

PATENT ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT														
NATURE OF CONVEYANCE:	ASSIGNMENT														
CONVEYING PARTY DATA															
<table border="1"><thead><tr><th>Name</th><th>Execution Date</th></tr></thead><tbody><tr><td>Deborah Jeanne Hill</td><td>08/01/2006</td></tr><tr><td>Sarah Hildebrandt Kiefhaber</td><td>08/01/2006</td></tr><tr><td>Joylee E. Kohler</td><td>08/01/2006</td></tr><tr><td>Henry R. Paddock</td><td>08/01/2006</td></tr><tr><td>Katherine A. Sobus</td><td>08/01/2006</td></tr><tr><td>Rodney A. Thomson</td><td>08/01/2006</td></tr></tbody></table>	Name	Execution Date	Deborah Jeanne Hill	08/01/2006	Sarah Hildebrandt Kiefhaber	08/01/2006	Joylee E. Kohler	08/01/2006	Henry R. Paddock	08/01/2006	Katherine A. Sobus	08/01/2006	Rodney A. Thomson	08/01/2006	
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Katherine A. Sobus	08/01/2006														
Rodney A. Thomson	08/01/2006														
RECEIVING PARTY DATA															
Name:	Avaya Technology LLC														
Street Address:	211 Mount Airy Road														
City:	Basking Ridge														
State/Country:	NEW JERSEY														
Postal Code:	07920														
PROPERTY NUMBERS Total: 1															
<table border="1"><thead><tr><th>Property Type</th><th>Number</th></tr></thead><tbody><tr><td>Application Number:</td><td>11464737</td></tr></tbody></table>	Property Type	Number	Application Number:	11464737											
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CORRESPONDENCE DATA															
Fax Number:	(303)863-0223														
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>															
Phone:	303-863-9700														
Email:	dswartz@sheridanross.com														
Correspondent Name:	Douglas W. Swartz														
Address Line 1:	1560 Broadway, Suite 1200														
Address Line 4:	Denver, COLORADO 80202														
ATTORNEY DOCKET NUMBER:	4366-288//405151-A-01-US														
NAME OF SUBMITTER:	Douglas W. Swartz														

CH \$40.00 11464737

PATENT

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REEL: 018117 FRAME: 0006

Total Attachments: 4

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PATENT

REEL: 018117 FRAME: 0007

ASSIGNMENT AND AGREEMENT

For value received, we, **Deborah Jeanne Hill** of 4102 Broadmoor Loop, Broomfield, Colorado 80020, **Sarah Hildebrandt Kiefhaber** of 1400 First Avenue, #B, Longmont, Colorado 80501, **Joylee E. Kohler** of 1585 Claire Lane, Northglenn, Colorado 80234, **Henry R. Paddock** of 3995 Longwood Avenue, Boulder, Colorado 80305, **Katherine A. Sobus** of 1006 Weldin Circle, Wilmington, Delaware 19803, and **Rodney A. Thomson** of 883 W. 124th Drive, Westminster, Colorado 80234, hereby sell, assign and transfer to Avaya Technology LLC, a corporation of the State of Delaware, having an office at 211 Mount Airy Road, Basking Ridge, New Jersey 07920, U.S.A., and its successors, assigns and legal representatives, the entire right, title and interest, for the United States of America, in and to certain inventions related to **MULTI-SERVICE REQUEST WITHIN A CONTACT CENTER** for which an application for Letters Patent of the United States has been prepared and filed on August 15, 2006, receiving Serial No. 11/464,737, and all the rights and privileges in said application and under any and all Letters Patent that may be granted in the United States for said inventions; and we also concurrently hereby sell, assign and transfer to Avaya Technology LLC the entire right, title and interest in and to said inventions for all countries foreign to the United States, including all rights of priority arising from the application aforesaid, and all the rights and privileges under any and all forms of protection, including Letters Patent, that may be granted in said countries foreign to the United States for said inventions.

We authorize Avaya Technology LLC to make application for such protection in its own name and maintain such protection in any and all countries foreign to the United States, and to invoke and claim for any application for patent or other form of protection for said inventions, without further authorization from us, any and all benefits, including the right of priority provided by any and all treaties, conventions, or agreements.

We hereby consent that a copy of this assignment shall be deemed a full legal and formal equivalent of any document which may be required in any country in proof of the right of Avaya Technology LLC to apply for patent or other form of protection for said inventions and to claim the aforesaid benefit of the right of priority.

We request that any and all patents for said inventions be issued to Avaya Technology LLC in the United States and in all countries foreign to the United States, or to such nominees as Avaya Technology LLC may designate.

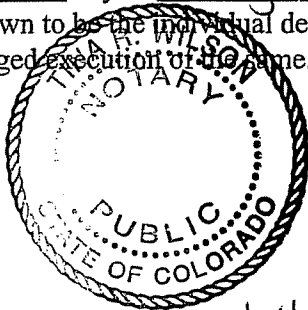
We agree that, when requested, we shall, without charge to Avaya Technology LLC but at its expense, sign all papers, and do all acts which may be necessary, desirable or convenient in connection with said applications, patents, or other forms of protection.

