. 02.17	2005 Docket No. 020375-057100US
OMB No. 0651-0027 (exp. 6/30/2005)	United States Patent and Trademark Office
RE	
2-3-05 10292	43053
To the Director of the U.S. Patent and Trademark Office: Please	
1. Name of conveying party(ies)/Execution Date(s):	2. Name and address of receiving party(ies)
Chaun P. Heywood	Name: First Data Corporation
	Internal Address:
Execution Date(s) February 1, 2005	Street Address: 12500 East Belford Avenue,
Additional name(s) of conveying party(ies) attached? 🗌 Yes 🔀 No	Suite M21A2
3. Nature of conveyance:	City: Englewood,
Assignment Merger	
Security Agreement Change of Name	State: CO
Government Interest Assignment	
Executive Order 9424, Confirmatory License	Country: US Zip: 80112-5939
Other	Additional name(s) & address(es) attached? 🗌 Yes 🔀 No
4. Application or patent number(s):	is document is being filed together with a new application.
A. Patent Application No.(s)	B. Patent No.(s)
Additional numbers at	tached? Yes No
5. Name and address to whom correspondence concerning document should be mailed:	6. Total number of applications and patents involved:
Name: Eugene J. Bernard	7. Total fee (37 CFR 1.21(h) & 3.41) \$ 40.00
Internal Address:	Authorized to be charged by credit card
TOWNSEND AND TOWNSEND AND CREW LLP	Authorized to be charged to deposit account
Street Address: Two Embarcadero Center,	Enclosed 702
Eighth Floor	None required (government interest not affecting title)
City: San Francisco	8. Payment Information
State: California Zip: 94111-3834	a. Credit Card Last 4 numbers
Phone Number: (303) 571-4000	b. Deposit Account Number 20-1430
Fax Number: (415) 576-0300	Authorized User Name Townsend and
Email Address: g3b@townsend.com	Townsend and CreveLLP
9. Signature: Prove B	e 2-3-2005 \$ \$
Signature	Date Date
Eugene J. Bernard Name of Person Signing Atty. Reg. No. 4	Total number of pages including cover 2 42.320 sheet, attachments, and documents:
Documents to be recorded (including cover shee	t) should be faxed to (703) 306-5995, or mailed to:
	of the USPTO, P.O.Box 1450, Alexandria, VA 22313-1450
	of the USP10, P.O.Box 1490, Alexandria, VA 22313-1450
	6 6

PATENT REEL: 016255 FRAME: 0299

Attorney Docket No.: 020375-057100US

ASSIGNMENT OF PATENT APPLICATION

SOLE

WHEREAS, Chaun P. Heywood of 6428 North 105th Street, Omaha, NE 68134, hereinafter referred to as "Assignor," is the inventor of the invention described and set forth in the below-identified application for United States Letters Patent:

Title of Invention: CUSTOMER RETENTION SYSTEMS AND METHODS

Date(s) of execution of Declaration:

Filing Date:

Application No.:

; and

WHEREAS, First Data Corporation, a corporation of the state of Delaware, located at 12500 East Belford Avenue, Suite M21A2, Englewood, CO 80112-5939, hereinafter referred to as "ASSIGNEE," is desirous of acquiring an interest in the invention and application and in any U.S. Letters Patent and Registrations which may be granted on the same;

For good and valuable consideration, receipt of which is hereby acknowledged by Assignor, Assignor has assigned, and by these presents does assign to Assignee all right, title and interest in and to the invention and application and to all foreign counterparts (including patent, utility model and industrial designs), and in and to any Letters Patent and Registrations which may hereafter be granted on any patent application claiming priority from the same in the United States and all countries throughout the world, and to claim the priority from the application as provided by the Paris Convention. The right, title and interest is to be held and enjoyed by Assignee and Assignee's successors and assigns as fully and exclusively as it would have been held and enjoyed by Assignor had this Assignment not been made, for the full term of any Letters Patent and Registrations which may be granted thereon, or of any division, renewal, continuation in whole or in part, substitution, conversion, reissue, prolongation or extension thereof.

Assignor further agrees that Assignor will, without charge to Assignee, but at Assignee's expense, (a) cooperate with Assignee in the prosecution of U.S. Patent applications and foreign counterparts on the invention and any improvements, (b) execute, verify, acknowledge and deliver all such further papers, including applications and instruments of transfer, and (c) perform such other acts as Assignee lawfully may request to obtain or maintain Letters Patent and Registrations for the invention and improvements in any and all countries, and to vest title thereto in Assignee, or Assignee's successors and assigns.

Assignor hereby authorizes and requests Townsend and Townsend and Crew LLP, Two Embarcadero Center, Eighth Floor, San Francisco, CA 94111-3834, to insert herein above the application number and filing date of said application when known.

IN TESTIMONY WHEREOF, Assignor has signed his/her name on the date indicated.

Dated: 2-1-2005

Chun Haymond

60407995 v1

PATENT REEL: 016255 FRAME: 0300

Attorney Docket No.: 020375-057100US

ASSIGNMENT OF PATENT APPLICATION

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IN TESTIMONY WHEREOF, Assignor has signed his/her name on the date indicated.

Dated: 2-1-2005

Chrim P. Heyrood

60407995 v1

PATENT REEL: 016255 FRAME: 0301

RECORDED: 02/03/2005