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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Kenneth D. Tuchman	09/07/2006
Intae Myong	09/14/2006
Bruce Sharpe	09/07/2006
Henry Truong	09/20/2006
James Radzicki	09/15/2006

RECEIVING PARTY DATA

Name:	TeleTech Holdings, Inc.	
Street Address:	9197 South Peoria Street	
City:	Englewood	
State/Country:	COLORADO	
Postal Code:	80112	

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	11450189

CORRESPONDENCE DATA

Fax Number: (303)357-1671

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: (303) 357-1670

Email: jweck@merchantgould.com

Correspondent Name: Rene' Pereyra, Merchant & Gould P.C.

Address Line 1: 1050 17th Street, Ste. 1950

Address Line 2: 40455.0003USU1

Address Line 4: Denver, COLORADO 80265

ATTORNEY DOCKET NUMBER:	40455.0003USU1

NAME OF SUBMITTER: Rene' A. Pereyra

PATENT

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Total Attachments: 6
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PATENT REEL: 018335 FRAME: 0207

ASSIGNMENT

WHERBAS, we, Kenneth D. Tuchman, residing in Englewood, CO 80112, Intae Myong, residing in Thornton, CO 80241, Bruce Sharpe, residing in Aurora, CO 80013, Henry Truong, residing in Chelmsford, MA 01824, and James Radzicki, residing in Englewood, CO 80110, made certain new and useful inventions and improvements for which we filed an application for Letters Patent of the United States on June 8, 2006, which is entitled INTEGRATED CALL MANAGEMENT, and is identified as U.S. Patent Application Serial No. 11/450,189.

AND WHEREAS, TeleTech Holdings, Inc., a corporation organized and existing under and by virtue of the laws of the State of Delaware, and having an office and place of business at 9197 South Peorla Street, Englewood, CO 80112 (hereinafter "Assignee") is desirous of acquiring the entire right, title and interest in and to said inventions, improvements and application and in and to the Letters Patent to be obtained therefor:

NOW THEREFORE, to all whom it may concern, be it known that for and in consideration of the sum of One Dollar and other good and valuable considerations, the receipt and sufficiency whereof is hereby acknowledged, we have sold, assigned, and transferred, and by these presents do sell, assign and transfer unto said Assignee, its successors or assigns, the entire right, title and interest for all countries in and to all inventions and improvements disclosed in the aforesaid application, and in and to the application, all divisions, continuations, or renewals thereof, all Letters Patent which may be granted therefrom, and all reissues or extensions of such patents, and in and to any and all applications which have been or shall be filed in any foreign countries for Letters Patent on the inventions and improvements, including an assignment of all rights under the provisions of the International Convention, and all Letters Patent of foreign countries which may be granted therefrom; and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue any and all United States Letters Patent for the aforesaid inventions and improvements to the Assignee as the assignee of the entire right, title and interest in and to the same, for the use of the Assignee, its successors and assigns.

AND, for the consideration aforesaid, we do hereby agree that we and our executors and legal representatives will make, execute and deliver any and all other instruments in writing including any and all further application papers, affidavits, assignments and other documents, and will communicate to said Assignee, its successors and representatives all facts known to us relating to said improvements and the history thereof and will testify in all legal proceedings and generally do all things which may be

PATENT

REEL: 018335 FRAME: 0208

necessary or desirable more effectually to secure to and vest in said Assignee, its successors or assigns the entire right, title and interest in and to the improvements, inventions, applications, Letters Patent, rights, titles, benefits, privileges and advantages hereby sold, assigned and conveyed, or intended so to be.

AND, furthermore we covenant and agree with said Assignee, its successors and assigns, that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by us and that full right to convey the same as herein expressed is possessed by us.

IN TESTIMONY WHEREOF, I have hereunto set my hand this 7th day of September, 2006.

STATE OF COLORAD) ss.

COUNTY OF DONG

On this ______ day of _______, 2006, before me personally appeared Ken

Tuchman to me known and known to me to be the person described in and who executed the foregoing instrument, and he duly acknowledged to me that he executed the same for the uses and purposes therein set forth.

