

PATENT ASSIGNMENT

Electronic Version v08
Stylesheet Version v02

SUBMISSION TYPE:

NEW ASSIGNMENT

NATURE OF CONVEYANCE:

ASSIGNMENT OF ASSIGNOR'S INTEREST

CONVEYING PARTY DATA

Name	Execution Date
Eric Anderson	2005-11-02
Kenneth M. Becker	2005-11-02
Rhonda L. Childress	2005-11-03
James A. Riosa	2005-11-04
Sandra J. Schlosser	2005-11-02

RECEIVING PARTY DATA

Name	Street Address	Internal Address	City	State/Country	Postal Code
International Business Machines Corporation	New Orchard Road		Armonk	NEW YORK	10504

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number	11274841

CORRESPONDENCE DATA

FAX NUMBER: 5128231036

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

When the customer number has been provided, the Office of Public Records will obtain the correspondence data from the official record on file at the USPTO.

CUSTOMER NUMBER: 045371

NAME OF PERSON SIGNING:

Patsy Spears

DATE SIGNED:

2006-01-27

Total Attachments: 12

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PATENT

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REEL: 017079 FRAME: 0298

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source=Assignment_Page_11.tif
source=Assignment_Page_12.tif

ASSIGNMENT

Whereas, we,

- | | |
|---|---|
| (1) <u>Eric Anderson</u>
County of Galveston | of Friendswood
and State of Texas |
| (2) <u>Kenneth M. Becker</u>
County of Hillsborough | of Brandon
and State of Florida |
| (3) <u>Rhonda L. Childress</u>
County of Williamson | of Austin
and State of Texas |
| (4) <u>James A. Riosa</u>
County of Albemarle | of Charlottesville
and State of Virginia |
| (5) <u>Sandra J. Schlosser</u>
County of Travis | of Austin
and State of Texas |

have invented certain improvements in

System and Method of Managing Events on Multiple Problem Ticketing Systems

and executed, respectively, a United States patent application therefore on

(Dates Inventors Signed Declaration) (1) Nov 2, (2005); (2) _____, (2005);
(3) _____, (2005); (4) _____, (2005); (5) _____, (2005).

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to ~~any United States and foreign patents to be obtained therefore;~~

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in said application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on said invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

(1) Signed at Friendswood/Texas on November 2nd, 2005.
(City) (Date)


Eric Anderson

(2) Signed at _____ on _____, 2005.
(City) (Date)

Kenneth M. Becker

(3) Signed at _____ on _____, 2005.
(City) (Date)

Rhonda L. Childress

(4) Signed at _____ on _____, 2005.
(City) (Date)

James A. Riosa

(5) Signed at _____ on _____, 2005.
(City) (Date)

Sandra J. Schlosser

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(1) Signed at _____ on _____, 2005.
(City) (Date)

Eric Anderson

(2) Signed at Brandon / Florida on 11/2/05, 2005.
(City) (Date)

Kenneth M. Becker
Kenneth M. Becker

(3) Signed at _____ on _____, 2005.
(City) (Date)

Rhonda L. Childress

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(City) (Date)

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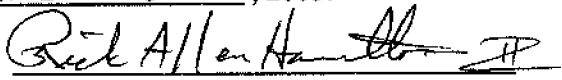
(1) Signed at _____ on _____, 2005.

Gregory Jensen Boss

(2) Signed at _____ on _____, 2005.

Yen-Fu Chen

(3) Signed at Wilkesboro, NC on June 28, 2005.


Rick Allen Hamilton, II

(4) Signed at _____ on _____, 2005

Aroopratan D. Pandya

(5) Signed at _____ on _____, 2005.

James Wesley Seaman

(6) Signed at _____ on _____, 2005.

Timothy Moffett Waters

IBM DOCKET NO. AUS920040946US1

ASSIGNMENT

Whereas, I,

(1) Gregory Jensen Boss County of Utah	of American Fork and State of Utah
(2) Yen-Fu Chen County of Travis	of Austin and State of Texas
(3) Rick Allen Hamilton, II County of Albemarle	of Charlottesville and State of Virginia
(4) Aroopratan D. Pandya County of Dutchess	of Hopewell, Jct. and State of New York
(5) James Wesley Seaman County of Fairfax	of Falls Church and State of Virginia
(6) Timothy Moffett Waters County of Paulding	of Hiram and State of Georgia

have invented certain improvements in

“Active Session Queue Management Using Contextual Systems with an
Instant Messaging Proxy Service”

and executed a United States patent application therefore on (1) _____, 2005,
(2) _____, 2005, (3) _____, 2005, (4)
6-26 _____, 2005, (5) _____, 2005, and
(6) _____, 2005.

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefore;

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IBM DOCKET NO. AUS920040946US1

all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

(1) Signed at _____ on _____, 2005.

Gregory Jensen Boss

(2) Signed at _____ on _____, 2005.

Yen-Fu Chen

(3) Signed at _____ on _____, 2005.

Rick Allen Hamilton, II

(4) Signed at Rockwell 5 CT, M on 6-26-, 2005

Aroopratan D. Pandya
Aroopratan D. Pandya

(5) Signed at _____ on _____, 2005.

James Wesley Seaman

(6) Signed at _____ on _____, 2005.

Timothy Moffett Waters

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(2) _____, 2005, (3) _____, 2005, (4)
_____, 2005, (5) 7-4- _____, 2005, and
(6) _____, 2005.

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Yen-Fu Chen

(3) Signed at _____ on _____, 2005.

Rick Allen Hamilton, II

(4) Signed at _____ on _____, 2005

Aroopratan D. Pandya

(5) Signed at Falls Church, VA on 7-4-, 2005.



James Wesley Seaman

(6) Signed at _____ on _____, 2005.

Timothy Moffett Waters

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(2) _____, 2005, (3) _____, 2005, (4)
_____, 2005, (5) _____, 2005, and
(6) 6/28 _____, 2005.

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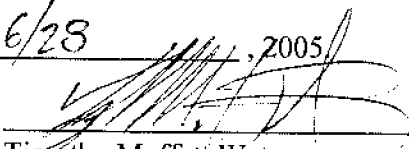
(4) Signed at _____ on _____, 2005

Aroopratan D. Pandya

(5) Signed at _____ on _____, 2005.

James Wesley Seaman

(6) Signed at Atlanta, GA on 6/28, 2005



Timothy Moffett Waters