

PATENT ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:70%;">Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Shmuel Shaffer</td> <td>06/23/2006</td> </tr> <tr> <td>Labhesh Patel</td> <td>06/13/2006</td> </tr> <tr> <td>Mukul Jain</td> <td>06/12/2006</td> </tr> <tr> <td>Sanjeev Kumar</td> <td>06/13/2006</td> </tr> </tbody> </table>		Name	Execution Date	Shmuel Shaffer	06/23/2006	Labhesh Patel	06/13/2006	Mukul Jain	06/12/2006	Sanjeev Kumar	06/13/2006
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Labhesh Patel	06/13/2006										
Mukul Jain	06/12/2006										
Sanjeev Kumar	06/13/2006										
RECEIVING PARTY DATA											
Name:	Cisco Technology, Inc.										
Street Address:	170 West Tasman Drive										
City:	San Jose										
State/Country:	CALIFORNIA										
Postal Code:	95134-1706										
PROPERTY NUMBERS Total: 1											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:30%;">Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>11460212</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	11460212						
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CORRESPONDENCE DATA											
Fax Number:	(612)339-3061										
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>											
Phone:	612-373-6900										
Email:	jferguson@slwk.com										
Correspondent Name:	Garth Vivier										
Address Line 1:	P.O. Box 2938										
Address Line 4:	Minneapolis, MINNESOTA 55402										
ATTORNEY DOCKET NUMBER:	1370.158US1										
NAME OF SUBMITTER:	Garth Vivier										
Total Attachments: 5 source=1370-158US1_ASSIGNMENT#page1.tif											

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ASSIGNMENT

WHEREAS, We, Shmuel Shaffer, residing at 1211 Cowper Street, Palo Alto, CA 94301, and Labhesh Patel, residing at 199 New Montgomery Street, Unit #802, San Francisco, CA 94105, and Mukul Jain, residing at 3604 Wodzienski Drive, San Jose, CA 95148, and Sanjeev Kumar, residing at 199 New Montgomery St., Unit #802, San Francisco, CA 94105, made certain new and useful inventions and improvements for which we executed an application for Letters Patent of the United States on even date herewith, which is entitled QUEUING AND ROUTING TELEPHONE CALLS;

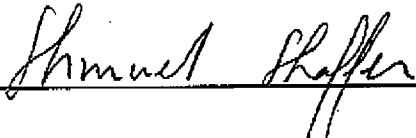
AND WHEREAS, Cisco Technology, Inc., a corporation organized and existing under and by virtue of the laws of the State of California, and having an office and place of business at 170 West Tasman Drive, San Jose, CA 95134-1706 (hereinafter "Assignee"), is desirous of acquiring the entire right, title and interest in and to said inventions, improvements and application and in and to the Letters Patent to be obtained therefor;

NOW, THEREFORE, to all whom it may concern, be it known that for good and valuable consideration, the receipt and sufficiency whereof is hereby acknowledged, we have sold, assigned, and transferred, and by these presents do sell, assign and transfer unto said Assignee, its successors or assigns, the entire right, title and interest for all countries in and to all inventions and improvements disclosed in the aforesaid application, and in and to the said application, all divisions, continuations, continuations-in-part, or renewals thereof, all Letters Patent which may be granted there from, and all reissues or extensions of such patents, and in and to any and all applications which have been or shall be filed in any foreign countries for Letters Patent on the said inventions and improvements, including an assignment of all rights under the provisions of the International Convention, and all Letters Patent of foreign countries which may be granted there from; and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue any and all United States Letters Patent for the aforesaid inventions and improvements to the said Assignee as the assignee of the entire right, title and interest in and to the same, for the use of the said Assignee, its successors and assigns.

AND, for the consideration aforesaid, we do hereby agree that we and our executors and legal representatives will make, execute and deliver any and all other instruments in writing including any and all further application papers, affidavits, assignments and other documents, and will communicate to said Assignee, its successors and representatives all facts known to us relating to said improvements and the history thereof and will testify in all legal proceedings and generally do all things which may be necessary or desirable more effectually to secure to and vest in said Assignee, its successors or assigns the entire right, title and interest in and to the said improvements, inventions, applications, Letters Patent, rights, titles, benefits, privileges and advantages hereby sold, assigned and conveyed, or intended so to be.

AND, furthermore, we covenant and agree with said Assignee, its successors and assigns, that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by us and that full right to convey the same as herein expressed is possessed by us.

IN TESTIMONY WHEREOF, I have hereunto set my hand this 23rd day of
June, 2006.



Shmuel Shaffer

IN TESTIMONY WHEREOF, I have hereunto set my hand this 13 day of
June, 2006.



Labhesh Patel

IN TESTIMONY WHEREOF, I have hereunto set my hand this 12th day of
June, 2006.



Mukul Jain

IN TESTIMONY WHEREOF, I have hereunto set my hand this 13 day of
June, 2006.



Sanjeev Kumar