

PATENT ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1"><thead><tr><th>Name</th><th>Execution Date</th></tr></thead><tbody><tr><td>Yixin Diao</td><td>04/17/2008</td></tr><tr><td>Kamal Kumar Bhattacharya</td><td>04/17/2008</td></tr></tbody></table>	Name	Execution Date	Yixin Diao	04/17/2008	Kamal Kumar Bhattacharya	04/17/2008					
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Kamal Kumar Bhattacharya	04/17/2008										
RECEIVING PARTY DATA											
<table border="1"><tr><td>Name:</td><td>International Business Machines Corporation</td></tr><tr><td>Street Address:</td><td>New Orchard Road</td></tr><tr><td>City:</td><td>Armonk</td></tr><tr><td>State/Country:</td><td>NEW YORK</td></tr><tr><td>Postal Code:</td><td>10504</td></tr></table>	Name:	International Business Machines Corporation	Street Address:	New Orchard Road	City:	Armonk	State/Country:	NEW YORK	Postal Code:	10504	
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PROPERTY NUMBERS Total: 1											
<table border="1"><thead><tr><th>Property Type</th><th>Number</th></tr></thead><tbody><tr><td>Application Number:</td><td>12062853</td></tr></tbody></table>	Property Type	Number	Application Number:	12062853							
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Application Number:	12062853										
CORRESPONDENCE DATA											
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NAME OF SUBMITTER:	William E. Lewis										
Total Attachments: 1 source=YOR920080013US1_ASM#page1.tif											

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PATENT
REEL: 021037 FRAME: 0612

ASSIGNMENT

Docket No. YOR920080013US1

INVENTOR
AND CITY

Whereas, we

(1) **Yixin Diao**
County of Westchester
and (2) **Kamal Kumar Bhattacharya**
County of Westchester

of Scarsdale,
and State of New York,
of Pleasantville,
and State of New York,

have invented certain improvements in

TITLE

**METHOD AND APPARATUS FOR ESTIMATING VALUE OF INFORMATION TECHNOLOGY
SERVICE MANAGEMENT BASED ON PROCESS COMPLEXITY ANALYSIS**

DATES THAT
INVENTORS
SIGNED THE
DECLARATION

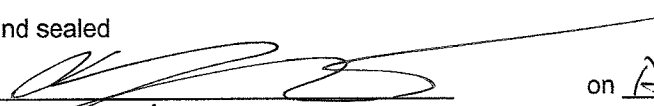
described in United States patent application Serial No. 12/062,853, filed on April 4, 2008 and
executed on

(1) April 17, 2008, (2) April 17, 2008.

Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefor;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and in all foreign countries, and all rights of priority resulting from the filing of said United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the inventions set forth in said application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on said invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

Signed and sealed


Yixin Diao

on April 17, 2008


Kamal Kumar Bhattacharya

on April 17, 2008