09/28/2006 14:29 13123214299

BRINKS FAX

PAGE 04/08

RECORDATION	FORM COVER SI	
PATE		
To the Director of the U.S. Patent and Trademark Office: Ple 1. Name of conveying Party(ies)/Execution Date:	ase record the attached o	ocuments or the new address(es) below;
and the second states and the second of the second of the second states and s	2. Name and Ac	dress of receiving Party(ies):
Samrat Dasgupta Usha Dharmarajan Daniel Joseph	Name; Internal Address:	Accenture Global Services Gmb
Manjunath Shamaiah	Street Address:	Herrenacker 15
Additional name(s) of conveying party(ies) attached?	City:	Schaffhausen
🗌 Yes 🖾 No	State:	
	Country:	Switzerland Zip:CH-8200
	Additional name(s) a	nd addresses attached? 🗌 Yes 🗵 No
 Nature of Conveyance: Execution Date(s): September 19, 2006 		
Assignment 🗌 Change of Nan	ne 🗌 Exec	utive Order 9424, Confirmatory Licens
Security Agreement Merger	🔲 Joint	Research Agreement
🔲 Government Interest Assignment 🔲 Other		
0/678,268 11/413,697		
Additional numbers a	ttached? 🗌 Yes 🖂 No	
 Name and address of party to whom correspondence concerning document should be 	ttached? 🗌 Yes 🖂 No 6. Total number of a	pplications and patents involved: <u>2</u>
 Name and address of party to whom correspondence concerning document should be mailed; BRINKS HOFER GILSON & LIONE P.O. BOX 10395 		pplications and patents involved: $\underline{2}$
 Name and address of party to whom correspondence concerning document should be mailed; BRINKS HOFER GILSON & LIONE 	 6. Total number of a 7. Total fee (37 CF Authorized to be Authorized to be 	pplications and patents involved: <u>2</u>
 Name and address of party to whom correspondence concerning document should be mailed; BRINKS HOFER GILSON & LIONE P.O. BOX 10395 CHICAGO, IL 60610 (312) 321-4200 	 6. Total number of a 7. Total fee (37 CF Authorized to be Authorized to be 1925. Enclosed 	pplications and patents involved: $\frac{2}{2}$ R 1.21(h) & 3.41) \$ 80.0 charged by credit card.
 Name and address of party to whom correspondence concerning document should be mailed; BRINKS HOFER GILSON & LIONE P.O. BOX 10395 CHICAGO, IL 60610 (312) 321-4200 	 6. Total number of a 7. Total fee (37 CF Authorized to be Authorized to be 1925. Enclosed 	pplications and patents involved: <u>2</u> R 1.21(h) & 3.41) \$ <u>80.0</u> charged by credit card. charged to Deposit Account No. 23- overnment interest not affecting title)
 Name and address of party to whom correspondence concerning document should be mailed; BRINKS HOFER GILSON & LIONE P.O. BOX 10395 CHICAGO, IL 60610 (312) 321-4200 	 6. Total number of a 7. Total fee (37 CF Authorized to be 1925. Enclosed None required (go 8. Payment Information a. Credit Card: L 	pplications and patents involved: <u>2</u> R 1.21(h) & 3.41) \$ <u>80.0</u> charged by credit card. charged to Deposit Account No. 23- overnment interest not affecting title) ation:
 Name and address of party to whom correspondence concerning document should be mailed; BRINKS HOFER GILSON & LIONE P.O. BOX 10395 CHICAGO, IL 60610 (312) 321-4200 	 6. Total number of a 7. Total fee (37 CF Authorized to be 1925. Enclosed None required (go 8. Payment Information a. Credit Card: Letter 	pplications and patents involved: <u>2</u> R 1.21(h) & 3.41) \$ <u>80.0</u> charged by credit card. charged to Deposit Account No. 23- overnment interest not affecting title) ation: ast 4 Numbers xpiration Date l/or any Deficiencies to Deposit er: 23-1925
Name and address of party to whom correspondence concerning document should be mailed: BRINKS HOFER GILSON & LIONE P.O. BOX 10395 CHICAGO, IL 60610 (312) 321-4200 (312) 321-4299 Fax	 6. Total number of a 7. Total fee (37 CF Authorized to be 1925. Enclosed None required (go 8. Payment Informa a. Credit Card: Left b. Charge fee and Account Number 	pplications and patents involved: <u>2</u> R 1.21(h) & 3.41) \$ <u>80.0</u> charged by credit card. charged to Deposit Account No. 23- overnment interest not affecting title) ation: ast 4 Numbers xpiration Date l/or any Deficiencies to Deposit er: 23-1925 r Name: Brinks Hofer Gilson & Lione
Name and address of party to whom correspondence concerning document should be mailed: BRINKS HOFER GILSON & LIONE P.O. BOX 10395 CHICAGO, IL 60610 (312) 321-4200 (312) 321-4299 Fax	 6. Total number of a 7. Total fee (37 CF Authorized to be 1925. Enclosed None required (go 8. Payment Informa a. Credit Card: Less b. Charge fee and Account Number Authorized Use 	pplications and patents involved: <u>2</u> R 1.21(h) & 3.41) \$ <u>80.0</u> charged by credit card. charged to Deposit Account No. 23- overnment interest not affecting title) ation: ast 4 Numbers xpiration Date l/or any Deficiencies to Deposit er: 23-1925 r Name: Brinks Hofer Gilson & Lione (28, 2006)
Name and address of party to whom correspondence concerning document should be mailed: BRINKS HOFER GILSON & LIONE P.O. BOX 10395 CHICAGO, IL 60610 (312) 321-4200 (312) 321-4299 Fax	 6. Total number of a 7. Total fee (37 CF Authorized to be 1925. Enclosed None required (go 8. Payment Inform. a. Credit Card: L b. Charge fee and Account Numbe Authorized Use September Dat Total number of page 	pplications and patents involved: <u>2</u> R 1.21(h) & 3.41) \$ <u>80.0</u> charged by credit card. charged to Deposit Account No. 23- overnment interest not affecting title) ation: ast 4 Numbers xpiration Date l/or any Deficiencies to Deposit er: 23-1925 r Name: Brinks Hofer Gilson & Lione