Date: 8/1/2006

Deborah J. Hill
Deborah Jeanne Hill

United States of America)
State of Colorado) ss.
County of Adams)

On this 1st day of August, 2006, before me personally came **Deborah Jeanne Hill**, to me known to be the individual described in and who executed the foregoing instrument, and acknowledged execution of the same.



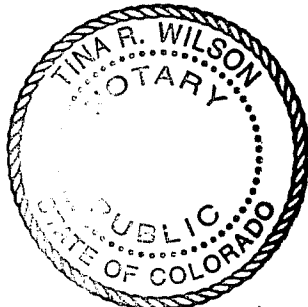
[Signature]
Notary Public

My Commission Expires 08/04/08
Date: 8/1/2006

Sarah Hildebrandt Kiefhaber
Sarah Hildebrandt Kiefhaber


United States of America)
State of Colorado) ss.
County of Adams)

On this 1st day of August, 2006, before me personally came **Sarah Hildebrandt Kiefhaber**, to me known to be the individual described in and who executed the foregoing instrument, and acknowledged execution of the same.



[Signature]
Notary Public

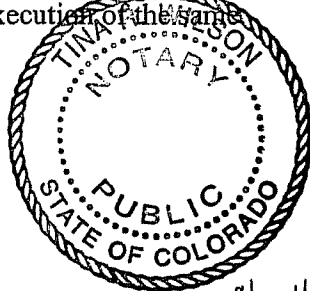
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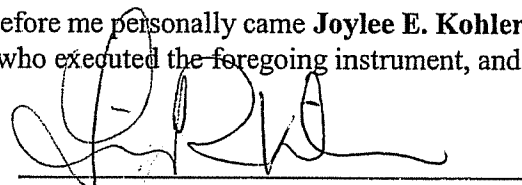

Joylee E. Kohler

Date: 8/1/06

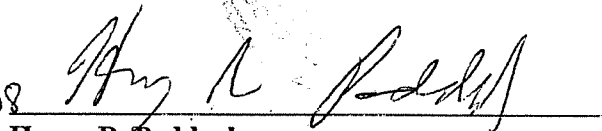
United States of America)
State of Colorado) ss.
County of Adams)

On this 1st day of August, 2006, before me personally came **Joylee E. Kohler**, to me known to be the individual described in and who executed the foregoing instrument, and acknowledged execution of the same.




Notary Public

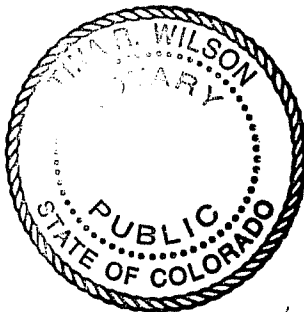
My Commission Expires 8/04/08

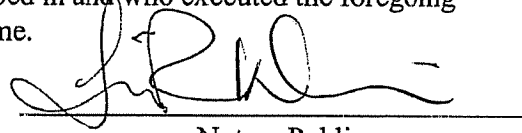

Henry R. Paddock

Date: 8/1/06

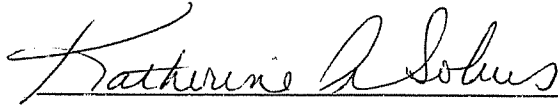
United States of America)
State of Colorado) ss.
County of Adams)

On this 1st day of August, 2006, before me personally came **Henry R. Paddock**, to me known to be the individual described in and who executed the foregoing instrument, and acknowledged execution of the same.




Notary Public

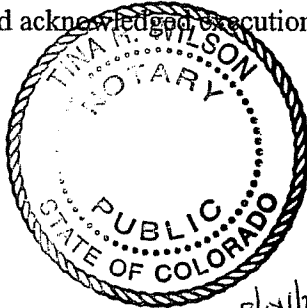
My Commission Expires 8/04/08



Katherine A. Sobus

Date: 8/1/06


United States of America)
State of Colorado) ss.
County of Adams)

On this 1st day of August, 2006, before me personally came **Katherine A. Sobus**, to me known to be the individual described in and who executed the foregoing instrument, and acknowledged execution of the same.



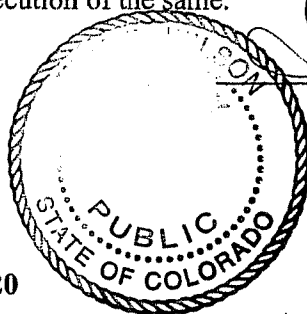

Notary Public

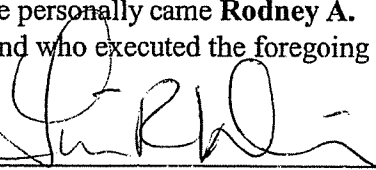
Date: 8/1/06
My Commission Expires 08/04/08


Rodney A. Thomson

United States of America)
State of Colorado) ss.
County of Adams)

On this 1st day of August, 2006, before me personally came **Rodney A. Thomson**, to me known to be the individual described in and who executed the foregoing instrument, and acknowledged execution of the same.




Notary Public

Avaya Technology LLC
211 Mount Airy Road
Basking Ridge, New Jersey 07920

My Commission Expires 08/04/08
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