

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Brian Galvin	02/26/2007
S. Michael Perlmutter	02/26/2007
RECEIVING PARTY DATA	
Name:	Genesys Telecommunications Laboratories, Inc.
Street Address:	2001 Junipero Serra Blvd.
City:	Daly City
State/Country:	CALIFORNIA
Postal Code:	94014
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	11614601
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ATTORNEY DOCKET NUMBER:	P5348
NAME OF SUBMITTER:	Mark A. Boys
Total Attachments: 2 source=ASSIGN5348#page1.tif source=ASSIGN5348#page2.tif	

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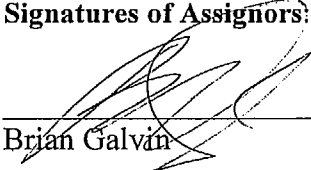
ASSIGNMENT (P5348)

For good and valuable consideration, receipt of which is hereby acknowledged, I, **Brian Galvin and S. Michael Perlmutter** do hereby sell, assign and transfer unto **Genesys Telecommunications Laboratories, Inc.**, (a California Corporation having its principal place of business **2001 Junipero Serra Blvd., Daly City, CA 94014**, hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent application, docket number **P5348**, entitled "**Method for Integrating Client Web History and Call Center History into a Single Interaction History Accessible in Real Time**", which bears application serial number 11/614,601, filed 12/21/2006 ("I hereby authorize and request the agent of record, Donald R. Boys of Central Coast Patent Agency, 3 Hangar Way, Suite D., Watsonville, CA 95076, to insert above the serial number and filing date of said application when known"), and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country; **and**

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

For the additional consideration of one dollar (\$1), receipt of which is hereby acknowledged, I do hereby sell, assign and transfer unto **Genesys Telecommunications Laboratories, Inc.**, any residual rights, including all moral rights, related to the patent application, docket number P5348, entitled "**Method for Integrating Client Web History and Call Center History into a Single Interaction History Accessible in Real Time**", which bears application serial number 11/614,606 filed 12/21/2006 ("I hereby authorize and request the agent of record, Donald R. Boys of Central Coast Patent Agency, 3 Hangar Way, Suite D., Watsonville, CA 95076, to insert above the serial number and filing date of said application when known") the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country.


Signatures of Assignors:



 Brian Galvin

2/26/07

 Date



 S. Michael Perlmutter

2/26/07

 Date