

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
EFFECTIVE DATE:	12/05/2006
CONVEYING PARTY DATA	
Name	Execution Date
DhivyaPriya Venkatachalam	12/05/2006
RECEIVING PARTY DATA	
Name:	Verizon Data Services India Private Ltd.
Street Address:	Viceroy No. 22, Sardar Patel Road
City:	Guindy
State/Country:	INDIA
Postal Code:	600032
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	11612266
CORRESPONDENCE DATA	
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<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
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Correspondent Name:	Hunton and Williams, LLP
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ATTORNEY DOCKET NUMBER:	VZ06088
NAME OF SUBMITTER:	Gwyn Cantrell

CH \$40.00 11612266

Total Attachments: 2
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PATENT

500195639

REEL: 018648 FRAME: 0799

ASSIGNMENT

For good and valuable consideration, the receipt of which is hereby acknowledged, I/We, the undersigned:

- I. have sold, assigned and transferred, and by the presents do hereby sell, assign, and transfer, to the Verizon legal entity identified below ("Assignee") and its successors and assigns, the entire right, title and interest in and to any and all improvements which are described in the application for United States Letters Patent entitled

METHOD AND SYSTEM FOR MULTIMEDIA CONTACT ROUTING

which has been executed by the undersigned concurrently herewith, and in which case I/we hereby authorize and request the Assignee, its successors, assigns and/or legal representatives, to insert here in the parentheses (Application Number 11/612,266, filed 12/18/2006) the filing date and application number of said application when known.

which was filed on _____ and assigned Application No. _____

and in and to said application, and all divisional, continuing, substitute, renewal, reissue, provisional, and all other application for Letters Patent which have been or shall be filed in the United States and all foreign countries on any of said improvements or based on said application; and in and to all original and reissued patents which have been or shall be issued in the United States and foreign countries from any of said applications, and in and to all rights of priority resulting from the filing of any of said applications; and in and to all rights which may exist under the International Convention for the Protection of Industrial Property to any of the foregoing;

- II. agree that said Assignee may apply for and receive Letters Patent for improvements in its own name; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this Assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent application on any and all said improvements; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns, and representatives, all facts known to undersigned relating to said improvements and the history thereof; and generally do everything possible which said Assignee, its successors, assigns or representatives shall consider desirable for aiding in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements and all applications for patents and all patents on said improvements, in said Assignee, its successors and assigns; and
- III. covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license, or other agreement affecting the rights and property herein identified has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

FROM : VERIZON HYD

FAX NO. : 0404405001

Dec. 05 2006 07:12PM P5

Verizon Invention Assignment
for Verizon Reference No.: VZ06088
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IN WITNESS to my/our agreement to the foregoing, I/we have executed this Assignment as set forth below:

Verizon entity (Assignee): Verizon Data Services India Private Ltd., having a place of business at Viceroy No. 22,
Sardar Patel Road, Guindy 600032, India.

ASSIGNORS:

Signature: V. Dhivya Priya Date: 05/12/2006
DhivyaPriya Venkatadalam