

Docket No.: 1082-68U

RECORDATION FORM COVER SHEET PATENTS

To the Assistant Commissioner for Patents: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

- (1) Ciprian Agapi
(2) Baiju D. Mandalia
(3) Pradeep P. Mansey

Additional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

2. Name and address of receiving party(ies):

International Business Machines Corporation
New Orchard Road
Armonk, New York 10504

Execution Date:

- (1) November 28, 2005
(2) November 28, 2005
(3) November 28, 2005

3. Nature of conveyance:

- ☒ Assignment ☐ Merger
☐ Security Agreement ☐ Change of Name
☐ Other: _____

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is
(1) _____ (2) _____ (3) _____ (4) _____ (5) _____

A. Patent Application No.(s): 11/291,064 B. Patent No.(s) _____

5. Name and address of Party to whom correspondence concerning document should be mailed:

Steven M. Greenberg, Esq.
Christopher & Weisberg, P.A.
200 East Las Olas Boulevard
Suite 2040
Fort Lauderdale, FL 33301

6. Total number of applications and patents involved 1**7. Total fee (37 CFR 3.41)** \$40.00

☐ Enclosed

☒ Authorized to be charged to deposit account

8. Deposit account number: 502104

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Steven M. Greenberg

Signature

December 21, 2005
Date

Total number of pages including cover sheet: 3

CH \$40.00 502104 11291064

IBM Docket No.: BOC920050073US1 (1082-68U)

ASSIGNMENT

WHEREAS, we:

- (1) Ciprian Agapi of Lake Worth, FL
- (2) Baiju D. Mandalia of Boca Raton, FL
- (3) Pradeep P. Mansey of Coral Springs, FL

have invented certain improvements in

**SYSTEM AND METHOD FOR CALL CENTER AGENT QUALITY ASSURANCE USING
BIOMETRIC DETECTION TECHNOLOGIES**

and executed, respectively, a United States patent application therefore on the following date(s):

- (1) November 28, 2005
- (2) November 28, 2005
- (3) November 28, 2005

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at New Orchard Road, Armonk, New York, 10504 (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefor;

Now therefor, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in said application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on said invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

IBM Docket No.: BOC920050073US1 (1082-68U)

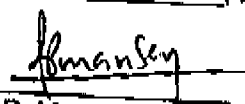
(1) Signed at Boca Raton, on 11/28, 2005.
(City) (Date)


Ciprian Agapi

(2) Signed at Boca Raton, on 11/28, 2005.
(City) (Date)


Baiju D. Mandalia

(3) Signed at BOCA RATON, on 11/28, 2005.
(City) (Date)


Pradeep P. Mansey

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