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		U.S. DEPARTMENT OF COMMERCE
ORM PTO-1595	RECORDATION	FORM COVER SHEET United States Patent and Trademark
Rev. 08/05) Office OMB No. 0551-0027 (exp. 0	6/30/2008)	
	PATEN	TS ONLY
To the Director of the	U.S. Patent and Trademark Office: Plea	ise record the attached documents or the new address(es) below.
. Name of conveying party	r(ies):	2. Name and address of receiving party(ies):
SILICON VALLEY BANK		Name: INTELLISIST INC
3003 TASMAN DRIVE		INGINE, INTERESPONTATION
SANTA CLARA, CA. 95054	ng party(ies) attached? [[Yes 🔀 Ni	o Internal Address:
3. Nature of conveyance/Ex	(ecution Date(s):	<b>`</b>
V. (1441-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-	• •	Street Address: 14150 NE 10 <sup>7H</sup> ST F1 STE 330
Execution Date: November	13, 2008	
		City: BELLEVUE
Assignment	Merger	
Security Agreement	Change of Name	State: WA
Joint Research Agreemer	nt	
Government Interest Ass	ignment	Country: USA Zip: 98007
Executive Order 9424, Co	onfirmatory License	Additional name(s) & address(es) attached?  Yes  No
Other: Release		Applicing same(s) & address(es) area car — 142 57 142
4. Application or patent nu	mber(s):	This document is being filed together with a new application
At the feet of the second of t		
A. Patent Application No.(s)		B. Patent No.(s)
L		PLEASE SEE ATTACHED EXHIBIT A
	Additional numbers	attached? Yes X No
5 Name and address of or	erty to whom correspondence	6. Total number of applications and patents involved: 18
concerning document sho	ould be mailed:	
Name: UCC Direct Service		7. Total fee (37 CFR 1.21 (h) & 3.41) \$ 720,00
INAMIE, UCC CHREC SELVICE	·•	
  Internal Address: Attn: 140	80632	Authorized to be charged by credit card
The state of the s		Authorized to be charged to deposit account
Street Address: 187 Wolf R	load, Suite 101	☐ Enclosed
		None required (government interest not affecting title)
City: Albany		
State: NV	Zip: <b>12205</b>	8. Payment Information
State: NY	21p. 12200	
Phone Number: 1-800-342	-3676 X 4065	a. Credit Card Last 4 Numbers 5 683
		Expiration Date 11/09
Fax Number: 1-800-962-70	49	
		b. Deposit Account Number
Email Address: cls-udsalb	any@wolterskluwer.com	Authorized User Name
//_	l D'Asm	
9, Signature:	A PP	111
11	Signature	Date
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-1 52CD	h Borgman	Total number of pages including cover
,	Name of Person Signing	sheat, attachments, and documents:
	nouments to be recorded (Including reper	short) should be faxed to (571) 273-0140, or mailed to:

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to:
Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, V.A. 22313-1450

PATENT REEL: 021838 FRAME: 0895

### EXHIBIT A

### PATENT#

- 1. 7392191
- 2. 6766233
- 3. 6757651
- 4. 6757651
- 5. 6885735
- 6. 6748244 7. 7406421 8. 7292689 9. 7236777 10. 7092816

# APPLICATION#

- 1. 09884854
- 2. 10719452
- 3. 10765720 4. 10910801 5. 10926687

- 6. 109708417. 11020596
- 8. 11083657

**PATENT REEL: 021838 FRAME: 0896** 

# RELEASE OF SECURITY AGREEMENT COVERING INTERESTS IN PATENTS

Silicon Valley Bank ("Secured Party"), hereby releases its security interest in the interests of INTELLISIST INC ("Assignor") in the patented works set forth in that certain Intellectual Property Security Agreement dated May 31, 2006, executed by Assignor in favor of Secured Party recorded with the United States Department of Commerce, Patent and Trademark Office on August 28, 2006 Reel 018231, Frame(s) 0692.

Date: November 13, 2008

SILICON VALLEY BANK

Name: Romil Randhawa
Title: Operations Manager

PATENT REEL: 021838 FRAME: 0897

# INTELLECTUAL PROPERTY SECURITY AGREEMENT

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Silicon Vail	ev Bank, a Ca	alifornia banking (	20th prismon	/ Earny h				

#### RECITAL

Bank will make credit extensions to Grantor as described in the Loan and Security Agreement dated as of May 31, 2006, as amended by that certain First Amendment to Loan and Security Agreement by and between Bank and Borrower dated as of August 3, 2007 and that certain Second Amendment to Loan and Security Agreement by and between Bank and Borrower of even date hereof (as the same may from time to time be further amended, modified, supplemented or restated, the "Loan Agreement"), but only if Grantor grants Bank a security Interest in its Copyrights, Trademarks, Patents, and Mask Works. Defined terms used but not defined herein shall have the same meanings as in the Loan Agreement.

