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Avaya Ref. N	lo. 404008-A-01-US	(Flockhart

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U.S. DEPARTMENT OF COMMERCE

(Rev. 06/04) **ER SHEET** U.S. Patent and Trademark Office Y 102954267 To the Director of the U.S. Patent and Trademark Office: Please record the attached documents or the new (address(es) below. 2. Name and address of receiving party(ies): 1. Name of conveying party(ies)/Execution Date(s): Name: Avaya Technology Corp. Andrew D. Flockhart Internal Address: \_\_ Robert C. Steiner Execution Date(s) 2/21/2005 Street Address: 211 Mount Airy Road Additional name(s) of conveying party(ies)attached? Tyes X No 3. Nature of conveyance: City: Basking Ridge State: \_ NJ ■ Assignment ☐ Merger Country: U.S.A. Zip: \_ 07920 ☐ Change of Name ☐ Security Agreement ☐ Government Interest Assignment ☐ Executive Order 9424, Confirmatory License ☐ Other ☑ This document is being filed together with a new application. 4. Application or patent number(s): A. Patent Application No.(s) B. Patent No.(s) 5. Name and address of party to whom correspondence 6. Total number of applications and patents involved: 1 concerning document should be mailed: 7. Total fee (37 CFR 1.21(h) & 3.41) . . . . \$ 40.00 Name: Douglas W. Swartz ☐ Enclosed SHERIDAN ROSS P.C. Authorized to be charged to deposit account 1560 Broadway, Suite 1200 Denver, CO 80202-5145 8. Deposit Account Number: 50-1602 Phone: (303) 863-9700 Fax: (303) 863-0223 (Attach duplicate copy of this page if paying by deposit account) 9. Signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original documents Douglas W. Swartz Reg. No. 37,739 00000182 501602 01 FC#0021 **40.00** M Total number of pages including cover sheet, attachments, and document: 3 Documents to be recorded (including cover sheet) should be faxed to (703) 306-5995, or mailed to: Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, V.A. 22313-1450

EXPRESS MAIL MAILING LABEL NO.: EV539129130US

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE EXPRESS MAIL POST OFFICE TO ADDRESSEE SERVICE UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME:

**PATENT** 

REEL: 016338 FRAME: 0318

## ASSIGNMENT AND AGREEMENT

For value received, we, Andrew D. Flockhart of 1062 East 133 Way, Thornton, Colorado 80241, and Robert C. Steiner of 1335 Marble Court, Broomfield, Colorado 80020, hereby sell, assign and transfer to Avaya Technology Corp., a corporation of the State of Delaware, having an office at 211 Mount Airy Road, Basking Ridge, New Jersey 07920, U.S.A., and its successors, assigns and legal representatives, the entire right, title and interest, for the United States of America, in and to certain inventions related to "DYNAMIC WORK ASSIGNMENT STRATEGIES BASED ON MULTIPLE ASPECTS OF AGENT PROFICIENCY" described in an application for Letters Patent of the United States, executed by us of even date herewith, and all the rights and privileges in said application and under any and all Letters Patent that may be granted in the United States for said inventions; and we also concurrently hereby sell, assign and transfer to Avaya Technology Corp. the entire right, title and interest in and to said inventions for all countries foreign to the United States, including all rights of priority arising from the application aforesaid, and all the rights and privileges under any and all forms of protection, including Letters Patent, that may be granted in said countries foreign to the United States for said inventions.

We authorize Avaya Technology Corp. to make application for such protection in its own name and maintain such protection in any and all countries foreign to the United States, and to invoke and claim for any application for patent or other form of protection for said inventions, without further authorization from us, any and all benefits, including the right of priority provided by any and all treaties, conventions, or agreements.

We hereby consent that a copy of this assignment shall be deemed a full legal and formal equivalent of any document which may be required in any country in proof of the right of Avaya Technology Corp. to apply for patent or other form of protection for said inventions and to claim the aforesaid benefit of the right of priority.

We request that any and all patents for said inventions be issued to Avaya Technology Corp. in the United States and in all countries foreign to the United States, or to such nominees as Avaya Technology Corp. may designate.

We agree that, when requested, we shall, without charge to Avaya Technology Corp. but at its expense, sign all papers, and do all acts which may be necessary, desirable or convenient in connection with said applications, patents, or other forms of protection.

PATENT REEL: 016338 FRAME: 0319

	Andrew D. Flosphat
$\overline{\mathbf{A}}$	ndrew D. Flockhart
Date: 2/21/05	
United States of America )	·
State of Colorado ) ss.	
County of Hains )	
On this 21st day of Almundan	_, 2005, before me personally came Andrew D.
Flockhart, to me known to be the individual des	cribed in and who executed the foregoing instrument,
and acknowledged execution of the same.	
AR ON	Cht the
	Notary Public
	Trotaly Luone
OF COLOR	DILC A
My Commission Expires 08/04/08	file I I have
Date: 2/21/2005	obert C. Steiner
Date: 4/2//2005	
United States of America )	
State of Cologrado ) ss.	
County of HCama )	
215t - 50 to 200	0 ≤, before me personally came Robert C. Steiner,
	and who executed the foregoing instrument, and
acknowledged execution of the same	Tank who experted the foregoing instrument, and
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	Notation Public
	Notary Public
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Avera Tashnalagy Com	08/04/08
Avaya Technology Corp. 211 Mount Airy Road  My Commission Expires	יויטן גט
Basking Ridge, New Jersey 07920	

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**RECORDED: 02/22/2005** 

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