


Form PTO-1595 (Rev. 07/05)  
OMB No. 0651-0027 (exp. 6/30/2008)

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## RECORDATION FORM COVER SHEET PATENTS ONLY

To the Director of the U.S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.

<b>1. Name of conveying party(ies)</b> Hassan Pirasteh John Garrow Shelly Grossmith Khadim Hussain Additional name(s) of conveying party(ies) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<b>2. Name and address of receiving party(ies)</b> Name: <u>Convergys CMG Utah, Inc.</u> Internal Address: _____ Street Address: <u>201 East Fourth Street</u> City: <u>Cincinnati</u> State: <u>Ohio</u> Country: <u>USA</u> Zip: <u>45202</u> Additional name(s) & address(es) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<b>3. Nature of conveyance/Execution Date(s):</b> Execution Date(s) <u>11/13/2000; 11/14/2000</u> <input checked="" type="checkbox"/> Assignment <input type="checkbox"/> Merger <input type="checkbox"/> Security Agreement <input type="checkbox"/> Change of Name <input type="checkbox"/> Joint Research Agreement <input type="checkbox"/> Government Interest Assignment <input type="checkbox"/> Executive Order 9424, Confirmatory License <input type="checkbox"/> Other _____	<b>4. Application or patent number(s):</b> <input type="checkbox"/> This document is being filed together with a new application. A. Patent Application No.(s) <u>09/593,795</u> B. Patent No.(s) Additional numbers attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<b>5. Name and address to whom correspondence concerning document should be mailed:</b> Name: <u>Andrew B. Ulmer</u> Internal Address: <u>Frost Brown Todd LLC</u> Street Address: <u>2200 PNC Bank Center</u> <u>201 E. Fifth Street</u> City: <u>Cincinnati</u> State: <u>OH</u> Zip: <u>45202</u> Phone Number: <u>(513) 369-4811</u> Fax Number: <u>(513) 651-6981</u> Email Address: <u>aulmer@fbtlaw.com</u>	<b>6. Total number of applications and patents involved:</b> <u>1</u> <b>7. Total fee (37 CFR 1.21(h) &amp; 3.41) \$</b> <u>40.00</u> <input checked="" type="checkbox"/> Authorized to be charged by credit card <input type="checkbox"/> Authorized to be charged to deposit account <input type="checkbox"/> Enclosed <input type="checkbox"/> None required (government interest not affecting title) <b>8. Payment Information</b> a. Credit Card Last 4 Numbers <u>9553</u> Expiration Date <u>05/07</u> b. Deposit Account Number _____ Authorized User Name _____
<b>9. Signature:</b> <u></u> <span style="float: right;">February 16, 2006</span> <div style="display: flex; justify-content: space-between; align-items: flex-end;"> <div> <u>ANDREW B. ULMER, Reg. 57,003</u>  <b>Name of Person Signing</b> </div> <div style="text-align: right;"> <b>Date</b> </div> </div> <div style="display: flex; justify-content: space-between; align-items: flex-end; margin-top: 10px;"> <div>             Total number of pages including cover sheet, attachments, and documents:           </div> <div style="border: 1px solid black; width: 40px; text-align: center; padding: 2px;">6</div> </div>	

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to:  
Mail Stop Assignment Recordation Services, Director of the USPTO, P.O.Box 1450, Alexandria, V.A. 22313-1450

OP \$40.00 09593795

ASSIGNMENT

1349 Hideaway Dr. S. (MHP)

This assignment is made by M. Hassan Pirasteh, residing at 9313 Wesley Cove Court, Jacksonville,  
Florida <sup>32259</sup> 32257; John Garrow, residing at 1811 Bolton Abbey Drive

City of Jacksonville, State of FL 32223 [zip code]; Shelly Grossmith, residing at

960 Satsuma Cir City of Jacksonville,

State of FL 32259 [zip code]; and Khadim Hussain residing at 2021 Brighton Bay

Trail City of Jacksonville, State of FL

32246 [zip code]; ("ASSIGNORS") to CONVERGYS CMG UTAH INC., a corporation organized  
under the laws of the State of Utah and having an office at 10975 South Sterling View Drive, South Jordan,  
Utah 84095 ("ASSIGNEE").

