

Docket No.: FR920040009US1

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(Rev. 03-01)  
OMB No. 0651-0027 (exp. 5/31/2002)  
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Jean-Marc Berthaud  
Joel Dalsky  
Shih-Chung Fang  
Lee Tsiao

Additional names(s) of conveying party(ies)

☐ Yes ☐ No

## 2. Name and address of receiving party(ies):

Name: International Business Machines CorporationAddress: New Orchard Road

## 3. Nature of conveyance:

- ☒ Assignment ☐ Merger  
☐ Security Agreement ☐ Change of Name  
☐ Other \_\_\_\_\_

Execution Date: 12/16/05, 12/17/05, 12/15/05, 12/15/05City: Armonk State/Prov.: NYCountry: USA ZIP: 10504

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☐ Yes ☒ No

## 4. Application number(s) or patent numbers(s):

If this document is being filed together with a new application, the execution date of the application is: \_\_\_\_\_

Patent Application No.

Filing date

11/314,375

12/20/05

B. Patent No.(s)

Additional numbers

☐ Yes ☒ No

## 5. Name and address of party to whom correspondence concerning document should be mailed:

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1

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**PATENT**  
**DOCKET NO.: FR920040009US1**

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Title of Invention for United States Patent

### **ADJUDICATION MEANS IN METHOD AND SYSTEM FOR MANAGING SERVICE LEVELS PROVIDED BY SERVICE PROVIDERS**

as set forth in United States Patent Application executed by each undersigned inventor on the date indicated by each inventor signature below, and further identified by **Attorney Docket Number**  
**FR920040009US1;**

(select one): \_\_\_ executed concurrently herewith or X Serial No. 11/314,375 Filed on 12/20/05

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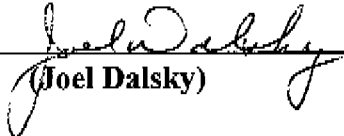
**Executed by Inventor 1 of 4**

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Signature: Jean-Marc Berthaud Date: Dec 16, 2005  
(Jean-Marc Berthaud)

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1 Executed by Inventor 2 of 4

Signature:  Date: 12-17-05  
(Joel Dalsky)

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Signature: Shih-Chung Fang Date: 12/25/05  
(Shih-Chung Fang)

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**Executed by Inventor 4 of 4**

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Signature: Lee Tsiao Date: 12-15-05  
(Lee Tsiao)