| | U.S. PTO 11/810377 | |
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| Form PTO-1595 (Rev. 06/04) OMB No. 0651-0027 (exp. 6/30 | 06/05/2007 U.S. DEPARTMENT OF COMMERCE | |
| 00 10 - 2007 | United States Patent and Trademark Office | |
| | I VLY | |
| To the Director of the U.S 103415734 | <u>1L1</u> | |
| 1. Name of conveying party(ies)/Execution Date(s): | the attached documents or the new address(es) below. | |
| Sheldon Davis | 2. Name and address of receiving party(ies) Name: Avaya Technology LLC | |
| Andrew D. Flockhart | Internal Address: | |
| Robert C. Steiner | internal Address. | |
| Evecution Deta(a) 05/00/0007, 05/00/0007, 05/04/0007 | | |
| Execution Date(s) 05/29/2007, 05/30/2007, 05/31/2007 Additional name(s) of conveying party(ies) attached? Yes No | Street Address: 211 Mount Airy Road | |
| 3. Nature of conveyance: | | |
| ✓ Assignment Merger | City: Basking Ridge | |
| | | |
| Security Agreement Change of Name | State: NJ | |
| Government Interest Assignment | Country: United States Zip: 07920 | |
| Executive Order 9424, Confirmatory License | | |
| Other | Additional name(s) & address(es) attached? Yes V No | |
| 4. Application or patent number(s): A. Patent Application No.(s) | document is being filed together with a new application. | |
| A. Faterit Application No.(5) | B. Patent No.(s) | |
| · | 11/8/0377 | |
| | | |
| Additional numbers att | | |
| 5. Name and address to whom correspondence concerning document should be mailed: | 6. Total number of applications and patents involved: | |
| Name: John C. Moran | | |
| | 7. Total fee (37 CFR 1.21(h) & 3.41) \$_40.00 | |
| Internal Address: | Authorized to be charged by credit card | |
| | Authorized to be charged to deposit account | |
| Street Address: 4120 E. 115 Place | Enclosed | |
| | None required (government interest not affecting title) | |
| City: Thornton | 8. Payment Information | |
| State: CO Zip: 80233 | a. Credit Card Last 4 Numbers S | |
| Phone Number: 303-450-9926 | , , , , , , , , , , , , , , , , , , , | |
| Fax Number: <u>303-920-9113</u> | b. Deposit Account Number 501602 | |
| Email Address: imorgn18819@earthlink.net | Authorized User Name John C. Moran | |
| 9. Signature: Shu C. Moran | Ollechma | |
| Signature | Date 3 8 | |
| John C. Moran | Total number of pages including covers | |
| Name of Person Signing sheet, attachments, and documents: Documents to be recorded (including cover sheet) should be faxed to (703) 306-5995, or mailed to: | | |

Mail Stop Assignment Recordation Services, Director of the USPTO, P.O.Box 1450, Alexandria, V.A. 22313-1450

PATENT

REEL: 019434 FRAME: 0262

ASSIGNMENT AND AGREEMENT

For value received, we, Sheldon Davis of Aptos in the State of California and Country of United States of America, Andrew D. Flockhart of Thornton in the State of Colorado and Country of United States of America, and Robert C. Steiner of Broomfield in the State of Colorado and Country of United States of America, hereby sell, assign and transfer to Avaya Technology LLC, a corporation of the State of Delaware, having an office at 211 Mount Airy Road, Basking Ridge, New Jersey 07920, U.S.A., and its successors, assigns and legal representatives, the entire right, title and interest, for the United States of America, in and to certain inventions related to APPARATUS AND METHOD FOR CALL CENTER CALL-BACK described in an application for Letters Patent of the United States, executed by us of even date herewith, and all the rights and privileges in said application and under any and all Letters Patent that may be granted in the United States for said inventions; and We also concurrently hereby sell, assign and transfer to Avaya Technology LLC the entire right, title and interest in and to said inventions for all countries foreign to the United States, including all rights of priority arising from the application aforesaid, and all the rights and privileges under any and all forms of protection, including Letters Patent, that may be granted in said countries foreign to the United States for said inventions.

We authorize Avaya Technology LLC to make application for such protection in its own name and maintain such protection in any and all countries foreign to the United States, and to invoke and claim for any application for patent or other form of protection for said inventions, without further authorization from us, any and all benefits, including the right of priority provided by any and all treaties, conventions, or agreements.

We hereby consent that a copy of this assignment shall be deemed a full legal and formal equivalent of any document which may be required in any country in proof of the right of Avaya Technology LLC to apply for patent or other form of protection for said inventions and to claim the aforesaid benefit of the right of priority.

We request that any and all patents for said inventions be issued to Avaya Technology LLC in the United States and in all countries foreign to the United States, or to such nominees as Avaya Technology LLC may designate.

PATENT REEL: 019434 FRAME: 0263 We agree that, when requested, We shall, without charge to Avaya Technology LLC but at its expense, sign all papers, and do all acts which may be necessary, desirable or convenient in connection with said applications, patents, or other forms of protection.

| | | Shill W |
|----------------|------------------------------------|--|
| Date: May | 30,2007 | Sheldon Davis |
| came, Sheldor | day of May instrument, and actions | KELLY L. ORTIZ Commission # 1700777 Notary Public - California Santa Cruz County MyComm. Expres Oct 24, 2010 , 2007, before me personally be the individual described in and who executed riedged execution of the same. |
| Date: | | Andrew D. Flockhart |
| United States |) of America) | |
| State of |) ss .: | |
| County of |) | |
| executed the f | oregoing instrument, ar | , 2007, before me personally own to be the individual described in and who ad acknowledged execution of the same. |
| Notary | Public | |

PATENT

REEL: 019434 FRAME: 0264

406183-US-NP (Davis)

REEL: 019434 FRAME: 0265

We agree that, when requested, We shall, without charge to Avaya Technology LLC but at its expense, sign all papers, and do all acts which may be necessary, desirable or convenient in connection with said applications, patents, or other forms of protection.

| Date: | Sheldon Davis |
|---|---|
| United States of America) |) |
| State of) s | SS.: |
| County of) | |
| | , 2007, before me personally known to be the individual described in and who executed d acknowledged execution of the same. |
| Notary Public | · · · · · · · · · · · · · · · · · · · |
| Date: .5/3//c 7. | Andrew D. Flockhart |
| United States of America) |) |
| state of Colorado)s | ss.: |
| County of Adam) On this 315 day of your came, Andrew D. Flockhart to executed the toregoing instri | , 2007, before me personally o me known to be the individual described in and who ument, and acknowledged execution state same. |
| Notary Public | OF COLOR |

406183-US-NP (Davis)

Robert C. Steiner

Date: 5/29/07

United States of America)

State of Colorado) ss.:

County of Adams

On this 2016 day of 1000 , 2007, before me personally came, Robert C. Steiner to me known to be the individual described in and who executed the foregoing instrument, and acknowledged execution of the same.

Notary Public

My Commission Expires CS DV OS

PATENT

REEL: 019434 FRAME: 0266