- **NOW, THEREFORE**, for good and valuable consideration, receipt of which is hereby acknowledged and intending to be legally bound, as collateral security for the prompt and complete payment when due of Grantor's Obligations under the Loan Agreement, Grantor hereby represents, warrants, covenants and agrees as follows:
- 1. <u>Grant of Security Interest</u>. As collateral security for the prompt and complete payment and performance of all of Grantor's present or future indebtedness, obligations and liabilities to Bank, Grantor hereby grants a security interest in all of Grantor's right, title and interest in, to and under its intellectual property (all of which shall collectively be called the "intellectual Property Collateral"), including, without limitation, the following:
- (a) Any and all copyright rights, copyright applications, copyright registrations and like protections in each work or authorship and derivative work thereof, whether published or unpublished and whether or not the same also constitutes a trade secret, now or hereafter existing, created, acquired or held, including without limitation those set forth on <a href="Exhibit A">Exhibit A</a> attached hereto (collectively, the "Copyrights");
- (b) Any and all trade secrets, and any and all intellectual property rights in computer software and computer software products now or hereafter existing, created, acquired or held;
- (c) Any and all design rights that may be available to Grantor now or hereafter existing, created, acquired or held:
- (d) All patents, patent applications and like protections including, without limitation, improvements, divisions, continuations, renewals, reissues, extensions and continuations-in-part of the same, including without limitation the patents and patent applications set forth on <a href="Exhibit B">Exhibit B</a> attached hereto (collectively, the "Patents"):
- (e) Any trademark and servicemark rights, whether registered or not, applications to register and registrations of the same and like protections, and the entire goodwill of the business of Grantor connected with and symbolized by such trademarks, including without limitation those set forth on <u>Exhibit C</u> attached hereto (collectively, the "Trademarks");

PAGRI

INTELLECTUAL PROPERTY SECURITY AGREEMENT 32409-0071/LEGAL14624991.1

- (f) All mask works or similar rights available for the protection of semiconductor chips, now owned or hereafter acquired, including, without limitation those set forth on <u>Exhibit D</u> attached hereta (collectively, the "Mask Works");
- (g) Any and all claims for damages by way of past, present and future infringements of any of the rights included above, with the right, but not the obligation, to sue for and collect such damages for said use or infringement of the intellectual property rights identified above;
- (h) All licenses or other rights to use any of the Copyrights, Patents, Trademarks, or Mask Works and all license fees and royalities arising from such use to the extent permitted by such license or rights;
- (i) All amendments, extensions, ranewals and extensions of any of the Copyrights, Trademarks, Patents, or Mask Works; and
- (i) All proceeds and products of the foregoing, including without limitation all payments under insurance or any indemnity or warranty payable in respect of any of the foregoing.
- Authorization and Request. Granter authorizes and requests that the Register of Copyrights and the Commissioner of Patents and Trademarks record this IP Agreement.
- Covenants and Warranties. Grantor represents, werrants, covenants and agrees as follows:
- (a) Grantor is now the sole owner of the Intellectual Property Collateral, except for non-exclusive licenses granted by Grantor in the ordinary course of business;
- (b) Performance of this IP Agreement does not conflict with or result in a breach of any other agreement covering the Intellectual Property Colleteral to which Grantor is bound, except to the extent that such other intellectual property agreements prohibit the assignment of the rights thereunder to a third party without the licensor's or other party's consent;
- (c) During the term of this IP Agreement, Grantor will not transfer or otherwise encumber any interest in the Intellectual Property Collateral, except for Permitted Liens;
- (d) Each of the Patents is valid and enforceable, and no part of the Intellectual Property Collateral has been judged invalid or unanforceable, in whole or in part, and, to Grantor's knowledge, no claim has been made that any part of the Intellectual Property Collateral violates the rights of any third party;
- (e) Grantor shall promptly advise Bank of any material adverse change in the composition of the Intellectual Property Collateral, including but not limited to any subsequent ownership right of the Grantor in or to any Trademark, Patent, Copyright, or Mask Work specified in this IP Agreement;
- (f) Grantor shall (i) protect, defend and maintain the validity and enforceability of the Trademarks, Patents, Copyrights, and Mask Works, (ii) use its best efforts to detect infringements of the Trademarks, Patents, Copyrights, and Mask Works and promptly advise Bank in writing of material infringements detected and (iii) not allow any Trademarks, Patents, Copyrights, or Mask Works to be abandoned, forfeited or dedicated to the public without the written consent of Bank, which shall not be unreasonably withheld, unless Grantor determines that reasonable business practices suggest that abandonment is appropriate;

