OP \$40.00 11457

PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

| SUBMISSION TYPE: | NEW ASSIGNMENT |
|-----------------------|----------------|
| NATURE OF CONVEYANCE: | ASSIGNMENT |

CONVEYING PARTY DATA

| Name | Execution Date |
|-----------------|----------------|
| Robert D, Birch | 07/24/2006 |

RECEIVING PARTY DATA

| Name: | Convergys CMG Utah, Inc. | |
|-----------------|---------------------------------|--|
| Street Address: | 10975 South Sterling View Drive | |
| City: | South Jordon | |
| State/Country: | UTAH | |
| Postal Code: | 84095 | |

PROPERTY NUMBERS Total: 1

| Property Type | Number |
|---------------------|----------|
| Application Number: | 11457048 |

CORRESPONDENCE DATA

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NAME OF SUBMITTER: Catherine M. Peck

Total Attachments: 2

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PATENT REEL: 018106 FRAME: 0907

ASSIGNMENT

The undersigned inventors (hereinafter "Assignor") of the residences indicated below have invented a SYSTEM AND METHOD FOR DISPENSING E-CARE (hereinafter the "Invention"). Preferred embodiments of the Invention are disclosed in a United States Patent Application executed on or near even date herewith under the same title (hereinafter the "Application").

Convergys CMG Utah Inc., a corporation duly organized and existing under the laws of the State of Utah, located at 10975 South Sterling View Drive, South Jordon, Utah 84095., and its successors, assigns, and legal representatives (hereinafter "Assignee") desires to secure the entire right, title and interest in and to the Invention.

For one dollar in hand paid and for other good and valuable consideration, the receipt and adequacy of which is acknowledged, Assignor hereby:

- 1. Sells, assigns and transfers to Assignee the entire right, title and interest in and to the Invention, the Application, any other patent applications based in whole or in part upon the Invention or Application in any country (including non-provisional, divisional, renewal, substitute, continuation, and continuation-in-part applications), and all patents which may be granted thereon (including all reissues, reexaminations, and extensions thereof);
- 2. Authorizes Assignee to file patent applications on the Invention in any country in the name of Assignee, or otherwise as Assignee may deem advisable;
- 3. Authorizes and requests the Director of the United States Patent & Trademark Office, and such patent office officials in foreign countries as are duly authorized by their laws to issue patents, to issue any patents on the Invention to Assignee as the owner of the entire right, title, and interest therein or otherwise as Assignee may direct;
- 4. Agrees, without expense to Assignor but without further consideration, to carry out in good faith the intent and purpose of this Assignment by executing all divisional, renewal, substitute, continuation, continuation-in-part, reissue, and all other patent applications based on the Invention; executing all rightful oaths, assignments, powers of attorney and other papers; communicating to Assignee all facts known to Assignor relating to the Invention and the history thereof; and generally, doing everything reasonably possible which Assignee shall consider desirable for aiding in securing, maintaining, and enforcing proper protection for the Invention and for vesting title in Assignee to the Invention and all patent applications and patents based on the Invention;
- 5. Represents and warrants that Assignor has the full right to convey to Assignee the entire interest to the Invention, and that Assignor has not executed, and will not execute, any agreement in conflict herewith;

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|---|--|
| Second inventor: Signature: Full Name: Residence: Residence: Signature: Robert D. Birch 317 Crisan Court Orlando, FL 32824 | Date: 7/24/06 |
| Birch, who proved to me on the basis of | • personally appeared before me Robert D. f satisfactory evidence to be the person whose and acknowledged that he executed the same. |
| KAREN A. VOLKEMA MY COMMISSION # DD 367679 EXPIRES: November 11, 2008 Bonded Thru Notery Public Underwriters | Notary Public: slaw & Welkern My Commission Expires: M-11-2008 |

RECORDED: 08/15/2006