700289363

REEL: 018331 FRAME: 0232

09/28/2006 14:29 13123214299

J.

2

BRINKS FAX

PAGE 06/08

Attorney Docket No.: 10022-680; 10022-694

ASSIGNMENT JOINT

THIS ASSIGNMENT, by Samrat Dasgupta, Usha Dharmarajan, Daniel Joseph, Manjunath Shamaiah (hereinafter referred to as the "Assignors"), respectively residing at NA1-61, Vijaya Enclave Apartments, Sunder Ram Shetty Nagar, Bangalore 560076, Karnataka, India; and 21/1 Flat No. 102, First Floor, Chinna Residency, 16th Main, 1st Cross, BTM Second Stage, Bangalore 560076, Karnataka, India; No 66, ITI Layout Off New Bel Road, RMV Extn 2nd Stage, Bangalore 560054, Karnataka, India; # 2 J.C. Layout, R.R.T. Road, K.R. Puram, Bangalore 560036, Karnataka, India, wheesseth:

WHEREAS, said Assignors have made the invention(s) described in one or both of the United States patent application entitled CALL CENTER SUPPORT AND DOCUMENTATION TOOL, which was filed on May 5, 2005, which bears Serial No. 60/678,268 the United States patent application entitled CALL CENTER SUPPORT AND DOCUMENTATION SYSTEM, which was filed on April 28, 2006, which bears Serial No. 11/413,697; and

WHEREAS said Assignors have obligations with one or more Country Companies within the Accenture Organization (comprising Accenture Limited, Accenture SCA and their subsidiaries) to assign inventions to such Country Companies and/or other entities as such Country Companies designate: and

WHEREAS each such Country Company within the Accenture Organization has entered into contractual arrangements pursuant to an Intellectual Property Services Agreement with Accenture Global Services GmbH, a limited liability company duly organized under and pursuant to the laws of Switzerland as a judicial person, and having a place of business at Herrenacker 15, CH-8200 Schaffhausen, Switzerland (hereinafter referred to as either "AGS" or the "Assignee"), to authorize immediate assignment or to immediately assign to AGS all inventions, patent applications, Letters Patent or Patents and other intellectual property developed by such Country Company and its employees, agents, consultants and others; and

WHEREAS, pursuant to these arrangements AGS is desirous of acquiring the entire right, title and interest in and to said inventions, said application for Letters Patent, all corresponding patent applications, and in and to any Letters Patent or Patents obtained therefore or thereon in the United States or in any other country;

NOW, THEREFORE, for good, valuable and legally sufficient consideration for each Assignor, the receipt of which is hereby acknowledged by all Assignors, said Assignors have sold, assigned, transferred and set over, and as demonstrated by this Assignment do sell, assign, transfer and set over unto said Assignee, the entire right, the and interest in and to the above-mentioned inventions, applications for Letters Patent, and any and all Letters Patent or Patents in the United States of America and all foreign countries which may be granted therefor or thereon, and in and to any and all divisions, continuations and continuations-in-part of any such application, or reissues, reexaminations, renewals and extensions of said Letters Patent or Patents; and the full right to claim for any such applications all benefits and priority rights under any applicable convention, treaty or legislation, and the right of Assignee to sue and obtain relief, including damages, profits and an injunction, for any infringement occurring before or after issuance of said Letters Patent or Patents; the same to be held and enjoyed for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted, as fully and entirely as the same would have been held and enjoyed by the Assignors had this Assignment not been made.

