

PATENT ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1"><thead><tr><th>Name</th><th>Execution Date</th></tr></thead><tbody><tr><td>Judson J. Flynn</td><td>02/13/2007</td></tr><tr><td>Thomas W. Bonner</td><td>03/05/2007</td></tr><tr><td>Ted Charles Stine</td><td>02/20/2007</td></tr></tbody></table>		Name	Execution Date	Judson J. Flynn	02/13/2007	Thomas W. Bonner	03/05/2007	Ted Charles Stine	02/20/2007		
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Judson J. Flynn	02/13/2007										
Thomas W. Bonner	03/05/2007										
Ted Charles Stine	02/20/2007										
RECEIVING PARTY DATA											
<table border="1"><tr><td>Name:</td><td>Cingular Wireless II, LLC</td></tr><tr><td>Street Address:</td><td>5565 Glenridge Connector</td></tr><tr><td>City:</td><td>Atlanta</td></tr><tr><td>State/Country:</td><td>GEORGIA</td></tr><tr><td>Postal Code:</td><td>30342</td></tr></table>		Name:	Cingular Wireless II, LLC	Street Address:	5565 Glenridge Connector	City:	Atlanta	State/Country:	GEORGIA	Postal Code:	30342
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PROPERTY NUMBERS Total: 1											
<table border="1"><thead><tr><th>Property Type</th><th>Number</th></tr></thead><tbody><tr><td>Application Number:</td><td>11682691</td></tr></tbody></table>		Property Type	Number	Application Number:	11682691						
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Application Number:	11682691										
CORRESPONDENCE DATA											
Fax Number: (216)696-8731 <i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>											
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Address Line 1: 1900 E. 9th Street											
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Address Line 4: Cleveland, OHIO 44114											
ATTORNEY DOCKET NUMBER:	C06-0199-000/CINGP171US										
NAME OF SUBMITTER:	Himanshu S. Amin										
Total Attachments: 4 source=Assignment#page1.tif											

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PATENT
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PATENT

REEL: 018968 FRAME: 0439

C06-0199-000

ASSIGNMENT OF INVENTION
TO
CINGULAR WIRELESS II, LLC

WHEREAS, Judson J. Flynn of Decatur, Georgia, Thomas W. Bonner of Smyrna, Georgia and Ted Charles Stine of Suwanee, Georgia (hereinafter sometimes referred to as "said inventors"), have invented certain new and useful improvements in **AUTOMATING WIRELESS CUSTOMER CARE**, which invention (hereinafter sometimes referred to as "said invention") has been disclosed to and filed, under Docket No. C06-0199-000, in the patent files of Cingular Wireless II, LLC, a Delaware Corporation having a principal place of business at 5565 Glenridge Connector, Atlanta, Georgia 30342.

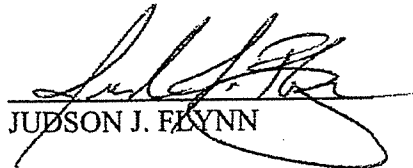
NOW THEREFORE, it is agreed that, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, said inventor has sold, assigned and transferred and by these present do sell, assign and transfer unto Cingular Wireless II, LLC the entire right, title and interest in said invention in the United States of America and all foreign countries and in and to said U.S. patent application and all patent applications, divisions, substitutions, continuations and continuations-in-part thereof, and in all United States Letters Patents which may be granted thereon and all reissues and extensions thereof, and in all priority rights under the International Convention for the Protection of Industrial Property for every member country, and in all applications for patents (including related rights such as utility-model registrations, inventor's certificates, and the like) heretofore or hereafter filed for said invention in any foreign countries, and in all patents (including all extensions, renewals and reissues thereof) granted for said invention; said applications and patents to be held and enjoyed by the said Cingular Wireless II, LLC for its own use and for the use of its successors and assigns, to the full end of the term for which Letters Patent on same may be granted, as fully and entirely as the same would have been held by said inventors had this assignment and sale not been made.

FURTHER, said inventors hereby agree to sign all lawful papers necessary or helpful in obtaining patents on said invention or in filing any divisional, continuation, substitution, or reissue patent application or re-examination proceedings on said invention whether in the United States of America or in any foreign country.

C06-0199-000
ASSIGNMENT OF INVENTION
To
CINGULAR WIRELESS II, LLC

Signed:

Date:


JUDSON J. FLYNN

2/13/07

CERTIFICATE OF ACKNOWLEDGMENT

State of Georgia

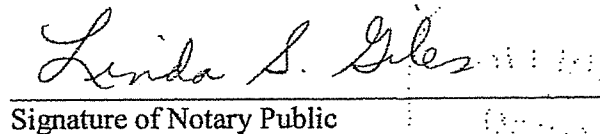
County of Spalding

On February 13, 2007 before me, Linda S. Giles, Notary Public
Name and Title of Officer (e.g., "Jane Doe, Notary Public")

personally appeared JUDSON J. FLYNN
Name(s) of Signer(s)

_ personally known to me - OR - _ proved to me on
the basis of satisfactory evidence to be the person
whose name is subscribed to the within instrument
and acknowledged to me that he executed the same
in his authorized capacity, and that by his signature
on the instrument the person, or the entity upon
behalf of which the person acted, executed the
instrument.

WITNESS my hand and official seal.


Signature of Notary Public

Notary Public, Cobb County, Georgia
My Commission Expires March 16, 2008

C06-0199-000
ASSIGNMENT OF INVENTION
To
CINGULAR WIRELESS II, LLC

Signed:

Date:

Thomas Bonner
THOMAS W. BONNER

3-5-2007

CERTIFICATE OF ACKNOWLEDGMENT

State of Georgia

County of Fulton

On March 5, 2007 before me, Linda S. Giles, Notary Public
Name and Title of Officer (e.g., "Jane Doe, Notary Public")

personally appeared THOMAS W. BONNER
Name(s) of Signer(s)

_ personally known to me - OR - _ proved to me on
the basis of satisfactory evidence to be the person
whose name is subscribed to the within instrument
and acknowledged to me that he executed the same
in his authorized capacity, and that by his signature
on the instrument the person, or the entity upon
behalf of which the person acted, executed the
instrument.

WITNESS my hand and official seal.

Linda S. Giles
Signature of Notary Public

Notary Public, Cobb County, Georgia
My Commission Expires March 16, 2008

C06-0199-000
ASSIGNMENT OF INVENTION
To
CINGULAR WIRELESS II, LLC

Signed:

Date:

Ted Charles Stine
TED CHARLES STINE

2/20/07

CERTIFICATE OF ACKNOWLEDGMENT

State of Georgia

County of Fulton

On Feb. 20, 2007 before me, Linda S. Giles, Notary
Name and Title of Officer (e.g., "Jane Doe, Notary Public")

personally appeared TED CHARLES STINE
Name(s) of Signer(s)

_ personally known to me - OR - _ proved to me on
the basis of satisfactory evidence to be the person
whose name is subscribed to the within instrument
and acknowledged to me that he executed the same
in his authorized capacity, and that by his signature
on the instrument the person, or the entity upon
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instrument.

WITNESS my hand and official seal.

Linda S. Giles

Signature of Notary Public

Notary Public, Cobb County, Georgia
My Commission Expires March 16, 2008