

RECORDATION FORM COVER SHEET
PATENTS ONLY

Atty Ref/Docket No.: 2046.000001

Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Syntellect Inc.

Additional name(s) of conveying party(ies) attached?

[] Yes [X] No

3. Nature of conveyance:

- Assignment Merger
- Security Agreement Change of Name
- Other - Release of Security Agreement

Execution Date: September 2, 2005

2. Name and address of receiving party(ies):

Name: Aspect Communications Corporation

Street Address: 1310 Ridder Park Drive

City: San Jose State: CA Zip: 95131-2313

Additional name(s) & address(es) attached? [] Yes [X] No

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No.(s)

B. Patent No.(s)

6,044,140; 5,666,401; 5,724,408; 5,347,574; 5,309,504;
5,303,298; 5,249,219; 5,181,243; 5,168,519; RE37001;
5,166,974; 5,148,478; 5,109,405; 5,099,509; 5,029,196;
5,027,384; 5,020,095; 4,975,941; 4,972,469; 4,955,047;
4,935,958; 4,922,526; 4,850,012; 4,809,321; 4,696,028.

Additional numbers attached? [] Yes [X] No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Andre L. Marais

Address:

Schwegman, Lundberg, Woessner & Kluth, P.A.
P.O. Box 2938
Minneapolis, MN 55402

6. Total number of applications and patents involved: 25

7. Total fee (37 CFR 3.41): \$1000.00

[] Enclosed

[X] Authorized to be charged to deposit account

8. Please charge any additional fees or credit any over payments to our Deposit account number: 19-0743

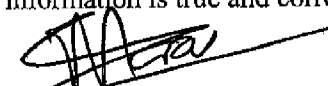
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9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Andre L. Marais/Reg. No. 48,095

Name of Person Signing


Signature

09/12/05
Date

Total number of pages including cover sheet: 3

Mail documents to be recorded with required cover sheet information to:

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

700209871

PATENT
REEL: 016761 FRAME: 0996

CH \$1000.00 190743 6044140

RELEASE OF SECURITY AGREEMENT

In consideration for the payments required under a promissory noted dated October 25, 1997, Syntellect, Inc., a Delaware corporation, (hereinafter "Syntellect") fully and generally releases Aspect Communications Corporation, formerly known as Aspect Telecommunications Corporation, from any and all obligations concerning the the patents and applications set forth on Schedule A attached hereto or otherwise arising out of that certain Patent Security Agreement dated October 25, 1997 (the " Security Agreement) as recorded with the United States Patent and Trademark Office on October 25, 1997, in Reel/Frame 008773/0187.

Dated: 9-2, 2005

SYNTELLECT, INC.

By: Anga Allen

Name: Anga Allen 9-2-05

Title: Controller

Schedule A

| APPLICATION No. | U.S. PATENT No. | TITLE |
|-----------------|------------------------------------|-------------------------------------------------------------------------------|
| 08/344,752 | RE37001 | INTERACTIVE CALL PROCESSOR TO FACILITATE COMPLETION OF QUEUED CALLS |
| 07/685,543 | 5,166,974 (REISSUED RE37001) | INTERACTIVE CALL PROCESSOR TO FACILITATE COMPLETION OF QUEUED CALLS |
| 08/923,223 | 6,044,140 | AUTOMATED ATTENDANT CALL PROCESSOR |
| 08/226,453 | 5,724,408 | AUTOMATED CALL SCREENING |
| 08/612,610 | 5,666,401 | AUTOMATED ATTENDANT CALL PROCESSOR |
| 07/793,843 | 5,309,504 | AUTOMATED IDENTIFICATION OF ATTENDANT POSITIONS IN A TELECOMMUNICATION SYSTEM |
| 07/945,122 | 5,303,298 | AUTOMATED ATTENDANT CALL PROCESSOR |
| 07/822,933 | 5,249,219 | INTEGRATION OF VOICE STORE AND FORWARD FACILITY |
| 07/354,261 | 6,181,243 | SYSTEM AND METHOD FOR COMMUNICATIONS SECURITY PROTECTION |
| 07/636,666 | 5,168,519 | SYSTEM AND METHOD FOR SECURING DTMF TRANSMISSION |
| 07/628,701 | 5,148,478 | SYSTEM AND METHOD FOR COMMUNICATIONS SECURITY PROTECTION |
| 07/568,582 | 5,109,405 | AUTOMATED CALL SCREENING |
| 07/040,564 | 5,099,509 | INTEGRATION OF VOICE STORE AND FORWARD FACILITY |
| 07/217,179 | 5,029,196 | AUTOMATED CALL SCREENING |
| 07/217,426 | 5,027,384 | PERSONALIZED AUTOMATIC CALL ROUTING |
| 07/272,091 | 5,020,095 | INTERACTIVE CALL DISTRIBUTION PROCESSOR |
| 07/099,388 | 4,975,941 | CALL PROCESSOR FOR FACILITATING CALL COMPLETIONS |
| 07/523,121 | 4,972,469 | SYSTEM AND METHOD FOR COMMUNICATIONS SECURITY PROTECTION |
| 07/346,167 | 4,955,047 | AUTOMATED ATTENDANT WITH DIRECT INWARD SYSTEM ACCESS |
| 07/286,273 | 4,935,958 | BUSY/NO-ANSWER CALL COMPLETION EQUIPMENT |
| 07/356,742 | 4,922,526 | AUTOMATED ACCESS FACILITIES FOR USE WITH KEY TELEPHONE SYSTEMS |
| 07/133,318 | 4,850,012 | AUTOMATED ACCESS FACILITIES FOR USE WITH KEY TELEPHONE SYSTEMS |
| 06/909,755 | 4,809,321 | BUSY/NO-ANSWER CALL COMPLETION EQUIPMENT |
| 06/593,526 | 4,696,028 | PBX INTERCEPT AND CALLER INTERACTIVE ATTENDANT BYPASS SYSTEM |