

PATENT ASSIGNMENT

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SUBMISSION TYPE:

NEW ASSIGNMENT

NATURE OF CONVEYANCE:

ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Philip T Kortum	01/15/2004
Benjamin A Knott	01/15/2004
Robert R Bushey	01/15/2004

RECEIVING PARTY DATA

Name:	SBC Knowledge Ventures, L.P.
Street Address:	645 E. Plumb Lane
City:	Reno
State/Country:	NEVADA
Postal Code:	89502

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	10617486

CORRESPONDENCE DATA

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ATTORNEY DOCKET NUMBER:

064198.0168

NAME OF SUBMITTER:

Tracy E. Perez

Total Attachments: 3

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PATENT

REEL: 018665 FRAME: 0233

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ASSIGNMENT

WHEREAS, Philip T. Kortum, a citizen of the United States of America, residing at 10501 O'Rourke Lane, Austin, Texas 78739; Benjamin A. Knott, a citizen of the United States of America, residing at 8365 Liberty Walk Drive, Round Rock, Texas 78681; and Robert R. Bushey, a citizen of the United States of America, residing at 1117 Stillwell Ridge, Cedar Park, Texas 78316; hereinafter called the "Assignors", have made the invention described in the United States patent application entitled **"Telephone Call Center with Method for Providing Customer with Wait Time Updates"**, Attorney Docket No. 064198.0168, (SBC File No. T00516) for a full description of which reference is here made to an application for Letters Patent of the United States filed July 11, 2003.

WHEREAS, SBC Knowledge Ventures, L.P., a partnership organized and existing under the laws of the State of Nevada, having a place of business at 645 E. Plumb Lane, Reno, Nevada 89502, hereinafter called the "Assignee", desires to acquire the entire right, title and interest for the United States of America and elsewhere throughout the world in and to said invention and the patent application identified above, including any and all divisions and continuations thereof and any and all Letters Patent which may be granted thereon, including any and all renewals, reissues and prolongations thereof.

NOW, THEREFORE in consideration of the sum of One Dollar (\$1.00) and other valuable and legally sufficient consideration, the receipt of which by the Assignors from the Assignee is hereby acknowledged, the Assignors have sold, assigned and transferred, and by these presents do sell, assign and transfer to the Assignee, the entire right, title and interest for the United States in and to the invention and the patent application identified above, and any patents that may issue for said invention in the United States; together with the entire right, title and interest in and to said invention and all patent applications and patents therefor in all countries foreign to the United States, including the full right to claim for any such application all benefits and priority rights under any applicable convention; together with the entire right, title and interest in and to all continuations, divisions, renewals and extensions of any of the patent applications and patents defined above; to have and to hold for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term and terms for all such patents.

AND said Assignors hereby covenant and agree, for both the Assignors and the Assignors' legal representatives, that the Assignors will assist the Assignee in the prosecution of the patent application identified above; in the making and prosecution of any other patent applications that the Assignee may elect to make covering the invention identified above; in vesting in the Assignee like exclusive title in and to all such other patent applications and patents; and in the prosecution of any interference which may arise involving said invention, or any such patent application or patent; and that the Assignors will execute and deliver to the Assignee to carry out the terms of this Assignment. Assignors authorize the attorney or agent who files the patent application first referenced above to fill in the U.S. Application Serial No. and filing date above, if required.

Attorney Docket No. 064198.0168 (T00516)

AND said Assignors authorize and request the Commissioner of Patents to issue Letters Patent on said application, and on any all divisions and continuations thereof, to said Assignee, its assigns and legal representatives, in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, this Assignment is executed by said Assignors, on the date(s) listed below.

Name of first inventor: Philip T. Kortum

Signature of first inventor: Phil KortumDate: 1-15-04Witnesses for first inventor

First witness:

[Signature] 1/15/2004
Signature / DateDemetrius J. Davis
Full name (printed)

Second witness:

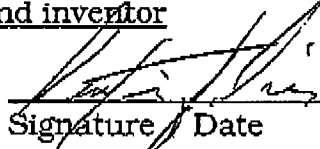
[Signature] 1/15/2004
Signature / DateTARO MATSUMOTO
Full name (printed)

Attorney Docket No. 064198.0168 (T00516)

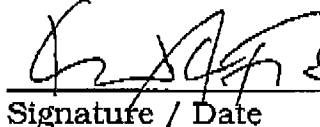
Name of second inventor: Benjamin A. Knott

Signature of second inventor: Date: 1-15-04Witnesses for second inventor

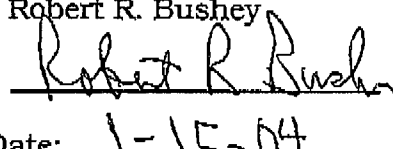
First witness:

 1/15/2004
Signature / DateDemetrius J. Davis
Full name (printed)

Second witness:

 1/15/2004
Signature / DateTARO MATSUMOTO
Full name (printed)

Name of fourth inventor: Robert R. Bushey

Signature of fourth inventor: Date: 1-15-04Witnesses for fourth inventor

First witness:

 1/15/2004
Signature / DateDemetrius J. Davis
Full name (printed)

Second witness:

 1/15/2004
Signature / DateTARO MATSUMOTO
Full name (printed)