

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:70%;">Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>THOMAS E. CREAMER</td> <td>12/19/2002</td> </tr> <tr> <td>BRENT L. DAVIS</td> <td>12/19/2002</td> </tr> <tr> <td>PEEYUSH JAISWAL</td> <td>12/19/2002</td> </tr> <tr> <td>VICTOR S. MOORE</td> <td>12/20/2002</td> </tr> </tbody> </table>		Name	Execution Date	THOMAS E. CREAMER	12/19/2002	BRENT L. DAVIS	12/19/2002	PEEYUSH JAISWAL	12/19/2002	VICTOR S. MOORE	12/20/2002
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RECEIVING PARTY DATA											
Name:	INTERNATIONAL BUSINESS MACHINES CORPORATION										
Street Address:	NEW ORCHARD ROAD										
City:	ARMONK										
State/Country:	NEW YORK										
Postal Code:	10504										
PROPERTY NUMBERS Total: 1											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:30%;">Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>10326687</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	10326687						
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Application Number:	10326687										
CORRESPONDENCE DATA											
Fax Number:	(561)659-6313										
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>											
Phone:	5616713679										
Email:	alaine.allison@akerman.com										
Correspondent Name:	BRIAN K. BUCHHEIT										
Address Line 1:	P.O. BOX 3188										
Address Line 4:	WEST PALM BEACH, FLORIDA 33402-3188										
NAME OF SUBMITTER:	BRIAN K. BUCHHEIT										
Total Attachments: 2 source=BOC9-2002-0068 (365) Signed Assignment#page1.tif source=BOC9-2002-0068 (365) Signed Assignment#page2.tif											

CH \$40.00 10326687

IBM Docket No.: BOC9-2002-0068 (365)
Express Mailing Label No. EL 920513114 US

ASSIGNMENT

WHEREAS, we:

- | | | |
|-----|---|--|
| (1) | Thomas E. Creamer
County of Palm Beach | Of Boca Raton
and State of Florida |
| (2) | Brent L. Davis
County of Broward | Of Deerfield Beach
and State of Florida |
| (3) | Peeyush Jaiswal
County of Palm Beach | Of Boca Raton
and State of Florida |
| (4) | Victor S. Moore
County of Palm Beach | Of Boynton Beach
and State of Florida |

have invented certain improvements in

CUSTOMIZED INTERACTIVE VOICE RESPONSE MENUS

and executed a United States patent application therefore on the following date(s):

- (1) 12/19/2002
- (2) 12/19/2002
- (3) 12/19/2002
- (4) 12/20/2002

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at New Orchard Road, Armonk, New York, 10504 (hereinafter called IBM), desires to acquire the entire right, title and interest in the application and invention, and to any United States and foreign patents to be obtained therefore;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby acknowledge our prior existing obligation and hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of the United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in the application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

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SIGNED AND SEALED:

	<u>LOCATION</u>	<u>DATE</u>	<u>SIGNATURE</u>
(1)	<u>Boca Raton, FL</u>	<u>12/19/2002</u>	<u>Thomas E. Creamer</u> Thomas E. Creamer
(2)	<u>Boca Raton, FL</u>	<u>12/19/2002</u>	<u>Brent L. Davis</u> Brent L. Davis
(3)	<u>Boca Raton, FL</u>	<u>12/19/2002</u>	<u>Peeyush Jaiswal</u> Peeyush Jaiswal
(4)	<u>Boca Raton, FL</u>	<u>12/20/2002</u>	<u>Victor S. Moore</u> Victor S. Moore