

PATENT ASSIGNMENT

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SUBMISSION TYPE:

NEW ASSIGNMENT

NATURE OF CONVEYANCE:

ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Petr Makagon	01/29/2008
Herbert Willi Artur Ristock	01/16/2008
Dan Kikinis	01/30/2008

RECEIVING PARTY DATA

Name:	Genesys Telecommunications Laboratories, Inc.
Street Address:	2001 Junipero Serra Blvd.
City:	Daly City
State/Country:	CALIFORNIA
Postal Code:	94014

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	11966854

CORRESPONDENCE DATA

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ATTORNEY DOCKET NUMBER:

P5393

NAME OF SUBMITTER:

Mark A. Boys

Total Attachments: 4

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PATENT

REEL: 020856 FRAME: 0396

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PATENT

REEL: 020856 FRAME: 0397

ASSIGNMENT (P5393)

For good and valuable consideration, receipt of which is hereby acknowledged, I, **Petr Makagon, Herbert Willi Artur Ristock, and Dan Kikinis** do hereby sell, assign and transfer unto **Genesys Telecommunications Laboratories, Inc.**, (having its principal place of business **2001 Junipero Serra Blvd., Daly City, CA 94014**, hereinafter called the "Assignee"), its successors and assigns, the entire world-wide title, interest and right, including the right of priority controlled by me, in, to and under Letters Patent of the United States, the patent application, docket number **P5393**, entitled "**System for Facilitating Loosely Configured Service Worker Groups in a Dynamic Call Center Environment**", which bears application serial number **11/966,854**, filed **12/28/2007**, and the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country; **and**

For the above consideration I agree promptly upon request of the Assignee, its successors or assigns, to execute and deliver without further compensation any power of attorney, assignment, application, whether original, continuation, divisional or reissue, or other papers which may be necessary or desirable fully to secure to the Assignee, its successors and assigns, the inventions and any of them, described in said application and all patent rights therein, in the United States and in any country foreign thereto, and to cooperate and assist in the prosecution of appeal and interference proceedings involving said inventions and in the adjudication or re-examination of said Letters Patent provided the expenses which may be incurred by me in lending such cooperation and assistance be paid by the Assignee.

For the additional consideration of one dollar (\$1), receipt of which is hereby acknowledged, I do hereby sell, assign and transfer unto **Genesys Telecommunications Laboratories, Inc.**, any residual rights, including all moral rights, related to the patent application, docket number **P5393**, entitled "**System for Facilitating Loosely Configured Service Worker Groups in a Dynamic Call Center Environment**", which bears application serial number **11/966,854**, filed **12/28/2007**, the invention and any of them therein set forth and described, and any and all Letters Patent of the United States and of countries foreign thereto which may be granted thereon or therefore based on the original application for said U.S. Letters Patent, and all divisions, reissues, substitutions, continuations, and extensions thereof which may be granted relating thereto in any country.

Signature of Assignors:



Petr Makagon

1/29/08

Date

Herbert Willi Artur Ristock

Date

Dan Kikinis


Date

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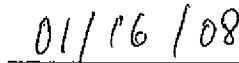
Signature of Assignors:

Petr Makagon

Date



Herbert Willi Artur Ristock



Date

Dan Kikinis

Date

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Signature of Assignors:

Petr Makagon

Date

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Date

1/30/08