PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

| SUBMISSION TYPE: | NEW ASSIGNMENT |
|-----------------------|----------------|
| NATURE OF CONVEYANCE: | ASSIGNMENT |

CONVEYING PARTY DATA

| Name | Execution Date | |
|--|----------------|--|
| Chase Manhattan Bank USA, National Association | 03/19/2008 | |

RECEIVING PARTY DATA

| Name: | JPMorgan Chase Bank, N.A. | |
|-----------------|---------------------------|--|
| Street Address: | 277 Park Avenue, NW | |
| City: | New York | |
| State/Country: | NEW YORK | |
| Postal Code: | 10017 | |

PROPERTY NUMBERS Total: 1

| Property Type | Number |
|----------------|---------|
| Patent Number: | 6553113 |

CORRESPONDENCE DATA

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ATTORNEY DOCKET NUMBER: J47004.Y00031

NAME OF SUBMITTER: Stephen T. Schreiner

Total Attachments: 3

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PATENT

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Mar-19-08 09:52 From-CHASE BANK USA NA +3022828361 T-376 P.02/04 F-844

ASSIGNMENT

WHEREAS, Chase Manhattan Bank USA, N.A. (now doing business as Chase Bank USA, N.A.), a corporation organized under and pursuant to the laws of New Jersey, having its principal place of business at 277 Park Avenue, New York, New York 10017 (hereinafter referred to as Assignor), is the sole and exclusive owner, by assignment, of the Letter Patent listed in Schedule A by virtue of the merger of Bank One Delaware, N.A. into Assignor in 2004; and

WHEREAS, JPMorgan Chase Bank, N.A., a Corporation organized under and pursuant to the laws of New York having its principal place of business at 277 Park Avenue, New York, New York, 10017 (heremafter referred to as Assignee), is desirous of acquiring the right, title and interest in, to and under said Letter Patent and the invention covered thereby;

NOW, THEREFORE, in consideration of and in exchange for the sum of One Dollar (\$1.00) and other good and valuable consideration, receipt of which is hereby acknowledged, the said Assignor has sold, assigned, transferred and set over, and does hereby sell, assign, transfer and set over to the said Assignee, the entire right, title and interest for the United States of America and all other countries in and to said Letters Patent listed on Schedule A. The same to be held and enjoyed by the same Assignee, for its own use and enjoyment of its successors, assigns and other legal representatives, to the end of the term or terms for which Letters Patent of the United States and all other countries listed on the attached Schedule A are granted or reissued or reexamined as fully and entirely as the same would have been held and enjoyed by the said Assignor, if this assignment and sale had not been made, together with all claims for damages by reason of past infringement of Letters Patent listed on Schedule A, with the right to sue for, and collect the same for its own use and behoof, and for the use and behoof of its successors, assigns, or other legal representatives.

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SCHEDULE A

| Patent Number | Allowance Date | Inventor | Title | Ctry |
|------------------|-------------------|--------------------|---|------|
| 6,553,113 | | Nitin Dhir, et al. | SYSTEM AND METHODS FOR CALL DECISIONING IN A VIRTUAL CALL CENTER INTEGRATING TELEPHONY WITH COMPUTERS | US |

19 MALDS

William F. Mann

Executive Director,

Patent Business Development JPMorgan Chase Bank, National

Association,

authorized signatory for Assignor Chase Manhattan Bank USA, N.A. (now dba Chase Bank USA, N.A.)

Legal Department Mail Code DE1-1024 201 North Walnut Street Wilmington, DE 19801

Witness:

(date)

(date)

REEL: 020666 FRAME: 0426