

PATENT ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT												
NATURE OF CONVEYANCE:	ASSIGNMENT												
CONVEYING PARTY DATA													
<table border="1"><thead><tr><th>Name</th><th>Execution Date</th></tr></thead><tbody><tr><td>Edwin Kenneth Margulies</td><td>05/10/2006</td></tr><tr><td>Eli Ben Borodow</td><td>05/11/2006</td></tr><tr><td>Ran Ezerzer</td><td>05/10/2006</td></tr><tr><td>Ali Aljane</td><td>05/10/2006</td></tr><tr><td>William Scott Seebauer</td><td>05/10/2006</td></tr></tbody></table>	Name	Execution Date	Edwin Kenneth Margulies	05/10/2006	Eli Ben Borodow	05/11/2006	Ran Ezerzer	05/10/2006	Ali Aljane	05/10/2006	William Scott Seebauer	05/10/2006	
Name	Execution Date												
Edwin Kenneth Margulies	05/10/2006												
Eli Ben Borodow	05/11/2006												
Ran Ezerzer	05/10/2006												
Ali Aljane	05/10/2006												
William Scott Seebauer	05/10/2006												
RECEIVING PARTY DATA													
Name:	TELEPHONY@WORK												
Street Address:	4225 Executive Square, Suite 600												
City:	La Jolla												
State/Country:	CALIFORNIA												
Postal Code:	92037												
PROPERTY NUMBERS Total: 1													
<table border="1"><thead><tr><th>Property Type</th><th>Number</th></tr></thead><tbody><tr><td>Application Number:</td><td>11376486</td></tr></tbody></table>	Property Type	Number	Application Number:	11376486									
Property Type	Number												
Application Number:	11376486												
CORRESPONDENCE DATA													
Fax Number: (858)720-2555 <i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>													
Phone: 858-720-2500													
Email: prosecutiondept@paulhastings.com													
Correspondent Name: Paul, Hastings, Janofsky & Walker LLP													
Address Line 1: P.O. Box 919092													
Address Line 4: San Diego, CALIFORNIA 92191-9092													
ATTORNEY DOCKET NUMBER:	45175.00007.UTL												
NAME OF SUBMITTER:	Trevor Q. Coddington												

CH \$40.00 11376486

500104308

PATENT
REEL: 017618 FRAME: 0747

Total Attachments: 7

source=Assignment 11376,486#page1.tif

source=Assignment 11376,486#page2.tif

source=Assignment 11376,486#page3.tif

source=Assignment 11376,486#page4.tif

source=Assignment 11376,486#page5.tif

source=Assignment 11376,486#page6.tif

source=Assignment 11376,486#page7.tif

ASSIGNMENT

WHEREAS, WE, **Edwin Kenneth Margulies** residing at 9811 West Charleston Blvd., Suite 2-260, Las Vegas, NV 89117; **Eli Ben Borodow** residing at 3535 Lebon Drive, Unit 2401, San Diego, CA 92122; **Ran Ezerzer** residing at 531 Front Street, San Diego, CA 92101, **Ali Aljane** residing at 7699 Palmilla Drive, San Diego, CA 92122; and **William Scott Seebauer** residing at 3825 Kendall Street, San Diego, CA 92109; (hereinafter "ASSIGNORS"), have invented certain new and useful improvements in and to the subject matter of:

DYNAMIC CUSTOMER SATISFACTION ROUTING

described in utility application for United States Letters Patent filed on **March 15, 2006**, and accorded Application No. **11/376,486** and US Provisional Patent Application No. **60/682,180** filed on **May 17, 2005**.

AND, WHEREAS, TELEPHONY@WORK, a Delaware corporation, having a place of business located at 4225 Executive Square, Suite 600, La Jolla, CA 92037, U.S.A. (hereinafter "ASSIGNEE"), is desirous of acquiring certain rights to the improvements and under the application;

NOW, THEREFORE, in consideration of the sum of One Dollar (\$1.00) or the equivalent thereof, and other good and valuable consideration, receipt of which is hereby acknowledged, we do hereby sell, assign and transfer unto said ASSIGNEE, its successors, assigns and legal representatives, our entire right, title and interest in and throughout the world in and to said improvements, any other United States and foreign patents and patent applications, including provisional, utility, divisional, renewal, substitute, continuation, continuation-in-part, reexamination and reissue applications, based in whole or in part on said United States application or in whole or in part on said improvements, and in and to any and all letters patent, including extensions thereof, which have been or may be granted on any of the aforesaid applications or on said improvements or any parts thereof;

