

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
PC Help Centre Limited	04/23/2008
RECEIVING PARTY DATA	
Name:	TC Wireless Group, L.L.C.
Street Address:	1209 Orange Street
City:	Wilmington
State/Country:	DELAWARE
Postal Code:	19801
PROPERTY NUMBERS Total: 1	
Property Type	Number
Patent Number:	6367035
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Correspondent Name:	Schwabe, Williamson & Wyatt, P.C.
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Address Line 4:	Portland, OREGON 97204
ATTORNEY DOCKET NUMBER:	119469-162175
NAME OF SUBMITTER:	Al AuYeung
Total Attachments: 5 source=TCW_147488_Assignment#page1.tif source=TCW_147488_Assignment#page2.tif source=TCW_147488_Assignment#page3.tif source=TCW_147488_Assignment#page4.tif source=TCW_147488_Assignment#page5.tif	

CH \$40.00 6367035

PATENT

ASSIGNMENT OF PATENT RIGHTS

For good and valuable consideration, the receipt of which is hereby acknowledged, PC Help Centre Limited, a United Kingdom company, with an office at 140 High Street South, 3A Brittany Court, Dunstable, Bedfordshire, LU6 3HR, United Kingdom ("*Assignor*"), does hereby sell, assign, transfer, and convey unto TC Wireless Group, L.L.C., a Delaware limited liability company, having an address at 1209 Orange Street, Wilmington, DE 19801 ("*Assignee*"), or its designees, all right, title, and interest that exist today and may exist in the future in and to any and all of the following (collectively, the "*Patent Rights*");

(a) the provisional patent applications, patent applications and patents listed in the table below (the "*Patents*");

(b) all patents and patent applications (i) to which any of the Patents directly or indirectly claims priority, (ii) for which any of the Patents directly or indirectly forms a basis for priority, and/or (iii) that were co-owned applications that incorporate by reference, or are incorporated by reference into, the Patents;

(c) all reissues, reexaminations, extensions, continuations, continuations in part, continuing prosecution applications, requests for continuing examinations, divisions, registrations of any item in any of the foregoing categories (a) and (b);

(d) all foreign patents and patent applications that correspond to any item in any of the foregoing categories (a) through (c), including, without limitation, certificates of invention, utility models, industrial design protection, design patent protection, and other governmental grants or issuances;

(e) all items in any of the foregoing in categories (b) through (d), whether or not expressly listed as Patents below and whether or not claims in any of the foregoing have been rejected, withdrawn, cancelled, or the like;

(f) inventions, invention disclosures, and discoveries described in any of the Patents and/or any item in the foregoing categories (b) through (e) that (i) are included in any claim in the Patents and/or any item in the foregoing categories (b) through (e), (ii) are subject matter capable of being reduced to a patent claim in a reissue or reexamination proceedings brought on any of the Patents and/or any item in the foregoing categories (b) through (e), and/or (iii) could have been included as a claim in any of the Patents and/or any item in the foregoing categories (b) through (e);

(g) all rights to apply in any or all countries of the world for patents, certificates of invention, utility models, industrial design protections, design patent protections, or other governmental grants or issuances of any type related to any item in any of the foregoing categories (a) through (f), including, without limitation, under the Paris Convention for the Protection of Industrial Property, the International Patent Cooperation Treaty, or any other convention, treaty, agreement, or understanding;

(h) all causes of action (whether known or unknown or whether currently pending, filed, or otherwise) and other enforcement rights under, or on account of, any of the Patents and/or any item in any of the foregoing categories (b) through (g), including, without limitation, all causes of action and other enforcement rights for

- (1) damages,
- (2) injunctive relief, and
- (3) any other remedies of any kind

for past, current, and future infringement; and

- (i) all rights to collect royalties and other payments under or on account of any of the Patents and/or any item in any of the foregoing categories (b) through (h).

<u>Patent or Application No.</u>	<u>Country</u>	<u>Filing Date</u>	<u>Title of Patent and First Named Inventor</u>
6,367,035	US	12/7/1998	Method and apparatus for diagnosis and correcting faults in computers by a support agent at a remote location Adrian Richard White
GB19960011846	GB	6/6/1996	Methods and apparatus for diagnosing and correcting faults in computers Adrian Richard White
EP19970924163	EP	6/3/1997	Methods and apparatus for diagnosing and correcting faults in computers Adrian Richard White
DE19976010618T	DE	6/3/1997	Methods and apparatus for diagnosing and correcting faults in computers Adrian Richard White
EP19970924163	FR	6/3/1997	Methods and apparatus for diagnosing and correcting faults in computers Adrian Richard White
GB0978037	GB	6/3/1997	Methods and apparatus for diagnosing and correcting faults in computers Adrian Richard White

Assignor hereby authorizes the respective patent office or governmental agency in each jurisdiction to issue any and all patents, certificates of invention, utility models or other governmental grants or issuances that may be granted upon any of the Patent Rights in the name of Assignee, as the assignee to the entire interest therein.

Assignor will, at the reasonable request of Assignee and without demanding any further consideration therefore, do all things reasonably necessary, proper, or advisable, including without limitation, the execution, acknowledgment, and recordation of specific assignments, oaths, declarations, and other documents on a country-by-country basis, to assist Assignee in obtaining, perfecting, sustaining, and/or enforcing the Patent Rights. The terms and conditions of this Assignment of Patent Rights will inure to the benefit of Assignee, its successors, assigns,

and other legal representatives and will be binding upon Assignor, its successors, assigns, and other legal representatives.