For the above-recited consideration, each of said Assignors hereby covenants, warrants and agrees that, at the time of execution and delivery of this Assignment, (s)he is a lawful owner of the entire right, title and interest in and to said inventions and the application for Letters Patent above-mentioned, and that the same are unencumbered and that the Assignor has good and full right and lawful authority to sell and convey the same in the manner herein set forth.

For the above-recited consideration, each of said Assignors hereby covenants and agrees to execute and deliver to the Assignee, its successors, legal representatives or assigns, all papers and documents that may be required to carry out the terms of this Assignment, and take all lawful oaths, provide testimony, and do all lawful acts necessary or required to be done to reasonably assist said Assignee, its successors, legal representatives or assigns in any interference. It ignation or other proceeding in any country concerning or in connection with any

> PATENT REEL: 018331 FRAME: 0233

Attomey Docket No.: 10022-680; 10022-694

inventions, patent applications, Letters Patent or Patents assigned hereunder; or for the prosecution, procumment, maintenance, enforcement and defense of Letters Patent or Patents for said inventions and patent applications, or to carry out the terms of this Assignment, or vest in the Assignee, its successors and assigns, exclusive title in and to all inventions, patent applications, Letters Patent or Patents assigned hereunder, without further compensation from said Assignee, its successors, legal representatives or assigns, except for reasonable costs and expenses of the Assigner incldent to such assistance and approved in writing by said Assignee, its successors, legal representatives to assigns before any such costs or expenses are incurred.

Each Assignor grants Assignee a limited power of attorney to execute, or have executed, for or on behalf of that Assignor, whatever papers are required to file or prosecute patent applications and obtain U.S. and foreign patent rights for the invention(s) assigned herein, with the understanding and agreement that the exercise of this limited power of attorney by Assignee or its attorneys or representatives gives the Assignor no rights with respect to anything assigned hereunder, nor establishes any attorney-client relationship between Assigner and Assignee or implied attorney-client relationship between that Assigner and any attorney-client relationship between that there is no actual or implied attorney-client relationship between that Assigner and any attorney of the preparation and prosecution of any U.S. or foreign applications for patents hereunder, any employment or consulting relationship between that Assigner and Assignee or any other company, or

Said Assignors hereby authorize and request the Commissioner of Patents to issue said Letters Patent or Patents of the United States to AGS as the Assignce of said inventions, patent applications and the Letters Patent or Patents to be issued thereon for the sole use of AGS, its successors and assigns in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, the Assignors have executed this Assignment.

Date	Samrat Dasgupta	
Date	Usha Dharmarajan	
<u>19 Sept 2006</u> Date	J. Daniel Dargert	

Date	
------	--

Manjunath Shamalah

Attorney Docket No.: 10022-680; 10022-694

inventions, patent applications, Letters Patent or Patents assigned herounder; or for the prosecution, procurement, maintenance, enforcement and defense of Letters Patent or Patents for said inventions and patent applications, or to carry out the terms of this Assignment, or vest in the Assignee, its successors and assigns, exclusive title in and to all inventions, patent applications, Letters Patent or Patents assigned hereunder, without further compensation from said Assignee, its successors, legal representatives or assigns, except for reasonable costs and expenses of the Assignor incident to such assistance and approved in writing by said Assignee, its successors, legal representatives or assigns before any such costs or expenses are incurred.

Each Assignor grants Assignce a limited power of attorney to execute, or have executed, for or on behalf of that Assignor, whatever papers are required to file or prosecute patent applications and obtain U.S. and foreign patent rights for the invention(s) assigned herein, with the understanding and agreement that the exercise of this limited power of attorney by Assignee or its attorneys or representatives gives the Assignor no rights with respect to anything assigned herein, nor establishes any attorney-client relationship between Assignor and Assignee or attorney working on behalf of Assignee. Each Assignor also agrees that there is no actual or parent companies, by virtue of the preparation and prosecution of any U.S. or foreign applications for patents hereing any employment or consulting relationship between that Assigner and Assignee or any other company, or by virtue of this Assignment or any term thereof.

Said Assignors hereby authorize and request the Commissioner of Patents to issue said Letters Patent or Patents of the United States to AGS as the Assignee of said inventions, patent applications and the Letters Patent or Patents to be issued thereon for the sole use of AGS, its successors and assigns in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, the Assignors have executed this Assignment.

19. Sep - 2000	Lancat	Karquita	
_	Samrat Dasgupta N.D. USha		
19 - Sep - 2006 Date	Usha Dharmarajan		

Date Danici Joseph

Monjunáth Shamajah

RECORDED: 09/28/2006