

12-23-2004

ATTORNEY DOCKET: 062891.1408

Sheet 1 of 2

FORM PTO 1595
1-31-92

RECOR



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Patent and Trademark Office

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To the Honorable Commissioner of Patents and Trademarks. Please record the attached original documents or copy thereof.

12/13/04

1. Name and Address of Conveying Party(ies) INDIVIDUAL:

Shmuel (nmi) Shaffer
1211 Cowper Street
Palo Alto, Santa Clara County, California 94301

Individual Citizenship: United States of America

Additional name(s) of conveying party(ies) attached?
 Yes No

3. Nature of conveyance:

Assignment Merger
 Security Agreement Change of Name
 Other

Execution Date: 12/9/2004, 12/9/2004, 12-9-04, 10 December 2004

2. Name and Address of receiving Party(ies):

Name: Cisco Technology, Inc.
Internal Address: 170 West Tasman Drive
Street Address: 170 West Tasman Drive
City: San Jose
State: California Zip: 95134

Additional name(s) & Address(es) attached? Yes No

19587 U.S. PTO
11/010707



4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: 12/9/2004, 12/9/2004, 12-9-04
10 December 2004

A. Patent Application No.(s):

11/010707

B. Patent No.(s):

Additional Numbers Yes No

5. Name and address of party to whom correspondence concerning document should be mailed to:

Name: Barton E. Showalter
Internal Address: BAKER BOTTS L.L.P.
Street Address: 2001 Ross Avenue, Suite 600
City: Dallas
State: Texas Zip: 75201-2980

6. Total number of application and patents involved: One

7. Total Fee (37C.F.R. 3.41): \$40.00

Enclosed
 Authorized to be charged to deposit account

8. Deposit Account Number:

(Attach Duplicate Copy of this page if paying by deposit account)

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9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Chad C. Walters
Reg. No. 48,022

Signature

December 13, 2004
Date

Total number of pages including cover sheet

OMB No. 0651-0011 (exp. 4/94)

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FORM PTO-1595
ATTACHMENT

1. **Name of Conveying Parties – Continued – ALL INDIVIDUALS**

Labhesh (nmi) Patel
25 Moon Beam Drive
Mountain View, Santa Clara County, California 94043
Individual Citizenship: India

Joseph F. Khouri
5925 Foligno Way
San Jose, Santa Clara County, California 95138-2226
Citizenship: United States of America

Gebran G. Chahrouri
250 Ringwood Avenue
Menlo Park, San Mateo County, California 94025-2232
Citizenship: United States of America

ASSIGNMENT

WHEREAS, I, the undersigned inventor (or one of the undersigned joint inventors), of residence as listed, having invented certain new and useful improvements as below entitled, for which application for United States Letters Patent is made, said application having been executed on the date set forth below; and

WHEREAS, Cisco Technology, Inc. (hereinafter referred to as "Assignee"), a California Corporation, with an address of 170 West Tasman Drive, San Jose, California 95134, desires to acquire my entire right, title and interest in and to the invention, and in and to the said application and any Letters Patent that may issue thereon;

NOW, THEREFORE, for and in consideration of One United States Dollar (\$1.00) and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I assign to Assignee, all right, title and interest in and to said invention and in and to said application and all patents which may be granted therefor, and all divisions, reissues, continuations, continuations-in-part and extensions thereof; and I hereby authorize and request the Commissioner of Patents and Trademarks to issue all patents for said invention, or patents resulting therefrom, insofar as my interest is concerned, to Assignee.

I also assign to Assignee, all right, title and interest to the invention disclosed in said application throughout the world, including the right to file applications and obtain patents, utility models, industrial models and designs for said invention in its own name throughout the world including all rights to publish cautionary notices reserving ownership of said invention and all rights to register said invention in appropriate registries; and I further agree to execute any and all powers of attorney, applications, assignments, declarations, affidavits, and any other papers in connection therewith necessary to perfect such right, title and interest in Assignee.

I will communicate to Assignee any facts known to me respecting any improvements; and, at the expense of Assignee, I will testify in any legal proceedings, sign all lawful papers, execute all divisional, continuation, continuation-in-part, reissue and substitute applications, make lawful oaths and declarations, and generally do everything possible to vest title in Assignee and to aid Assignee to obtain and enforce proper protection for said invention in all countries.

This Assignment shall be binding on the parties' successors, assigns and legal representatives.

Title of Invention: **METHOD AND SYSTEM FOR COMMUNICATING WITH
AN AUTOMATIC CALL DISTRIBUTOR SYSTEM AGENT**

Signature of Inventor:
Inventor's Name:

Shmuel Shaffer
Shmuel (nmi) Shaffer

Residence (City, County, State)

1211 Cowper Street
Palo Alto, Santa Clara County,
California 94301

Date:

12/9/2004

Date Application Executed:

12/9/2004

Signature of Inventor:
Inventor's Name:

Labhesh Patel
Labhesh (nmi) Patel

Residence (City, County, State)

25 Moon Beam Drive
Mountain View, Santa Clara County,
California 94043

Date:

12/9/2004

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