

**PATENT ASSIGNMENT**

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<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT												
<b>NATURE OF CONVEYANCE:</b>	ASSIGNMENT												
<b>CONVEYING PARTY DATA</b>													
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:70%;">Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Kenneth D. Tuchman</td> <td>09/07/2006</td> </tr> <tr> <td>Intae Myong</td> <td>09/14/2006</td> </tr> <tr> <td>Bruce Sharpe</td> <td>09/07/2006</td> </tr> <tr> <td>Henry Truong</td> <td>09/20/2006</td> </tr> <tr> <td>James Radzicki</td> <td>09/15/2006</td> </tr> </tbody> </table>		Name	Execution Date	Kenneth D. Tuchman	09/07/2006	Intae Myong	09/14/2006	Bruce Sharpe	09/07/2006	Henry Truong	09/20/2006	James Radzicki	09/15/2006
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<b>RECEIVING PARTY DATA</b>													
<b>Name:</b>	TeleTech Holdings, Inc.												
<b>Street Address:</b>	9197 South Peoria Street												
<b>City:</b>	Englewood												
<b>State/Country:</b>	COLORADO												
<b>Postal Code:</b>	80112												
<b>PROPERTY NUMBERS Total: 1</b>													
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:30%;">Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>11450189</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	11450189								
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<b>CORRESPONDENCE DATA</b>													
<b>Fax Number:</b>	(303)357-1671												
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>													
<b>Phone:</b>	(303) 357-1670												
<b>Email:</b>	jweck@merchantgould.com												
<b>Correspondent Name:</b>	Rene' Pereyra, Merchant & Gould P.C.												
<b>Address Line 1:</b>	1050 17th Street, Ste. 1950												
<b>Address Line 2:</b>	40455.0003USU1												
<b>Address Line 4:</b>	Denver, COLORADO 80265												
<b>ATTORNEY DOCKET NUMBER:</b>	40455.0003USU1												
<b>NAME OF SUBMITTER:</b>	Rene' A. Pereyra												

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**Total Attachments: 6**

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ASSIGNMENT

WHEREAS, we, Kenneth D. Tuchman, residing in Englewood, CO 80112, Intae Myong, residing in Thornton, CO 80241, Bruce Sharpe, residing in Aurora, CO 80013, Henry Truong, residing in Chelmsford, MA 01824, and James Radzicki, residing in Englewood, CO 80110, made certain new and useful inventions and improvements for which we filed an application for Letters Patent of the United States on June 8, 2006, which is entitled INTEGRATED CALL MANAGEMENT, and is identified as U.S. Patent Application Serial No. 11/450,189.

AND WHEREAS, TeleTech Holdings, Inc., a corporation organized and existing under and by virtue of the laws of the State of Delaware, and having an office and place of business at 9197 South Peoria Street, Englewood, CO 80112 (hereinafter "Assignee") is desirous of acquiring the entire right, title and interest in and to said inventions, improvements and application and in and to the Letters Patent to be obtained therefor;

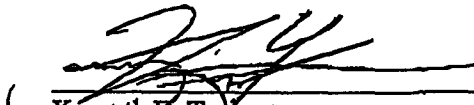
NOW THEREFORE, to all whom it may concern, be it known that for and in consideration of the sum of One Dollar and other good and valuable considerations, the receipt and sufficiency whereof is hereby acknowledged, we have sold, assigned, and transferred, and by these presents do sell, assign and transfer unto said Assignee, its successors or assigns, the entire right, title and interest for all countries in and to all inventions and improvements disclosed in the aforesaid application, and in and to the application, all divisions, continuations, or renewals thereof, all Letters Patent which may be granted therefrom, and all reissues or extensions of such patents, and in and to any and all applications which have been or shall be filed in any foreign countries for Letters Patent on the inventions and improvements, including an assignment of all rights under the provisions of the International Convention, and all Letters Patent of foreign countries which may be granted therefrom; and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue any and all United States Letters Patent for the aforesaid inventions and improvements to the Assignee as the assignee of the entire right, title and interest in and to the same, for the use of the Assignee, its successors and assigns.

AND, for the consideration aforesaid, we do hereby agree that we and our executors and legal representatives will make, execute and deliver any and all other instruments in writing including any and all further application papers, affidavits, assignments and other documents, and will communicate to said Assignee, its successors and representatives all facts known to us relating to said improvements and the history thereof and will testify in all legal proceedings and generally do all things which may be

necessary or desirable more effectually to secure to and vest in said Assignee, its successors or assigns the entire right, title and interest in and to the improvements, inventions, applications, Letters Patent, rights, titles, benefits, privileges and advantages hereby sold, assigned and conveyed, or intended so to be.

AND, furthermore we covenant and agree with said Assignee, its successors and assigns, that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by us and that full right to convey the same as herein expressed is possessed by us.

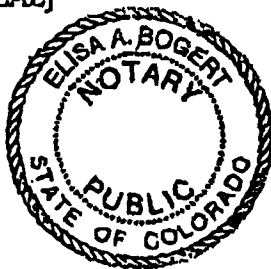
IN TESTIMONY WHEREOF, I have hereunto set my hand this 7<sup>th</sup> day of September, 2006.


  
\_\_\_\_\_  
Kenneth D. Tuchman

STATE OF Colorado )  
COUNTY OF Douglas ) ss.

On this 7<sup>th</sup> day of September, 2006, before me personally appeared Ken Tuchman to me known and known to me to be the person described in and who executed the foregoing instrument, and he duly acknowledged to me that he executed the same for the uses and purposes therein set forth.

[SEAL]



  
\_\_\_\_\_  
Notary Public  
Expires: 10/7/08







