

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Sarah Korth	02/09/2004
RECEIVING PARTY DATA	
Name:	SBC Knowledge Ventures, L.P.
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State/Country:	NEVADA
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PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	10926813
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Total Attachments: 2	
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CH \$40.00 10926813

ASSIGNMENT

WHEREAS, Sarah Korth, a citizen of the United States of America, residing at 1601 West Altgeld 3D, Chicago, Illinois 60614, hereinafter called the "Assignor", has made the invention described in the United States patent application entitled "**METHOD, SYSTEM AND SOFTWARE FOR IMPLEMENTING AN AUTOMATED CALL ROUTING APPLICATION IN A SPEECH ENABLED CALL CENTER ENVIRONMENT**", Attorney Docket No. 064198.0184, (SBC File No. LB1021) for a full description of which reference is here made to an application for Letters Patent of the United States filed on August 24, 2004.

WHEREAS, SBC Knowledge Ventures, L.P., a partnership organized and existing under the laws of the State of Nevada, having a place of business at 645 E. Plumb Lane, Reno, Nevada 89502, hereinafter called the "Assignee", desires to acquire the entire right, title and interest for the United States of America and elsewhere throughout the world in and to said invention and the patent application identified above, including any and all divisions and continuations thereof and any and all Letters Patent which may be granted thereon, including any and all renewals, reissues and prolongations thereof.

NOW, THEREFORE in consideration of the sum of One Dollar (\$1.00) and other valuable and legally sufficient consideration, the receipt of which by the Assignor from the Assignee is hereby acknowledged, the Assignor has sold, assigned and transferred, and by these presents do sell, assign and transfer to the Assignee, the entire right, title and interest for the United States in and to the invention and the patent application identified above, and any patents that may issue for said invention in the United States; together with the entire right, title and interest in and to said invention and all patent applications and patents therefor in all countries foreign to the United States, including the full right to claim for any such application all benefits and priority rights under any applicable convention; together with the entire right, title and interest in and to all continuations, divisions, renewals and extensions of any of the patent applications and patents defined above; to have and to hold for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term and terms for all such patents.

AND said Assignor hereby covenants and agrees, for the Assignor and the Assignor's legal representatives, that the Assignor will assist the Assignee in the prosecution of the patent application identified above; in the making and prosecution of any other patent applications that the Assignee may elect to make covering the invention identified above; in vesting in the Assignee like exclusive title in and to all such other patent applications and patents; and in the prosecution of any interference which may arise involving said invention, or any such patent application or patent; and that the Assignor will execute and deliver to the Assignee to carry out the terms of this Assignment. Assignor authorizes the attorney or agent who files the patent application first referenced above to fill in the U.S. Application Serial No. and filing date above, if required.

AND said Assignor authorizes and requests the Commissioner of Patents to issue Letters Patent on said application, and on all divisions and continuations thereof, to said Assignee, its assigns and legal representatives, in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, this Assignment is executed by said Assignor, on the date(s) listed below.

Name of fourth inventor: Sarah Korth

Signature of fourth inventor: Sarah Korth

Date: 2/09/04

Witnesses for fourth inventor

First witness:

[Signature] 2/9/04
Signature / Date

JEFFREY J. LEE
Full name (printed)

Second witness:

[Signature] 2/9/04
Signature / Date

JOSEPH L LEE
Full name (printed)