## Electronic Version v1.1

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SUBMISSION TYPE:			NEW ASSIGNMENT				
NATURE OF CONVEYANCE:			ASSIGNMENT				
CONVEYING PARTY DATA							
		N	lame	Execution Date			
Brian Douglas Minert				10/02/2007			
Paul Jarman				10/01/2007			
James Andrew Judkin	S			10/01/2007			
Joseph Allan Dean				10/01/2007			
RECEIVING PARTY DATA							
Name:	UCN, Inc.						
Street Address:	14870 Pony Express Road						
City:	Bluffdale						
State/Country:	UTAH						
Postal Code:	84065						
PROPERTY NUMBERS Total: 1							
Property Type			Number 75005				
Application Number: 1		12125	2125885				
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Email:bhaslam@wnlaw.comCorrespondent Name:David A. Jones							
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Address Line 2: 60 East South Temple							
Address Line 4:							
ATTORNEY DOCKET NUMBER:			17179.4				
NAME OF SUBMITTER:			David A. Jones				
Total Attachments: 6 PATENT							
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## WHEN RECORDED RETURN TO:

## PATENT APPLICATION Docket No: 17179.1 and 17179.1.1

Workman Nydegger 1000 Eagle Gate Tower 60 East South Temple Salt Lake City, Utah 84111

## <u>ASSIGNMENT</u>

We,

(1)	Name: Address:	Brian Douglas Minert 67 North 970 West Orem, UT 84057
(2)	Name: Address:	Paul Jarman 3726 E. Brighton Pointe Drive Salt Lake City, UT 84121
(3)	Name: Address:	James Andrew Judkins 1551 North Homestead Circle Centerville, UT 84014
(4)	Name: Address:	Joseph Allan Dean 1551 Marlborough Court Crofton, MD 21114

have invented a method and apparatus entitled PROVIDING WORK, TRAINING,

AND INCENTIVES TO COMPANY REPRESENTATIVES IN CONTACT HANDLING
SYSTEMS hereinafter called the "invention."

Preferred embodiments of said invention are disclosed in a provisional United States patent application executed by us and now identified as File No. 17179.1 of the law firm of Workman Nydegger, 1000 Eagle Gate Tower, 60 East South Temple, Salt Lake City, Utah 84111, and filed in the United States Patent and Trademark Office as Serial No. <u>60/977,002</u> on October 2nd, 2007. (We hereby authorize the attorneys of Workman Nydegger to insert said serial number when known.)

Preferred embodiments of said invention are also disclosed in a United States nonprovisional patent application executed by us and now identified as File No. 17179.1.1 of the law

> ASSIGNMENT [Docket No. 17179.1.1]

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firm of Workman Nydegger, 1000 Eagle Gate Tower, 60 East South Temple, Salt Lake City, Utah 84111, and filed in the United States Patent and Trademark Office as Serial No. <u>11/869,615</u> on <u>October 9, 2007</u>. (We hereby authorize the attorneys of Workman Nydegger to insert said serial number and filing date when known.)

The Assignee, UCN, Inc., a corporation of the State of Delaware, having a principal place of business at 14870 Pony Express Road, Bluffdale, Utah 84065, desires to secure the entire right, title and interest in said invention.

In consideration of One Dollar (\$1.00) and other good and valuable consideration paid to us by the Assignee, the receipt and sufficiency of which we hereby acknowledge, WE HEREBY ASSIGN TO THE ASSIGNEE:

The entire right, title and interest in said invention in the above-identified United States patent applications and in all divisions, continuations and continuations-in-part of said application, or reissues or extensions of Letters Patent or Patents granted thereon, and in all corresponding applications filed in countries foreign to the United States, and in all patents issuing thereon in the United States and foreign countries.

The right to file foreign patent applications on said invention in its own name, wherever such right may be legally exercised, including the right to claim the benefits of the International Convention for such applications.

We hereby authorize and request the United States Commissioner of Patents and Trademarks, and such Patent Office officials in foreign countries as are duly authorized by their patent laws to issue patents, to issue any and all patents on said invention to the Assignee as the owner of the entire interest, for the sole use and behoof of the said Assignee, its successors, assigns and legal representatives.

We hereby agree, without further consideration and without expense to us, to sign all lawful papers and to perform all other lawful acts which the Assignee may request of us to make this Assignment fully effective, including, by way of example but not of limitation, the following:

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Prompt execution of all original, divisional, substitute, reissue, and other United States and foreign patent applications on said invention, and all lawful documents requested by the Assignee to further the prosecution of any of such patent applications.

Cooperation to the best of our ability in the execution of all lawful documents, the production of evidence, nullification, reissue, extension, or infringement proceedings involving said invention.

This assignment and agreement shall be binding upon our heirs and legal representatives.

Dated this 2 day of Detaber, 2007.

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Mina

Brian Douglas Minert

ASSIGNMENT [Docket No. 17179.1.1] 01 I.I.

Dated this day of OCTOBER, 2007.

Paul Jarman

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ASSIGNMENT [Docket No. 17179.1.1]

Page 4 of 6

Dated this // day of // day. 2007.

James Andrew Judkins

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Page 5 of 6

Dated this \_\_\_\_\_ day of \_\_\_\_\_\_, 2007.

Joseph Allan Dean

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PATENT REEL: 021166 FRAME: 0487

**RECORDED: 06/28/2008**