Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	CHANGE OF NAME

CONVEYING PARTY DATA

Name	Execution Date
West Direct, Inc.	06/13/2008

RECEIVING PARTY DATA

Name:	West Direct, LLC
Street Address:	11808 Miracle Hills Drive
Internal Address:	MSW11-Legal
City:	Omaha
State/Country:	NEBRASKA
Postal Code:	68154

PROPERTY NUMBERS Total: 2

Property Type	Number
Application Number:	10335061
Patent Number:	6055513

CORRESPONDENCE DATA

Fax Number: (402)963-1599

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: 402-965-7077

Email: mazarinelli@west.com

Correspondent Name: MIchele Zarinelli c/o West Corporation

Address Line 1: 11808 Miracle Hills Drive

Address Line 2: MSW11-Legal

Address Line 4: Omaha, NEBRASKA 68154

	II .
ATTORNEY DOCKET NUMBER:	PAT-009

NAME OF SUBMITTER: Raffi Gostanian

Total Attachments: 2

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PATENT REEL: 021205 FRAME: 0366 CH \$80.00

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PATENT REEL: 021205 FRAME: 0367

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The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF
DELAWARE DO HEREBY CERTIFY THAT THE ATTACHED IS A TRUE AND
CORRECT COPY OF THE CERTIFICATE OF CONVERSION OF A DELAWARE
CORPORATION UNDER THE NAME OF "WEST DIRECT, INC." TO A DELAWARE
LIMITED LIABILITY COMPANY, CHANGING ITS NAME FROM "WEST DIRECT,
INC." TO "WEST DIRECT, LLC", FILED IN THIS OFFICE ON THE
THIRTIETH DAY OF JUNE, A.D. 2008, AT 9:31 O'CLOCK A.M.

3638700 8100V

080741434

You may verify this certificate online at corp.delaware.gov/authver.shtml

Varriet Smith Hindson

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 6696620

DATE: 06-30-08

PATENT REEL: 021205 FRAME: 0368

State of Delaware Secretary of State Division of Corporations Delivered 09:31 AM 06/30/2008 FILED 09:31 AM 06/30/2008 SRV 080741434 - 3638700 FILE

STATE OF DELAWARE CERTIFICATE OF CONVERSION FROM A CORPORATION TO A LIMITED LIABILITY COMPANY PURSUANT TO SECTION 18-214 OF THE LIMITED LIABILITY ACT

1.) The jurisdiction where the Corporation first formed is Delaware
2.) The jurisdiction immediately prior to filing this Certificate is Delaware
3.) The date the corporation first formed is 03/25/2003
4.) The name of the Corporation immediately prior to filing this Certificate is West Direct, Inc.
5.) The name of the Limited Liability Company as set forth in the Certificate of Formation is West Direct, LLC
IN WITNESS WHEREOF, the undersigned have executed this Certificate on the day of June, A.D. 2008
By: Authorized Person
Name: David C. Mussman

RECORDED: 07/08/2008

PATENT

REEL: 021205 FRAME: 0369

Print or Type