

**PATENT ASSIGNMENT**

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<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT
<b>CONVEYING PARTY DATA</b>	
<b>Name</b>	<b>Execution Date</b>
Herbert Willi Artur Ristock	03/24/2006
<b>RECEIVING PARTY DATA</b>	
<b>Name:</b>	Genesys Telecommunications Laboratories, Inc.
<b>Street Address:</b>	2001 Junipero Serra Blvd.
<b>City:</b>	Daly City
<b>State/Country:</b>	CALIFORNIA
<b>Postal Code:</b>	94014
<b>PROPERTY NUMBERS Total: 1</b>	
<b>Property Type</b>	<b>Number</b>
Application Number:	11317106
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<b>ATTORNEY DOCKET NUMBER:</b>	P5308
<b>NAME OF SUBMITTER:</b>	Mark A. Boys
<b>Total Attachments: 1</b> source=Signed Assignment 5308#page1.tif	

CH \$40.00 11317106

ASSIGNMENT

Docket No. P5308

For good and valuable consideration, receipt of which is hereby acknowledged, I, **Herbert Willi Artur Ristock**, do hereby sell, assign and transfer unto **Genesys Telecommunications Laboratories, Inc.**, (a California Corporation having its principal place of business **2001 Junipero Serra Blvd., Daly City, CA 94014**, hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the application(s) which bear serial number 11/317,106, filed 12/22/2005 ("I hereby authorize and request the agent of record, Donald R. Boys of Central Coast Patent Agency P.O. Box 187, Aromas CA. 95004, to insert above the serial number and filing date of said application when known"), and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent; and

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

Herbert Willi Artur Ristock  
*Herbert Willi Artur Ristock*

Date  
 03/24/06