FOR ONE U.S. DOLLAR (\$1.00) AND FOR OTHER GOOD AND VALUABLE

CONSIDERATION, the receipt of which is hereby acknowledged, ASSIGNORS do hereby sell, assign and  
transfer to ASSIGNEE the entire right, title and interest, together with all rights of priority, in and to their  
invention entitled SYSTEM AND METHOD FOR PROCESSING TELEPHONE CALLS BY IVR, as  
described and/or claimed in an application for patent of the United States of America, Serial No.

09/593,795. A Declaration for the application was executed on Nov. 13th & 14th 2000.

ASSIGNORS further do hereby sell, assign and transfer to ASSIGNEE the entire right, title and interest,  
together with all rights of priority, in and to ASSIGNORS' invention as described and/or claimed in any and  
all applications for patents based on the invention, including divisionals, continuations, renewals, substitutes  
and reissues thereof, and all rights of priority resulting from any of these patent applications, as well as all  
foreign counterparts and extensions thereof, together with all patents issuing on any of these applications for  
the full terms of all of the patents which may be granted on the invention.

ASSIGNORS HEREBY AUTHORIZE ASSIGNEE to make applications for, to prosecute such  
applications, and to receive patents for the invention in the United States and any foreign countries, in  
ASSIGNEE's name.

ASSIGNORS HEREBY PROMISE AND AGREE that ASSIGNOR will execute or procure any further necessary assurance of title to the invention and any patents which may issue on the invention. ASSIGNORS will, at any time, upon the request and without further consideration, but at the expense of ASSIGNEE, deliver any testimony in any legal proceedings and execute all papers and do all other things that may be necessary or desirable to perfect the title to the invention, or any patents which may be granted therefor, in ASSIGNEE, its successors, assigns, or other legal representatives. ASSIGNORS will, at any time, upon the request and at the expense of ASSIGNEE, execute any continuations, divisionals, reissues, or any other additional applications for patents for the invention or any part or parts thereof and any patents issuing thereon are hereby assigned to ASSIGNEE. ASSIGNORS will make all rightful oaths, and do all lawful acts required for procuring and enforcing any of the patents, without further compensation, but at the expense of ASSIGNEE, its successors, assigns or other legal representatives.

ASSIGNORS HEREBY AUTHORIZE AND REQUEST the Commissioner of Patents and Trademarks to issue any and all Letters Patent of the United States for the invention, resulting from any of the aforesaid applications to the ASSIGNEE.

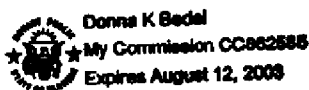
Hassan Pirasteh  
HASSAN PIRASTEH

STATE OF FLORIDA  
COUNTY OF Duval : SS:

Before me personally appeared **HASSAN PIRASTEH**, to me known to be the same person described in and who executed the foregoing instrument, and acknowledged that he executed the same, of his own free will and for the purposes set forth.

Sworn to before me and subscribed in my presence this 13th of Nov., 2000.

Donna K Bedal  
Notary Public



John Garrow  
JOHN GARROW

STATE OF FLORIDA

COUNTY OF Duval : SS:

Before me personally appeared **JOHN GARROW**, to me known to be the same person described in and who executed the foregoing instrument, and acknowledged that he executed the same, of his own free will and for the purposes set forth.

Sworn to before me and subscribed in my presence this 14th of Nov., 2000.



Donna K Bedel  
My Commission CC882585  
Expires August 12, 2003

Donna K Bedel  
Notary Public

Michelle (Shelly) Grossmith  
**SHELLY GROSSMITH**

STATE OF FLORIDA

COUNTY OF Duval : SS:

Before me personally appeared **SHELLY GROSSMITH**, to me known to be the same person described in and who executed the foregoing instrument, and acknowledged that he executed the same, of his own free will and for the purposes set forth.

Sworn to before me and subscribed in my presence this 14th of Nov., 2000.



Donna K Bedel  
My Commission CC882585  
Expires August 12, 2003



Donna K Bedel  
My Commission CC882585  
Expires August 12, 2003

Donna K Bedel  
Donna K Bedel  
Notary Public

Khadi Hussain  
**KHADIM HUSSAIN**

STATE OF FLORIDA

COUNTY OF Duval : SS:

Before me personally appeared **KHADIM HUSSAIN**, to me known to be the same person described in and who executed the foregoing instrument, and acknowledged that he executed the same, of his own free will and for the purposes set forth.

Sworn to before me and subscribed in my presence this 13th of Nov., 2000.



Donna K Bedel  
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Expires August 12, 2003

Donna K Bedel  
Notary Public