PAG6 2

- Copyright Office unless it: (I) has given at least fifteen (15) days' prior notice to Bank of its intent to register such Copyrights or Mask Works and has provided Bank with a copy of the application it intends to file with the United States Copyright Office (excluding exhibits thereto); (II) executes a security agreement or such other documents as Bank may reasonably request in order to maintain the perfection and priority of Bank's security interest in the Copyrights proposed to be registered with the United States Copyright Office; and (iii) records such security documents with the United States Copyright Office contemporaneously with filing the Copyright application(s) with the United States Copyright Office. Grantor shall promptly provide to Bank a copy of the Copyright application(s) filed with the United States Copyright Office, together with evidence of the recording of the security documents necessary for Bank to maintain the perfection and priority of its security Interest in such Copyrights or Mask Works. Grantor shall provide written notice to Bank of any application filed by Grantor in the United States Patent Trademark Office for a patent or to register a trademark or service mark within 30 days of any such filing:
- (h) This IP Agreement creates, and in the case of after acquired Intellectual Property Collateral, this IP Agreement will create at the time Grantor first has rights in such after acquired Intellectual Property Collateral, in favor of Bank a valid and perfected first priority security Interest in the Intellectual Property Collateral in the United States securing the payment and performance of the obligations evidenced by the Loan Agreement upon making the filings referred to in clause (i) below;
- (i) To its knowledge (except for, and upon, the filing with the United States Patent and Trademark office with respect to the Patents and Trademarks and the Register of Copyrights with respect to the Copyrights and Mask Works necessary to perfect the security interests created hereunder, and except as has been already made or obtained) no authorization, approval or other action by, and no notice to or filing with, any U.S. governmental authority of U.S. regulatory body is required either (i) for the grant by Grantor of the security interest granted hereby or for the execution, delivery or performance of this IP Agreement by Grantor in the U.S. or (ii) for the perfection in the United States or the exercise by Bank of its rights and remedies thereunder;
- (i) All information heretofore, herein or hereafter supplied to Bank by or on behalf of Grantor with respect to the intellectual Property Collateral is accurate and complete in all material respects;
- (k) Grantor shall not enter into any agreement that would materially impair or conflict with Grantor's obligations hereunder without Bank's prior written consent, which consent shall not be unreasonably withheld. Grantor shall not permit the inclusion in any material contract to which it becomes a party of any provisions that could or might in any way prevent the creation of a security interest in Grantor's rights and interest in any property included within the definition of the Intellectual property Collateral acquired under such contracts, except that certain contracts may contain anti-assignment provisions that could in effect prohibit the creation of a security interest in such contracts; and
- (i) Upon any executive officer of Grantor obtaining actual knowledge thereof, Grantor will promptly notify Bank in writing of any event that materially adversely affects the value of any intellectual Property Collateral, the ability of Grantor to dispose of any Intellectual Property Collateral of the rights and remedies of Bank in relation thereto, including the levy of any legal process against any of the Intellectual Property Collateral.
- 4. <u>Bank's Rights</u>. Bank shall have the right, but not the obligation, to take, at Grantor's sole expense, any actions that Grantor is required to take under this IP Agreement but which Grantor

PAGR 3

fails to take. Grantor shall reimburse and indemnify Bank for all costs and reasonable expenses incurred in the exercise of its rights under this section 4.

5. <u>Inspection Rights.</u> Grantor hereby grants to Bank and its employees, representatives and agents the right to visit, during reasonable hours upon prior reasonable notice to Grantor, and any of Grantor's plants and facilities that manufacture, install or store products (or that have done so during the prior six-month period) that are sold utilizing any of the Intellectual Property Collateral, and to inspect the products and quality control records relating thereto upon reasonable written notice to Grantor and as often as may be reasonably requested, but not more than one (1) in every six (6) months so long as no Event of Default has occurred and is continuing; provided, however, nothing herein shall entitle Bank access to Grantor's trade secrets and other proprietary information.

