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GRAVES, Alan
FITCHETT, Jeffrey
VEZZA, Brian

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2. Name and address of receiving party(ies):
Name: NORTEL NETWORKS LIMITED
Internal Address: _____
Street Address: 2351 Boulevard Alfred-Nobel
City: St-Laurent
State: Quebec
Country: Canada ZIP: H4S 2A9
Additional name(s) & address(es) attached? Yes No

3. Nature of conveyance/Execution Date(s):
Execution Date(s): May 22, 2008

Assignment Merger
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4. Application or patent numbers(s):
A. Patent Application No.(s)
B. Patent No.(s)

Additional numbers attached? Yes No

This document is being filed together with a new application.
B. Patent No.(s)

5. Name and address to whom correspondence concerning document should be mailed:
Name: Ralph A. Dowell
Internal Address: DOWELL & DOWELL, P.C.
Street Address: 2111 Eisenhower Avenue
City: Alexandria
State: Virginia ZIP: 22314
Phone Number: (713) 415-2555
Fax Number: (713) 415-2559
Email Address: dowell@dowellpc.com

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 1.21(h) & 3.41): \$40.00

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Authorized User Name Ralph A. Dowell

9. Signature: [Signature] Date: May 23, 2008

Ralph A. Dowell, Reg. No. 26,868
Name of Person Signing

Total number of pages including cover sheet, attachments, and document: 2

FILE NO. 85773-542

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METHODS AND SYSTEMS FOR MANAGING COMMUNICATION REQUESTS IN AN INSTITUTIONAL SETTING SUCH AS A HEALTHCARE FACILITY

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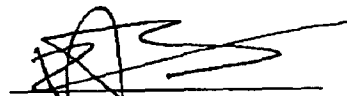
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22 Appaloosa Drive
Kanata, Ontario
K2M 1N7 CANADA

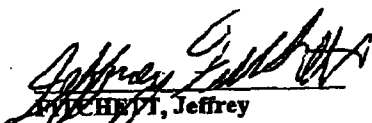
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Abel Danylova
Witness Name (Print)



HERBERT, Jeffrey
53 Dartmoor Drive
Kanata, Ontario
K2M 1S6 CANADA

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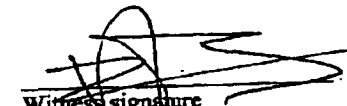
Abel Danylova
Witness Name (Print)



VEZZA, Brian
803 Rainier Court
Allen, TX
75002 USA

22 May 2008

Date



Witness signature

Abel Danylova
Witness Name (Print)

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