[SEAL]

Notary Public

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in testimony whereof,	I have hereunto set my hand this 14th day of
September, 2006.	
STATE OF Colora do) SE. COUNTY OF Adam 5)	In the Myong
7	eder, 2006, before me personally appeared Intae e person described in and who executed the foregoing
instrument, and he duly acknowledged to me th	at he executed the same for the uses and purposes therein
set forth. NAID COO	
[SEAT] W PUBLIC OF COLOR ON EXPRESSION OF COLOR ON EXPRESSION ON THE STIMONY WHERBOF.	Notary Public I have hereunto set my hand this day of
. 20	
ليب التولى والعاري المستوفيين والمسام مساوية والساوية والمستود	Bruce Sharpe
STATE OF)	
COUNTY OF)	
	÷
On thisday of	, 20, before me personally appeared Bruce
Sharpe to me known and known to me to be the	person described in and who executed the foregoing
instrument, and he duly acknowledged to me th	at he executed the same for the uses and purposes therein
set forth.	
[SEAL]	Notary Public

	, 20		r, I nave nereunto	set my nand inis	day of
			Intac Myong		
STATE OF					
COUNTY OF) ss.)		·	
	On this	day of	, 20,	before me persor	nally appeared Intae
Myong to me k	nown and kno	wa to me to be	the person describe	d in and who exe	scuted the foregoing
instrument, and set forth.	he duly ackno	owledged to me	that he executed the	e same for the us	es and purposes thereir
[SEAL]			Notary Public		
Sapten	IN TESTIMO		F, I have hereunto	set my hand this	7r4 day of
			Bruce Sharpe	1 Mg	
STATE OF	Polora	<u>do</u>)	•		
COUNTY OF	Dong	(as)			
	On this 7	t day of So	olember, 20 06,	before me perso:	nally appeared Bruce
Sharpe to me k	nown and kno	wa to me to be t	he person described	d in and who exe	cuted the foregoing
instrument, and	he duly acknow	owledged to me	that he executed th	e same for the us	ses and purposes therein
set forth.			•		
GAA.BO			Motary Public	:0 Bo	gert

IN TESTIMONY WHEREC	F. I have hereunto set my han	d this day of	., .
September 2006	•		•
	Herry	•	
\mathcal{N}	Henry Truong		
STATE OF LASSACHUSELL)			
COUNTY OF Mildles () ss.	1		
On this 2011 day of hole	will 2006 before me	personally appeared Henry	
Truong to me known and known to me to be	the person described in and wi	no executed the foregoing .	
instrument, and he duly acknowledged to me	that he executed the same for	the uses and purposes therein	ι.
set forth.	May Mach		,
[SEAL]	Novary Public My Com	on experer 5/24/20) 923
	v .	. P	
IN TESTIMONY WHEREO	F, I have hereunto set my band	1 this day of	
IN TESTIMONY WHEREO	F, I have hereunto set my hand	1 this day of	
•	F, I have hereunto set my hand	I this day of	
•	F, I have hereunto set my hand James Radzicki	1 this day of	
•		1 this day of	· ····
		i this day of	. <u></u> .
	James Radzicki		
	James Radzicki ! 	octsonally appeared Jim	
	James Radzicki	personally appeared Jim who executed the foregoing	
STATE OF	James Radzicki	personally appeared Jim who executed the foregoing	
STATE OF	James Radzicki	personally appeared Jim who executed the foregoing	
STATE OF	James Radzicki	personally appeared Jim who executed the foregoing	

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IN TESTIMONY WHEREOF, I have hereunto set my hand this day of
Henry Truong
STATE OF)
COUNTY OF) as.
On this day of, 20, before me personally appeared Henry
Truong to me known and known to me to be the person described in and who executed the foregoing
instrument, and he duly acknowledged to me that he executed the same for the uses and purposes there
set forth.
[SEAL]
Notary Public
IN TESTIMONY WHEREOF, I have hereunto set my hand this _/5_ day of
September , 2000.
James Redzicki
STATE OF COLORS AD
STATE OF Colonado) COUNTY OF Develus) 55.
COUNTY OF CONCIUS)
with Sada her or
On this 6 day of September 2006, before me personally appeared Jim
Radzicki to me known and known to me to be the person described in and who executed the foregoing
instrument, and he duly acknowledged to me that he executed the same for the uses and purposes there
set forth.
SAA.BOCK STAR SING STAR SING STAR SING STAR SING STAR SING SING SING SING SING SING SING SING
Notary Public
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RECORDED: 10/02/2006