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FORM PTO 1595 U.S. DEPARTMENT OF COMMERCE 1-31-92 RE. Patent and Trademark Office PATENTS ONLY To the Honorable Commissioner of Patents and Trademarks. Please record the attached original documents or copy thereof. 1. Name and Address of Conveying Party(ies) INDIVIDUAL: 2. Name and Address of receiving Party(ies): Michael E. Tasker Name: Cisco Technology, Inc. 7961 Applewood Ct. Internal Address: 170 West Tasman Drive Pleasanton, Alameda County, California 94588 Street Address: 170 West Tasman Drive Individual Citizenship: United States of America City: San Jose Additional name(s) of conveying party(ies) attached? \_\_X\_ Yes \_ No State: California Zip: 95134 Nature of conveyance: Assignment Merger Security Agreement Change of Name Other Additional name(s) & Address(es) attached? Execution Date: 04/20/2005; 04/27/2005; Application number(s) or patent number(s): If this document is being filed together with a new application, the execution date of the application is: 04/20/2005; 04/27/2005; B. Patent No.(s): Patent Application No.(s): Additional Numbers Name and address of party to whom correspondence concerning Total number of application and patents involved: One document should be mailed to: Total Fee (37C.F.R. 3.41): \$40.00 Barton E. Showalter Name: Internal Address: BAKER BOTTS L.L.P. Enclosed Street Address: 2001 Ross Avenue, Suite 600 Authorized to be charged to deposit account City: Dallas State Texas Zip 75201-2980 Deposit Account Number: (Attach Duplicate Copy of this page if paying by deposit account) DO NOT USE THIS SPACE Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document Bradley P. Williams Reg. No. 40,227 Signature Total number of pages including cover sheet OMB No. 0651-0011 (exp. 4/94) Do not detach this portion Mail documents to be recorded with required cover sheet information: 99/2005 DRYRHE 00000057 11120051 Mail Stop Assignment Recordation C:8021 Director -- U.S. Patent and Trademark Office P.O. Box 1450 Alexandria, VA 22313-1450 Public burden reporting for this sample cover sheet is estimated to average about 30 minutes per document to be recorded, including time for reviewing the document and gathering the data needed, and completing and reviewing the sample cover sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Office of Information Systems, PK2-1000C, Washington, D.C. 20231, and to the

Office of Management and Budget, Paperwork Reduction Project, (0651-0011), Washington, D.C. 20503

FORM PTO-1595 ATTACHMENT

## 1. Name of Conveying Parties - Continued - ALL INDIVIDUALS

Michelle W. Ng 863 Rosemary Terrace Sunnyvale, Santa Clara County, California 94086 Citizenship: British/Hong Kong

Yuan (nmi) Cai P.O. Box 110427 Campbell, Santa Clara County, California 95011 Citizenship: P.R. China

Satish B. Ananthanarayana 310 Elan Village Lane, #228 San Jose, Santa Clara County, California 95134 Citizenship: India ATTORNEY DOCKET NO. 062891.1615

ASSIGNMENT

1

## ASSIGNMENT

WHEREAS, I, the undersigned inventor (or one of the undersigned joint inventors), of residence as listed, having invented certain new and useful improvements as below entitled, for which application for United States Letters Patent is made, said application having been executed on the date set forth below; and

WHEREAS, Cisco Technology, Inc. (hereinafter referred to as "Assignee"), a California Corporation, with an address of 170 West Tasman Drive, San Jose, California 95134, desires to acquire my entire right, title and interest in and to the invention, and in and to the said application and any Letters Patent that may issue thereon;

NOW, THEREFORE, for and in consideration of One United States Dollar (\$1.00) and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I assign to Assignee, all right, title and interest in and to said invention and in and to said application and all patents which may be granted therefor, and all divisions, reissues, continuations, continuations-in-part and extensions thereof; and I hereby authorize and request the Commissioner of Patents and Trademarks to issue all patents for said invention, or patents resulting therefrom, insofar as my interest is concerned, to Assignee.

I also assign to Assignee, all right, title and interest to the invention disclosed in said application throughout the world, including the right to file applications and obtain patents, utility models, industrial models and designs for said invention in its own name throughout the world including all rights to publish cautionary notices reserving ownership of said invention and all rights to register said invention in appropriate registerion; and I further agree to execute any and all powers of attorney, applications, assignments, declarations, affidavits, and any other papers in connection therewith necessary to perfect such right, title and interest in Assignee.

I will communicate to Assignee any facts known to me respecting any improvements; and, at the expense of Assignee, I will testify in any legal proceedings, sign all lawful papers, execute all divisional, continuation, continuation-in-part, reissue and substitute applications, make lawful oaths and declarations, and generally do everything possible to vest title in Assignee and to aid Assignee to obtain and enforce proper protection for said invention in all countries.

This Assignment shall be binding on the parties' successors, assigns and legal representatives.

PATENT REEL: 016530 FRAME: 0779 ATTORNEY DOCKET NO. 062891.1615

ASSIGNMENT

2

Title of Invention:

METHOD AND SYSTEM FOR FAILOVER CAPABILITY FOR REMOTE CALL CENTER

AGENTS

Signature of First Named Inventor:

Inventor's Name:

Michael E. Tasker

Residence (City, County, State)

Date Assignment executed:

Date Application executed:

Citizenship:

Post Office Address:

Pleasanton, Alameda County, California 94588

16/2-/2005

United States of America

7961 Applewood Court

**REEL: 016530 FRAME: 0780** 

ATTORNEY DOCKET NO. 062891,1615

ASSIGNMENT

3

Title of Invention:

METHOD AND SYSTEM FOR FAILOVER CAPABILITY FOR REMOTE CALL CENTER

**AGENTS** 

Signature of Inventor:

Inventor's Name:

Michelle W. N

Residence (City, County, State)

Sunnyvale, Santa Clara County,

California 94086

Date Assignment executed:

Date Application executed:

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Citizenship:

British/Hong Kong

Post Office Address:

863 Rosemary Terrace

ATTORNEY DOCKET NO. 062891.1615

ASSIGNMENT

4

Title of Invention:

METHOD AND SYSTEM FOR FAILOVER CAPABILITY FOR REMOTE CALL CENTER

**AGENTS** 

Signature of Inventor:

Inventor's Name:

Yuan (nmi) Cai

Residence (City, County, State)

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Date Assignment executed:

4/27/2005

Date Application executed:

4/27/2005

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28-Apr-2005 11:39

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**ASSIGNMENT** 

5

Title of Invention:

METHOD AND SYSTEM FOR FAILOVER CAPABILITY FOR REMOTE CALL CENTER

**AGENTS** 

Signature of Inventor:

Inventor's Name:

Satish. B. Ananthanarayana

Satish B. Ananthanarayana

Residence (City, County, State)

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Date Assignment executed:

04/27/2005

Date Application executed:

04/27/2005

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PATENT REEL: 016530 FRAME: 0783