

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Pascal DAVOUST	02/05/2008
Arnaud VERGNOL	02/05/2008
RECEIVING PARTY DATA	
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PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	12027640
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ATTORNEY DOCKET NUMBER:	Q106376 DJC/AMB
NAME OF SUBMITTER:	David J. Cushing
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Assignment

Whereas, I/We,
Pascal DAVOUST of INVENTOR1_NATIONALITY
Arnaud VERGNOL of INVENTOR2_NATIONALITY

hereinafter called assignor(s), have invented certain improvements in **with Contact centre improved management and allocation of resources**

and executed an application for Letters Patent of the United States of America therefor identified by Assignee Docket No. 106361/ ES / TPM

Whereas, Alcatel Lucent - 54, rue la Boétie - 75008 - PARIS, FRANCE

(assignee), desires to acquire the entire right, title, and interest in the application and invention, and to any United States patents to be obtained therefor;

Now therefore, for valuable consideration, receipt whereof is hereby acknowledged,

I/We, the above named assignor(s), hereby sell, assign and transfer to the above named assignee, its successors and assigns, the entire right, title and interest in the application and the invention disclosed therein for the United States of America, including the right to claim priority under 35 U.S.C. §119, and I/we request the Director of the U.S. Patent and Trademark Office to issue any Letters Patent granted upon the invention set forth in the application to the assignee, its successors and assigns; and I/we will execute without further consideration all papers deemed necessary by the assignee in connection with the United States application when called upon to do so by the assignee.

I/We hereby authorize and request our attorneys SUGHRUE MION, PLLC of 2100 Pennsylvania Avenue, NW, Washington, DC 20037-3213 to insert here in parentheses (Application number _____ and Confirmation number _____, filed _____) the application number and filing date of said application when known.

Date: 5 feb 2008


s/ DAVOUST Pascal

Date: 5 feb 2008


s/ VERGNOL Arnaud

Date: _____

s/

Date: _____

s/

(Legalization not required for recording but is prima facie evidence of execution under 35 U.S.C. §261)