PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

NATURE OF CONVEYANCE: ASSIGNMENT	SUBMISSION TYPE:	NEW ASSIGNMENT
ASSIGNMENT	NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Joseph SIEGRIST	04/30/2007

RECEIVING PARTY DATA

Name:	Art Technology Group, Inc.	
Street Address:	One Main Street	
City:	Cambridge	
State/Country:	MASSACHUSETTS	
Postal Code:	Postal Code: 02142	

PROPERTY NUMBERS Total: 1

Property Type	Number	
Application Number:	11742136	

CORRESPONDENCE DATA

Fax Number: (202)223-2085

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Email: allison.ruifrok@dlapiper.com

Correspondent Name: James M. Heintz
Address Line 1: DLA Piper US LLP

Address Line 2: 1200 Nineteenth Street, NW

Address Line 4: Washington, DISTRICT OF COLUMBIA 20036-2412

ATTORNEY DOCKET NUMBER: 9506-027 US

James M. Heintz

Total Attachments: 2

NAME OF SUBMITTER:

source=9506027USAssignment#page1.tif source=9506027USAssignment#page2.tif

\$40.00

PATENT REEL: 019228 FRAME: 0370 Docket No.: 9506-027 US

Assignment of Application

WHEREAS, I (we),					
Joseph SIEGRIST, 103 Moore Avenue, S.E., Vienna, Virginia 22180, USA					
, respectively,					
have invented certain new and useful improvements in:					
METHOD AND APPARATUS FOR ENHANCED CALL REPORTING					
for which an application for Letters Patent was executed on April 30, 2007					
(Application No					
WHEREAS, Art Technology Group, Inc.					
(hereinafter referred to as "ASSIGNEE"), having a place of business at:					
One Main Street					
Cambridge, MA 02142					

is desirous of acquiring the full and exclusive right in and to said Invention and the entire right, title and interest in and to any and all Letters Patent which may be granted therefor in the United States and its territorial possessions and in any and all foreign countries;

NOW, THEREFORE, in consideration of the sum of FIVE DOLLARS (\$5.00), the receipt of which is hereby acknowledged, and for other good and valuable consideration, I (we), by these presents do sell, assign and transfer unto said ASSIGNEE, the full and exclusive right in and to said Invention in the United States and its territorial possessions and in any and all foreign countries, and the entire right, title and interest in and to any and all Letters Patent which may be granted therefor in the United States and its territorial possessions and in any and all foreign

PATENT REEL: 019228 FRAME: 0371 countries and in and to any and all divisions, continuations, substitutions, renewals and reissues thereof.

I (we) hereby authorize and request the Patent Office Officials in the United States and its territorial possessions and in any and all foreign countries to issue any and all of said Letters Patent, when granted, to said ASSIGNEE as the assignee of my (our) entire right, title and interest in and to the same, for the sole use and behoof of said ASSIGNEE and said ASSIGNEE's successors and assigns, to the full end of the term for which said Letters Patent may be granted, as fully and entirely as the same would have been held by me (us) had this Assignment and sale not been made.

Further, I (we) agree that I (we) will communicate to said ASSIGNEE or said ASSIGNEE's representatives any facts known to me (us) respecting said invention, and testify in any legal proceeding, sign all lawful papers, execute all divisional, continuation, substitute, renewal and reissue applications, execute all necessary assignment papers to cause any and all of said Letters Patent to be issued to said ASSIGNEE, make all rightful oaths, and, generally, do everything possible to aid said ASSIGNEE, and said ASSIGNEE's successors and assigns, to obtain and enforce proper protection for said Invention in the United States and its territorial possessions and in any and all foreign countries.

The undersigned hereby grant(s) the firm of DLA Piper US LLP, Attorneys at Law, 1200 Nineteenth Street, N.W., Washington, D.C. 20036-2412, the power to insert on this Assignment any further identification, including the application number and filing date, which may be necessary or desirable in order to comply with the rules of the United States Patent and Trademark Office for recordation of this document.

Date:	4/30/2007	(Signatule of Inventor) Joseph SIEGRIST
Date:		
Date:		(Signature of Inventor)
	4	(Signature of Inventor)
Date:		(Signature of Inventor)
Date:		
Data		(Signature of Inventor)
Date:		(Signature of Inventor)
Date:	, , , , , , , , , , , , , , , , , , ,	
		(Signature of Inventor)

PATENT REEL: 019228 FRAME: 0372

RECORDED: 04/30/2007