IN WITNESS WHEREOF this Assignment of Patent Rights is executed at London England Great Britain on 23 April 2008

ASSIGNOR:

PC Help Centre Limited

By:

Name: Adrian Whitlock

Title: Director

(Signature MUST be attested)

ATTESTATION OF SIGNATURE PURSUANT TO 28 U.S.C. 1746

The undersigned witnessed the signature of Adrian Whitlock to the above
makes the

APOSTILLE

(Hague Convention of 5 October 1961 / Convention de La Haye du 5 octobre 1961)

UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND

- 1. Country: United Kingdom of Great Britain and Northern Ireland
Pays: Royaume-Uni de Grande-Bretagne et d'Irlande du Nord

This public document / Le présent acte public

- 2. Has been signed by Martin T Smith
a été signé par
- 3. Acting in the capacity of Notary Public
agissant en qualité de
- 4. Bears the seal/stamp of The Said Notary Public
est revêtu du sceau/limbre de

- 5. at London/à Londres
- 6. Certified/Attesté the/le 24 April 2008
- 7. by Her Majesty's Principal Secretary of State for Foreign and Commonwealth Affairs /
par le Secrétaire d'Etat Principal de Sa Majesté aux Affaires Etrangères et du Commonwealth.

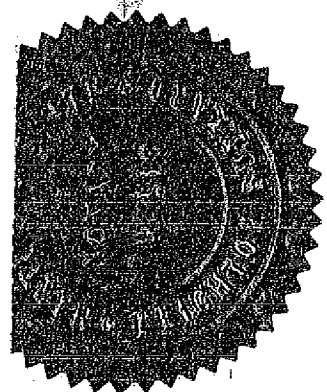
8. Number/sous No **H755398**

9. Stamp: timbre: 10. Signature: J Thorburn

acts in this
me on the
23, 2008 to
Help Centre
Patent Rights
of America
Immediately



[Handwritten signature]



ASSIGNMENT OF RIGHTS IN CERTAIN ASSETS

For good and valuable consideration, the receipt of which is hereby acknowledged, PC Help Centre Limited, a United Kingdom company, with an office at 140 High Street South, 3A Brittany Court, Dunstable, Bedfordshire, LU6 3HR, United Kingdom ("*Assignor*"), does hereby sell, assign, transfer, and convey unto TC Wireless Group, L.L.C., a Delaware limited liability company, having an address at 1209 Orange Street, Wilmington, DE 19801 ("*Assignee*"), or its designees, the right, title, and interest in and to any and all of the following provisional patent applications, patent applications, patents, and other governmental grants or issuances of any kind (the "*Certain Assets*"):

<u>Patent or Application No.</u>	<u>Country</u>	<u>Filing Date</u>	<u>Title of Patent and First Named Inventor</u>
PCT/GB97/01498	WO	6/3/1997	Methods and apparatus for diagnosing and correcting faults in computers Adrian Richard White

Assignor assigns to Assignee all rights to the inventions, invention disclosures, and discoveries in the assets listed above, together, with the rights, if any, to revive prosecution of claims under such assets and to sue or otherwise enforce any claims under such assets for past, present or future infringement.

Assignor hereby authorizes the respective patent office or governmental agency in each jurisdiction to make available to Assignee all records regarding the Certain Assets.

The terms and conditions of this Assignment of Rights in Certain Assets will inure to the benefit of Assignee, its successors, assigns, and other legal representatives and will be binding upon Assignor, its successors, assigns, and other legal representatives.

DATED this 15th day of April 2008.

ASSIGNOR:

PC Help Centre Limited

By:

Name: ADRIAN WHITE

Title: DIRECTOR

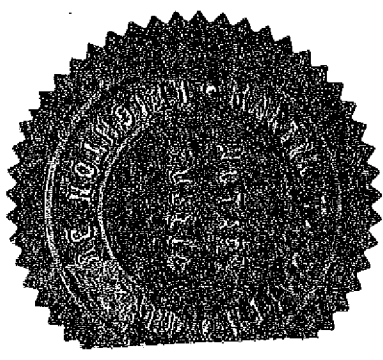
I CERTIFY that I ^{MS} have satisfactory evidence that ADAM WITTE is
 first person who appeared before my said person acknowledged that he signed
 this instrument and acknowledged it as the Director of PC Help Centre Limited
 to be the free and voluntary act of such party for the uses and purposes
 mentioned in the instrument.

Dated 15 April 2008.

Martin T Smith

Title: Notary Public
 My Commission expires at death

Martin T Smith
 Solicitor and Notary Public
 The Old Coach House, Old Road,
 Linslade, Leighton Buzzard, Beds



APOSTILLE
 (Hague Convention of 5 October 1961 / Convention de La Haye du 5 octobre 1961)

UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND

Country: United Kingdom of Great Britain and Northern Ireland
 Pays: Royaume-Uni de Grande-Bretagne et d'Irlande du Nord

This public document / Le présent acte public

Has been signed by / a été signé par
 Martin T Smith

Acting in the capacity of / agissant en qualité de
 Notary Public

Bears the seal/stamp of / est revêtu du sceau/timbre de
 The Said Notary Public

Certified/Attesté
 6. the/le 16 April 2008

8. at London/à Londres
 7. by Her Majesty's Principal Secretary of State for Foreign and Commonwealth Affairs /
 par le Secrétaire d'Etat Principal de Sa Majesté aux Affaires Etrangères et du Commonwealth.

9. Number/sous No
 H746393
 10. Signature: L Robinson

L Robinson

Stamp:
 timbre:



For the Secretary of State / Pour le Secrétaire d'Etat

If this document is to be used in a country which is not party to the Hague Convention of 5 October 1961, it should be presented to the consular section of the mission representing that country. An apostille or legalisation certificate only confirms that the signature, seal or stamp on the document is genuine. It does not mean that the contents of the document are correct or that the Foreign & Commonwealth Office approves of the contents.