AND WE hereby agree for ourselves and our heirs, executors and administrators to execute without further consideration any further documents and instruments which may be necessary, lawful and proper in the prosecution of said above-referenced application or in the preparation or prosecution of any continuing, substitute, divisional, renewal, reexamination or reissue application or in any amendments, extensions or interference proceedings, or other applications for patents of any region or country, that may be necessary to secure to ASSIGNEE its interest and title in and to said improvements or any parts thereof, and in and to said several patents or any of them;

AND WE hereby covenant for ourselves and our legal representatives, and agree with said ASSIGNEE, its successors and assigns, that we have granted no right or license to make, use, sell or offer to sell said improvements, to anyone except said ASSIGNEE, that prior to the execution of this deed, our right, title and interest in said improvements had not been otherwise encumbered, and that we have not and will not execute any instrument in conflict therewith;

AND WE do hereby authorize and request the Director of the United States Patent and Trademark Office to issue any and all letters patent which may be granted upon said United States applications, or upon said improvements or any parts thereof when granted, to said ASSIGNEE.

IN WITNESS WHEREOF, we have hereunto set our hands and seals.


EDWIN KENNETH MARGULIES

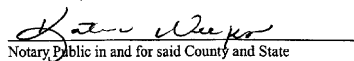
STATE OF California)
COUNTY OF San Diego) ss

On May 10, 2006 before me, Katrina Weeks, Notary Public, personally appeared
EDWIN KENNETH MARGULIES

☐ personally known to me - OR - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.




Notary Public in and for said County and State

PAUL, HASTINGS, JANOPSKY & WALKER LLP
3579 VALLEY CENTRE DRIVE
SAN DIEGO, CA 92130
(858) 720-2500 (TELEPHONE)
(858) 720-2555 (FACSIMILE)

IN WITNESS WHEREOF, we have hereunto set our hands and seals.


ELI BEN BORODOW

STATE OF CALIFORNIA)
) ss
COUNTY OF San Diego)

On May 11th 2006 before me, Nina Kim, personally appeared

ELI BEN BORODOW

☐ personally known to me - OR - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.





Notary Public in and for said County and State

PAUL, HASTINGS, JANOSKY & WALKER LLP
3579 VALLEY CENTRE DRIVE
SAN DIEGO, CA 92130
(858) 720-2500 (TELEPHONE)
(858) 720-2555 (FACSIMILE)

IN WITNESS WHEREOF, we have hereunto set our hands and seals.


RAN EZERZER

STATE OF CALIFORNIA)
) ss
COUNTY OF SAN DIEGO)

On MAY 10, 2006, before me, Eloise D Randazzo, personally appeared
RAN EZERZER

☐ personally known to me - **OR** - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.




Notary Public in and for said County and State

PAUL, HASTINGS, JANOFKY & WALKER LLP
3579 VALLEY CENTRE DRIVE
SAN DIEGO, CA 92130
(858) 720-2500 (TELEPHONE)
(858) 720-2555 (FACSIMILE)

IN WITNESS WHEREOF, we have hereunto set our hands and seals.



ALI ALJANE

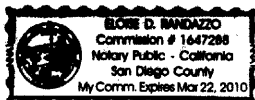
STATE OF CALIFORNIA)
) ss
COUNTY OF San Diego)

On May 10, 2006 before me, Elaine D. Raudenbush, personally appeared
ALI ALJANE

☐ personally known to me - **OR** - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/~~are~~ subscribed to the within instrument and acknowledged to me that he/~~she~~/~~they~~ executed the same in his/~~her~~/~~their~~ authorized capacity(ies), and that by his/~~her~~/~~their~~ signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

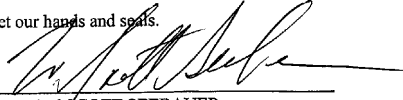
WITNESS my hand and official seal.


Notary Public in and for said County and State



PAUL, HASTINGS, JANOFKY & WALKER LLP
3579 VALLEY CENTRE DRIVE
SAN DIEGO, CA 92130
(858) 720-2500 (TELEPHONE)
(858) 720-2555 (FACSIMILE)

IN WITNESS WHEREOF, we have hereunto set our hands and seals.

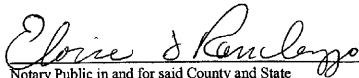

WILLIAM SCOTT SEEBAUER

STATE OF CALIFORNIA)
) ss
COUNTY OF SAN DIEGO)

On MAY 10, 2006 before me, ELOISE D RANDAZZO, personally appeared
WILLIAM SCOTT SEEBAUER

☐ personally known to me - OR - ☒ proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.


Notary Public in and for said County and State



PAUL, HASTINGS, JANOSKY & WALKER LLP
3579 VALLEY CENTRE DRIVE
SAN DIEGO, CA 92130
(858) 720-2500 (TELEPHONE)
(858) 720-2555 (FACSIMILE)

RECORDED: 05/15/2006

PATENT
REEL: 017618 FRAME: 0754