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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Jean-Marc Trinon	02/08/2006
Troy Cline	02/06/2006
Walt Giroir	02/06/2006
Shane Crawford	02/06/2006

RECEIVING PARTY DATA

Name:	BMC Software, Inc.	
Street Address:	2101 CityWest Blvd.	
City:	Houston	
State/Country:	TEXAS	
Postal Code:	77042	

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	11315857

CORRESPONDENCE DATA

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ATTORNEY DOCKET NUMBER:	149-0140US
NAME OF SUBMITTER:	Coe F. Miles

PATENT REEL: 017172 FRAME: 0471

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Total Attachments: 4 source=Assignment (1)#page1.tif source=Assignment (1)#page2.tif source=Assignment (3)#page1.tif source=Assignment (3)#page2.tif

> PATENT REEL: 017172 FRAME: 0472

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors :

Jean-Marc Trinon, Troy Cline, Walt Giroir and Shane Crawford

Title

System and Method for Business Service Management

Serial No. :

11/315,857

Docket

149-0140US

Filed

December 21, 2005

CERTIFICATE OF MAILING (37 C.F.R. 1.8)

The undersigned hereby certifies that this correspondence is being deposited with the U.S. Postal Service as First Class Mail in an envelope addressed to the Mail Stop Missing Parts, Commissioner for Patents, PO Box 1450,

Alexandria, VA 22313-1450, on 2/15/04

W. L. LLADA K. Mughou Melissa K. Mosby

Mail Stop Missing Parts
Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

ASSIGNMENT

FOR GOOD AND VALUABLE CONSIDERATION, the receipt, sufficiency and adequacy of which is hereby acknowledged, the undersigned do hereby:

SELL, ASSIGN AND TRANSFER to BMC SOFTWARE, INC., (the "Assignee"), a corporation of Delaware having a place of business at 2101 CityWest Blvd., Houston, TX 77042 the entire right, title and interest for the United States and all foreign countries, in and to any and all improvements which are disclosed in the application for United States Letters Patent identified above, such application and all divisional, continuing, substitute, renewal, reissue and all other applications for patent which have been or shall be filed in the United States and all foreign countries on any of such improvements; all original and reissued patents which have been or shall be issued in the United States and all foreign countries on such improvements; and specifically including the right to file foreign applications under the provisions of any convention or treaty and claim priority based o such application in the United States;

AUTHORIZE AND REQUEST the issuing authority to issue any and all United States and foreign patents granted on such improvements to the Assignee;

WARRANT AND COVENANT that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been or will be made to others by the undersigned, and that the full right to convey the same as herein expressed is possessed by the undersigned;

COVENANT that, when requested and at the expense of the Assignee, to carry out in good faith the intent and purpose of this assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue and all other patent applications on any and all such improvements; execute all rightful oaths, declarations, assignments, powers of attorney and other papers; communicate to the Assignee all facts known to the undersigned relating to such improvements and the history thereof; and generally do everything possible which the Assignee shall consider desirable for securing, maintaining and enforcing proper patent protection for such improvements and for vesting title to such improvements in the Assignee;

Atty Ref: 149-0140US

TO BE BINDING on the heirs, assigns, representatives and successors of the undersigned and extend to the successors, assigns and nominees of the Assignee.

Executed on

Feb 8th 2006 by

Date

Jean-Marc Trinon

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Jean-Marc Trinon, Troy Cline, Walt Giroir and Shane Crawford

Title : System and Method for Business Service Management
Serial No.: 11/315,857 Docket : 149-0140US

Filed: December 21, 2005

Mail Stop Missing Parts
Commissioner for Patents

P.O. Box 1450

FEB-06-2006 14:47

Alexandria, VA 22313-1450

CERTIFICATE OF MAILING (37 C.F.R. 1.8)

William C Melissa K. Mosby

ASSIGNMENT

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Ally Ref: 149-0 (400)S

TO BE BINDING on the heirs, assigns, representatives and successors of the undersigned and extend to the successors, assigns and nominees of the Assignee.

RMC SOFTWARE

Executed on 2/6/06 by Troy Cline

Executed on Date

Date

Date

Date

Date

Date

Shane Crawford

STATE OF THUS

County of Travis

BEFORE ME, this b day of February personally appeared the above-named individuals, to me known to be the persons who are described in and who executed the foregoing assignment instrument and acknowledged to me that they executed the same of their own free will for the purposes therein expressed.

SEAL

Gamela Stryw Notary or Consular Officer

My Commission Expires:

11/5/0

PAMELA SIMPSON
Notary Public, State of Texres
My Commission Expires
NOV. 5, 2008