documents to be recorded with required cover sheet information: Mail Stop Assignment Recordation Services Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450									
Public burden reporting for this sample cover sheet is estimated to average about 30 minutes per document to be recorded, including time for reviewing the document and gathering the data needed, and completing and reviewing the sample cover sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Office of Information Systems, PK2-1000C, Washington, D.C. 20231, and to the Office of Management and Budget, Paperwork Reduction Project, (0651-0011), Washington, D.C. 202503.									

ASSIGNMENT

WHEREAS, Kurt M. Joseph, a citizen of the United States of America, residing at 5815 Sandalwood Hollow, Austin, Texas 78731, hereinafter called the "Assignor," has made the invention described in the United States patent application entitled *System and Method to Provide Automated Scripting for Customer Service Representatives*, Attorney Docket No. 064198.0108, (SBC File No. T00396) for a full description of which reference is here made to an application for Letters Patent of the United States filed on May 1, 2002;

WHEREAS, SBC Technology Resources, Inc., a corporation organized and existing under the laws of the State of Delaware, having a place of business at 9505 Arboretum Boulevard, Austin, Texas 78759, hereinafter called the "Assignee," desires to acquire the entire right, title and interest for the United States of America and elsewhere throughout the world in and to said invention and the patent application identified above, including any and all divisions and continuations thereof and any and all Letters Patent which may be granted thereon, including any and all renewals, reissues and prolongations thereof.

NOW, THEREFORE in consideration of the sum of One Dollar (\$1.00) and other valuable and legally sufficient consideration, the receipt of which by the Assignor from the Assignee is hereby acknowledged, the Assignor has sold, assigned and transferred, and by these presents does sell, assign and transfer to the Assignee, the entire right, title and interest for the United States in and to the invention and the patent application identified above, and any patents that may issue for said invention in the United States; together with the entire right, title and interest in and to said invention and all patent applications and patents therefor in all countries foreign to the United States, including the full right to claim for any such application all benefits and priority rights under any applicable convention; together with the entire right, title and interest in and to all continuations, divisions, renewals and extensions of any of the patent applications and patents defined above; to have and to hold for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term and terms for all such patents.

AND said Assignor hereby covenants and agrees, for both the Assignor and the Assignor's legal representatives, that the Assignor will assist the Assignee in the prosecution of the patent application identified above; in the making and prosecution of any other patent applications that the Assignee may elect to make covering the invention identified above; in vesting in the Assignee like exclusive title in and to all such other patent applications and patents; and in the prosecution of any interference which may arise involving said invention, or any such patent application or patent; and that the Assignor will execute and deliver to the Assignee to carry out the terms of this Assignment. Assignor authorizes the attorney or agent who files the patent application first referenced above to fill in the U.S. Application Serial No. and filing date above, if required.

AND said Assignor authorizes and requests the Commissioner of Patents to issue Letters Patent on said application, and on any all divisions and continuations thereof, to said

Assignee, its assigns and legal representatives, in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, this Assignment is executed by said Assignor, on the date(s) listed below.

Name of First Inventor: Kurt M. Joseph

Signature of First Inventor:

Kurt M. Joseph

Date:

7/23/02

Witnesses for First Inventor

First Witness:

Michael D. Bennett 7/23/02
Signature / Date

MICHAEL D. BENNETT
Full Name (printed)

Second Witness:

Mary E McNeill Smith 7/23/2002
Signature / Date

Mary E McNeill-Smith
Full Name (printed)