

PATENT ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	CORRECTIVE ASSIGNMENT
NATURE OF CONVEYANCE:	Corrective Assignment to correct the Assignee previously recorded on Reel 018648 Frame 0937. Assignor(s) hereby confirms the Assignment.
CONVEYING PARTY DATA	
Name	Execution Date
John-Francis Mergen	12/18/2006
RECEIVING PARTY DATA	
Name:	Federal Network Systems LLC
Street Address:	1300 N. 17th Street
City:	Arlington
State/Country:	VIRGINIA
Postal Code:	22209
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	11612308
CORRESPONDENCE DATA	
Fax Number:	(202)778-2201
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	202-955-1500
Email:	gcantrell@hunton.com
Correspondent Name:	Brian M. Buroker
Address Line 1:	1900 K. Street, NW
Address Line 2:	Suite 1200
Address Line 4:	Washington, DISTRICT OF COLUMBIA 20006-1109
ATTORNEY DOCKET NUMBER:	20060323 (56428.001035)
NAME OF SUBMITTER:	Gwyn Cantrell
Total Attachments: 6 source=20060323CorrectedAssignment#page1.tif source=20060323CorrectedAssignment#page2.tif	

CH \$40.00 11612308

500222323

PATENT
REEL: 018882 FRAME: 0103

source=20060323CorrectedAssignment#page3.tif
source=20060323CorrectedAssignment#page4.tif
source=20060323CorrectedAssignment#page5.tif
source=20060323CorrectedAssignment#page6.tif

PATENT ASSIGNMENT

Electronic Version v1.1
Stylesheet Version v1.1

12/18/2006
500195671

SUBMISSION TYPE:	NEW ASSIGNMENT				
NATURE OF CONVEYANCE:	ASSIGNMENT				
CONVEYING PARTY DATA					
<table border="1"><tr><th>Name</th><th>Execution Date</th></tr><tr><td>John-Francis Mergen</td><td>12/18/2006</td></tr></table>	Name	Execution Date	John-Francis Mergen	12/18/2006	
Name	Execution Date				
John-Francis Mergen	12/18/2006				
RECEIVING PARTY DATA					
Name:	Verizon Data Services Inc.				
Street Address:	One East Telecom Parkway				
Internal Address:	Mail Code B3E				
City:	Temple Terrace				
State/Country:	FLORIDA				
Postal Code:	33637				
PROPERTY NUMBERS Total: 1					
<table border="1"><tr><th>Property Type</th><th>Number</th></tr><tr><td>Application Number:</td><td>11612308</td></tr></table>	Property Type	Number	Application Number:	11612308	
Property Type	Number				
Application Number:	11612308				
CORRESPONDENCE DATA					
Fax Number:	(202)778-2201				
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>					
Phone:	202-955-1500				
Email:	kinnocent@hunton.com				
Correspondent Name:	Hunton & Williams LLP				
Address Line 1:	1900 K Street N.W				
Address Line 2:	Suite 1200				
Address Line 4:	Washington, DISTRICT OF COLUMBIA 20006-1109				
ATTORNEY DOCKET NUMBER:	20060323				
NAME OF SUBMITTER:	Kyleen Innocent				
Total Attachments: 1 source=20060323Assignment#page1.tif					

CH 11612308 \$40.00



United States Patent and Trademark Office

Home | Site Index | Search | Guides | Contacts | eBusiness | eBiz alerts | News | Help



Electronic Patent Assignment System

Confirmation Receipt

Your assignment has been received by the USPTO.
The coversheet of the assignment is displayed below:

PATENT ASSIGNMENT

Electronic Version v1.1
Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
John-Francis Mergen	12/18/2006
RECEIVING PARTY DATA	
Name:	Verizon Data Services Inc.
Street Address:	One East Telecom Parkway
Internal Address:	Mail Code B3E
City:	Temple Terrace
State/Country:	FLORIDA
Postal Code:	33637
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	11612308
CORRESPONDENCE DATA	
Fax Number:	(202)778-2201
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	202-955-1500
Email:	kinnocent@hunton.com
Correspondent Name:	Hunton & Williams LLP
Address Line 1:	1900 K Street N.W

Address Line 2: Suite 1200 Address Line 4: Washington, DISTRICT OF COLUMBIA 20006-1109	
ATTORNEY DOCKET NUMBER:	20060323
NAME OF SUBMITTER:	Kyleen Innocent
Signature:	/kbi/
Date:	12/18/2006
Total Attachments: 1 source=20060323Assignment#page1.tif	
RECEIPT INFORMATION EPAS ID: PAT202972 Receipt Date: 12/18/2006 Fee Amount: \$40	

[Return to home page](#)

[| .HOME | INDEX | SEARCH | eBUSINESS | CONTACT US | PRIVACY STATEMENT](#)

Verizon Invention Assignment
for Verizon Reference No.: 20060323
Attorney Docket No. 56428.001035
Page 1 of 1

ASSIGNMENT

For good and valuable consideration, the receipt of which is hereby acknowledged, I/we, the undersigned:

- I. have sold, assigned and transferred, and by the presents do hereby sell, assign, and transfer, to the Verizon legal entity identified below ("Assignee") and its successors and assigns, the entire right, title and interest in and to any and all improvements which are described in the application for United States Letters Patent entitled

CALL CENTER WITH RESILIENT CONTEXT

☒ which has been executed by the undersigned concurrently herewith, and in which case I/we hereby authorize and request the Assignee, its successors, assigns and/or legal representatives, to insert here in the parentheses (Application Number 11/612,308, filed Dec. 18, 2006) the filing date and application number of said application when known.

☐ which was filed on _____ and assigned Application No. _____

and in and to said application, and all divisional, continuing, substitute, renewal, reissue, provisional, and all other application for Letters Patent which have been or shall be filed in the United States and all foreign countries on any of said improvements or based on said application; and in and to all original and reissued patents which have been or shall be issued in the United States and foreign countries from any of said applications, and in and to all rights of priority resulting from the filing of any of said applications; and in and to all rights which may exist under the International Convention for the Protection of Industrial Property to any of the foregoing;

- II. agree that said Assignee may apply for and receive Letters Patent for improvements in its own name; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this Assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent application on any and all said improvements; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns, and representatives, all facts known to undersigned relating to said improvements and the history thereof; and generally do everything possible which said Assignee, its successors, assigns or representatives shall consider desirable for aiding in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements and all applications for patents and all patents on said improvements, in said Assignee, its successors and assigns; and

- III. covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license, or other agreement affecting the rights and property herein identified has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

IN WITNESS to my/our agreement to the foregoing, I/we have executed this Assignment as set forth below:

Verizon entity (Assignee): Federal Network Systems LLC, having a place of business at 1300 N. 17th Street, Arlington, VA 22209.

ASSIGNORS:

Signature: _____

John-Francis MERCIER

Date: 18 Dec 06

56428.001035 FAIRFAX 323408v1