

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Osamuyimen T. Stewart	08/19/2008
David M. Lubensky	08/16/2008
Joyram Chakraborty	08/12/2008
RECEIVING PARTY DATA	
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PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	12196744
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**PATENT
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ASSIGNMENT

Whereas, we

INVENTOR
AND CITY

(1) Osamuyimen T. Stewart
County of Middlesex

of Piscataway,
and State of New Jersey

and

(2) David M. Lubensky
County of Fairfield
and

of Brookfield,
and State of Connecticut,

(3) Joyram Chakraborty
County of Baltimore County

of Baltimore,
and State of Maryland,

have invented certain improvements in

TITLE

SYSTEMS AND METHODS FOR AUTOMATICALLY DETERMINING CULTURE-BASED BEHAVIOR IN CUSTOMER SERVICE INTERACTIONS

DATES THAT
INVENTORS
SIGNED THE
DECLARATION

and executed, respectively, a United States patent application therefor on

(1) August 19, 2008, (2) August 16, 2008,
(3) August 12, 2008,


Whereas, INTERNATIONAL BUSINESS MACHINES CORPORATION, a corporation of New York, having a place of business at Armonk, New York 10504, (hereinafter called IBM), desires to acquire the entire right, title and interest in the said application and invention, and to any United States and foreign patents to be obtained therefor;

Now therefore, for a valuable consideration, receipt whereof is hereby acknowledged, we, the above named, hereby sell, assign, and transfer to IBM, its successors and assigns, the entire right, title and interest in the said application and invention therein disclosed for the United States and foreign countries, and in all foreign countries, and all rights of priority resulting from the filing of said United States application, and we request the Commissioner of Patents to issue any Letters Patent granted upon the inventions set forth in said application to IBM, its successors and assigns; and we hereby agree that IBM may apply for foreign Letters Patent on said invention and we will execute all papers necessary in connection with the United States and foreign applications when called upon to do so by IBM.

Signed and sealed


(Osamuyimen T. Stewart)

on 8/19/, 2008


(David M. Lubensky)

on 08/16/, 2008


(Joyram Chakraborty)

on 08/12/, 2008

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