# Electronic Version v1.1

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NATURE OF CONVEYA		NEW ASSIGNMENT			
	ANCE:	ASSIGNMENT	ASSIGNMENT		
CONVEYING PARTY DA	ΑΤΑ	][			
		Name	Execution Date		
Alan D. Braun			06/13/2007		
Isaac J. Graf			06/13/2007		
Shoel D. Perelman			06/12/2007		
RECEIVING PARTY DA	TA				
Name:					
Street Address:	New Orchard Road				
City:	Armonk				
State/Country:	NEW YORK				
Postal Code: 1	10504				
Property Type	e I	N	umber		
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Application Number: CORRESPONDENCE D Fax Number:	DATA (512)34:	11764497 3-6446			
Application Number: CORRESPONDENCE D Fax Number: <i>Correspondence will be</i>	DATA (512)34:	11764497 3-6446 <i>Mail when the fax attempt is unsuce</i>			
Application Number: CORRESPONDENCE D Fax Number: <i>Correspondence will be</i> Phone: Email:	DATA (512)343 • <i>sent via US</i> 512-343 Kammer	11764497 3-6446 <i>Mail when the fax attempt is unsuce</i> -6116 rdiener@DillonYudell.com			
Application Number: CORRESPONDENCE D Fax Number: <i>Correspondence will be</i> Phone: Email: Correspondent Name:	DATA (512)34: sent via US 512-343 Kammer Dillon &	11764497 3-6446 <i>Mail when the fax attempt is unsuce</i> -6116 rdiener@DillonYudell.com Yudell LLP			
Application Number: CORRESPONDENCE D Fax Number: <i>Correspondence will be</i> Phone: Email: Correspondent Name: Address Line 1:	DATA (512)343 • <i>sent via US</i> 512-343 Kammer Dillon & 8911 No	11764497 3-6446 <i>Mail when the fax attempt is unsuce</i> -6116 rdiener@DillonYudell.com Yudell LLP orth Capital of Texas Hwy			
Application Number: CORRESPONDENCE D Fax Number: <i>Correspondence will be</i> Phone: Email: Correspondent Name:	DATA (512)343 <i>sent via US</i> 512-343 Kammer Dillon & 8911 No Suite 21	11764497 3-6446 <i>Mail when the fax attempt is unsuce</i> -6116 rdiener@DillonYudell.com Yudell LLP orth Capital of Texas Hwy			
Application Number: CORRESPONDENCE D Fax Number: <i>Correspondence will be</i> Phone: Email: Correspondent Name: Address Line 1: Address Line 2:	DATA (512)343 <i>sent via US</i> 512-343 Kammer Dillon & 8911 No Suite 21 Austin, T	11764497 3-6446 <i>Mail when the fax attempt is unsuce</i> -6116 rdiener@DillonYudell.com Yudell LLP orth Capital of Texas Hwy 10			

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# PATENT REEL: 019444 FRAME: 0466

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RSW920070120US1

# ASSIGNMENT

Whereas, we,

(1) ALAN D. BRAUN County of MORRIS of MORRIS PLAINS and State of NEW JERSEY

(2) ISAAC J. GRAF County of QUEENS of FLUSHING and State of NEW YORK

(3) <u>SHOEL D. PERELMAN</u> County of NEW YORK of NEW YORK and State of NEW YORK

have invented certain improvements in

# IMPLEMENTING KEY PERFORMANCE INDICATORS IN A SERVICE MODEL

and executed, respectively, a United States patent application therefore on

(Dates Inventors Signed Declaration) (1) <u>(13)</u>, (2007); (2) \_\_\_\_, (2007);

(3)\_\_\_\_\_, (2007).

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefore;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in said application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on said invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

RSW920070120US1



HSW920070120051

## ASSIGNMENT

Whereas, we,

(1) <u>ALAN D. BRAUN</u> County of MORRIS of MORRIS PLAINS and State of NEW JERSEY

(2) ISAAC J. GRAF County of QUEENS of FLUSHING and State of NEW YORK

(3) SHOEL D. PERELMAN County of NEW YORK of NEW YORK and State of NEW YORK

have invented certain improvements in

# IMPLEMENTING KEY PERFORMANCE INDICATORS IN A SERVICE MODEL

and executed, respectively, a United States patent application therefore on

(Dates Inventors Signed Declaration) (1) \_\_\_\_\_, (2007); (2) <u>JJn-L [3</u>, (2007);

(3)\_\_\_\_\_, (2007).

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefore;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in said application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on said invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

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### RSW920070120US1



PATENT REEL: 019444 FRAME: 0471

### RSW920070120US1

### ASSIGNMENT

Whereas, we,

(1) ISAAC J. GRAF County of QUEENS of FLUSHING and State of NEW YORK

(2) <u>ALAN D. BRAUN</u> County of MORRIS of MORRIS PLAINS and State of NEW JERSEY

(3) <u>SHOEL D. PERELMAN</u> County of NEW YORK of NEW YORK and State of NEW YORK

have invented certain improvements in

### IMPLEMENTING KEY PERFORMANCE INDICATORS IN A SERVICE MODEL

and executed, respectively, a United States patent application therefore on

(Dates Inventors Signed Declaration) (1) \_\_\_\_\_, (2007); (2) \_\_\_\_, (2007);

(3)<u>June 12.</u>, (2007).

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefore;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and all rights of priority resulting from the filing of said United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the invention set forth in said application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on said invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

# RSW920070120US1 (1) Signed at \_\_\_\_\_\_ on \_\_\_\_\_\_ (City) (Date) ISAAC J. GRAF

(2)	Signed at	0	on	, 2007.
		(City)	(Date)	

ALAN D. BRAUN

2007.

(3) Signed at New (UNF (iff on June (City) (Date) \_\_\_\_, 2007. PERELMAN D.

**RECORDED: 06/18/2007**