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Docket No. 0600-96957

FORM PTO-1595

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Prabhuran Mohan

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☐ yes ☒ no

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Name: Aspect Software

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Execution Date: 05/01/2006

4. Application number(s) or patent number(s):

If this documents is being filed together with a new application, the execution date of the application is 05/08/2006

A Patent Application No.(s)

Filing Date

B. Patent No.(s)

Additional numbers attached: ☐ yes ☒ no

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Jon P. Christensen

Internal Address: Welsh & Katz, Ltd.
22nd Floor

Street Address: 120 S. Riverside Plaza

City: Chicago State: IL ZIP 60606

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41)..... \$0.00

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PATENT
REEL: 017879 FRAME: 0113

Assignment

Applicant or Patentee: Prabhuram Mohan
Serial or Patent No.: _____
Filed or Issued: _____
For: ESCALATING ONLINE EXPERT HELP
Attorney Docket No. 0600-96957

In Consideration of Ten Dollars and other good and valuable considerations, the receipt of which is hereby acknowledged, the entire right, title and interest in the invention and improvements of the undersigned in a

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and in the U.S. Patent and U.S. Patent Application therefor, executed by the undersigned herewith and in any reissue, continuation, or divisional U.S. Patent that may be granted upon said U.S. Patent Application are hereby assigned by the undersigned to

ASPECT SOFTWARE

and the heirs, successors, legal representative and assigns thereof (hereinafter collectively referred to as the Assignee).

For said considerations it is hereby agreed that I have sold and assigned, and hereby do sell and assign, to said Assignee, its successors and assigns, the entire right, title and interest (a) in the above-identified invention or inventions and all improvements and modifications thereof, (b) in the above-identified application and all other applications for Letters Patent of the United States and countries foreign thereto for the above-identified invention or inventions and all improvements and modifications thereof, in all Letters Patent which may issue from said applications in the United States and countries foreign thereto, and (d) to all divisions, reissues, continuations and extensions of said applications and Letters Patents; and covenant I have the full right so to do; and I hereby authorize and request the Commissioner of Patents and Trademarks to issue all United States Letters Patent on the invention or inventions included herein to said Assignee of the entire interest.

I further agree that I shall communicate to said Assignee, its successor and assigns, or their representative or agents all facts and information known or available to me respecting said invention or inventions, improvements and modifications including evidence for interference, reexamination, reissue, opposition, revocation, extension or infringement purposes or other legal, judicial or administrative proceedings, whenever requested; testify in person or by affidavit as required by said Assignee, its successors and assigns, in any such proceeding in the United States or a country foreign thereto; execute and deliver, on request, all lawful papers including, but not limited to, original, divisional, continuation (including any continuations-in-part) and reissue applications, renewals, assignments, powers of attorney, oaths, affidavits, declarations, depositions; and provide all reasonable assistance to Assignee, its successors and assigns, in obtaining and enforcing proper protection for said invention or inventions, improvements and modifications under the intellectual property laws of the United States and countries foreign thereto.

In testimony whereof, I have hereunto set my hand and seal, on the line set after my signature.

Name of First Joint assignor/inventor Prabhuram Mohan

Signature of assignor and inventor  (Seal)

Date 5/1/06

Name of Second Joint assignor/inventor _____

Signature of assignor and inventor _____ (Seal)

Date _____

PATENT

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