

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT										
NATURE OF CONVEYANCE:	ASSIGNMENT										
CONVEYING PARTY DATA											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:70%;">Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Brian Douglas Minert</td> <td>10/02/2007</td> </tr> <tr> <td>Paul Jarman</td> <td>10/01/2007</td> </tr> <tr> <td>James Andrew Judkins</td> <td>10/01/2007</td> </tr> <tr> <td>Joseph Allan Dean</td> <td>10/01/2007</td> </tr> </tbody> </table>		Name	Execution Date	Brian Douglas Minert	10/02/2007	Paul Jarman	10/01/2007	James Andrew Judkins	10/01/2007	Joseph Allan Dean	10/01/2007
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RECEIVING PARTY DATA											
Name:	UCN, Inc.										
Street Address:	14870 Pony Express Road										
City:	Bluffdale										
State/Country:	UTAH										
Postal Code:	84065										
PROPERTY NUMBERS Total: 1											
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:30%;">Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>12125886</td> </tr> </tbody> </table>		Property Type	Number	Application Number:	12125886						
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Application Number:	12125886										
CORRESPONDENCE DATA											
Fax Number:	(801)328-1707										
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>											
Phone:	801-533-9800										
Email:	bhaslam@wnlaw.com										
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Address Line 1:	1000 Eagle Gate Tower										
Address Line 2:	60 East South Temple										
Address Line 4:	Salt Lake City, UTAH 84111										
ATTORNEY DOCKET NUMBER:	17179.5										
NAME OF SUBMITTER:	David A. Jones										
Total Attachments: 6											

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WHEN RECORDED RETURN TO:

PATENT APPLICATION
Docket No: 17179.1 and 17179.1.1

Workman Nydegger
1000 Eagle Gate Tower
60 East South Temple
Salt Lake City, Utah 84111

ASSIGNMENT

We,

- (1) Name: Brian Douglas Minert
Address: 67 North 970 West
Orem, UT 84057
- (2) Name: Paul Jarman
Address: 3726 E. Brighton Pointe Drive
Salt Lake City, UT 84121
- (3) Name: James Andrew Judkins
Address: 1551 North Homestead Circle
Centerville, UT 84014
- (4) Name: Joseph Allan Dean
Address: 1551 Marlborough Court
Crofton, MD 21114

have invented a method and apparatus entitled **PROVIDING WORK, TRAINING, AND INCENTIVES TO COMPANY REPRESENTATIVES IN CONTACT HANDLING SYSTEMS** hereinafter called the "invention."

Preferred embodiments of said invention are disclosed in a provisional United States patent application executed by us and now identified as File No. 17179.1 of the law firm of Workman Nydegger, 1000 Eagle Gate Tower, 60 East South Temple, Salt Lake City, Utah 84111, and filed in the United States Patent and Trademark Office as Serial No. 60/977,002 on October 2nd, 2007. (We hereby authorize the attorneys of Workman Nydegger to insert said serial number when known.)

Preferred embodiments of said invention are also disclosed in a United States non-provisional patent application executed by us and now identified as File No. 17179.1.1 of the law

firm of Workman Nydegger, 1000 Eagle Gate Tower, 60 East South Temple, Salt Lake City, Utah 84111, and filed in the United States Patent and Trademark Office as Serial No. 11/869,615 on October 9, 2007. (We hereby authorize the attorneys of Workman Nydegger to insert said serial number and filing date when known.)

The Assignee, UCN, Inc., a corporation of the State of Delaware, having a principal place of business at 14870 Pony Express Road, Bluffdale, Utah 84065, desires to secure the entire right, title and interest in said invention.

In consideration of One Dollar (\$1.00) and other good and valuable consideration paid to us by the Assignee, the receipt and sufficiency of which we hereby acknowledge, WE HEREBY ASSIGN TO THE ASSIGNEE:

The entire right, title and interest in said invention in the above-identified United States patent applications and in all divisions, continuations and continuations-in-part of said application, or reissues or extensions of Letters Patent or Patents granted thereon, and in all corresponding applications filed in countries foreign to the United States, and in all patents issuing thereon in the United States and foreign countries.

The right to file foreign patent applications on said invention in its own name, wherever such right may be legally exercised, including the right to claim the benefits of the International Convention for such applications.

We hereby authorize and request the United States Commissioner of Patents and Trademarks, and such Patent Office officials in foreign countries as are duly authorized by their patent laws to issue patents, to issue any and all patents on said invention to the Assignee as the owner of the entire interest, for the sole use and behoof of the said Assignee, its successors, assigns and legal representatives.


We hereby agree, without further consideration and without expense to us, to sign all lawful papers and to perform all other lawful acts which the Assignee may request of us to make this Assignment fully effective, including, by way of example but not of limitation, the following:

Prompt execution of all original, divisional, substitute, reissue, and other United States and foreign patent applications on said invention, and all lawful documents requested by the Assignee to further the prosecution of any of such patent applications.

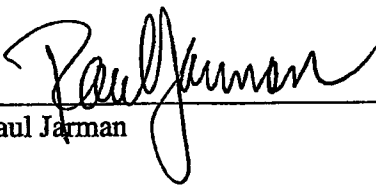
Cooperation to the best of our ability in the execution of all lawful documents, the production of evidence, nullification, reissue, extension, or infringement proceedings involving said invention.

This assignment and agreement shall be binding upon our heirs and legal representatives.

Dated this 2 day of October, 2007.

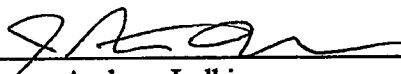

Brian Douglas Minert

Dated this 1 day of October, 2007.



Paul Jarman

Dated this 1 day of Oct, 2007.


James Andrew Judkins

Dated this 1 day of October, 2007.



Joseph Allan Dean