## Further Assurances: Attorney in Fact.

- (a) On a continuing basis, Grantor will, subject to any prior Ilcenses, encumbrances and restrictions and prospective licenses, make, execute, acknowledge and deliver, and file and record in the proper filing and recording places in the United States, all such instruments, including appropriate financing and continuation statements and collateral agreements and filings with the United States Patent and Trademarks Office and the Register of Copyrights, and take all such action as may reasonably be deemed necessary or advisable, or as requested by Bank, to perfect Bank's security interest in all Copyrights, Patents, Trademarks, and Mask Works and otherwise to carry out the intent and purposes of this IP Agreement, or for assuring and confirming to Bank the grant or perfection of a security interest in all Intellectual Property Collateral.
- (b) Grantor hereby irrevocably appoints Bank as Grantor's attorney-in-fact, with full authority in the place and stead of Grantor and in the name of Grantor, Bank or otherwise, from time to time in Bank's discretion, upon Grantor's failure or inability to do so, to take any action and to execute any instrument which Bank may deem necessary or advisable to accomplish the purposes of this IP Agreement, including:
- (i) To modify, in its sole discretion, this IP Agreement without first obtaining Grantor's approval of or signature to such modification by amending Exhibit A, Exhibit B, Exhibit C, and Exhibit D hereof, as appropriate, to include reference to any right, title or interest in any Copyrights, Patents, Trademarks or Mask Works acquired by Grantor after the execution hereof or to delete any reference to any right, title or interest in any Copyrights, Patents, Trademarks, or Mask Works in which Grantor no longer has or claims any right, title or interest; and
- (ii) To file, in its sole discretion, one or more financing or continuation statements and amendments thereto, relative to any of the intellectual Property Collateral without the signature of Grantor where permitted by law.
- 7. <u>Events of Default.</u> The occurrence of any of the following shall constitute an Event of Default under this IP Agreement:
  - (a) An Event of Default occurs under the Loan Agreement; or
- (b) Grantor breaches any warranty or agreement made by Grantor In this IP Agreement.
- 8. Remedies. Upon the occurrence and continuance of an Event of Default, Bank shall have the right to exercise all the remedies of a secured party under the California Uniform Commercial Code, including without limitation the right to require Grantor to assemble the Intellectual Property Collateral and any tangible property in which Bank has a security interest and to make it available to

PAGE 4

Bank at a place designated by Bank. Bank shall have a nonexclusive, royalty free license to use the Copyrights, Patents, Trademarks, and Mask Works to the extent reasonably necessary to permit Bank to exercise its rights and remedies upon the occurrence of an Event of Default. Grantor will pay any expenses (including reasonable attorney's fees) incurred by Bank in connection with the exercise of any of Bank's rights hereunder, including without limitation any expense incurred in disposing of the Intellectual Property Collateral. All of Bank's rights and remedies with respect to the Intellectual Property Collateral shall be cumulative.

- 9. <u>Indemnity</u>. Grantor agrees to defend, indemnify and hold harmless Bank and its officers, employees, and agents against: (a) all obligations, demands, claims, and liabilities claimed or asserted by any other party in connection with the transactions contemplated by this IP Agreement, and (b) all losses or expenses in any way suffered, incurred, or paid by Bank as a result of or in any way arising out of, following or consequential to transactions between Bank and Grantor, whether under this IP Agreement or otherwise (including without limitation, reasonable attorneys fees and reasonable expenses), except for losses arising from or out of Bank's gross negligence or willful misconduct.
- 10. <u>Reassignment.</u> At such time as Grantor shall completely satisfy all of the obligations secured hereunder, Bank shall execute and deliver to Grantor all deed, assignments, and other instruments as may be necessary or proper to reinvest in Grantor full title to the property assigned hereunder, subject to any disposition thereof which may have been made by Bank pursuant hereto.
- 11. <u>Course of Dealing.</u> No course of dealing, any failure to exercise, or any delay in exercising any right, power or privilege hereunder shall operate as a walver thereof.
- 12. <u>Attorneys' Fees.</u> If any action relating to this IP Agreement is brought by either party hereto against the other party, the prevailing party shall be entitled to recover reasonable attorneys' fees, costs and disbursements.
- 13. <u>Amendments.</u> This IP Agreement may be emended only by a written instrument signed by both parties hereto.
- 14. <u>Counterparts</u>. This IP Agreement may be executed in two or more counterparts, each of which shall be deemed an original but all of which together shall constitute the same instrument.
- 15. <u>Law and Jurisdiction</u>. This IP Agreement shall be governed by and construed in accordance with the laws of the State of California, without regard for choice of law provisions. Grantor and Bank consent to the nonexclusive jurisdiction of any state or federal court located in California.
- degree of care that it exercises with respect to its own proprietary information of the same types to maintain the confidentiality of any non-public information thereby received or received pursuant to this IP Agreement except that the disclosure of this information may be made (i) to the affiliates of the Bank, (ii) to prospective transferee or purchasers of an interest in the obligations secured hereby, (iii) as required by law, regulation, rule or order, subpoens judicial order or similar order and (iv) as may be required in connection with the examination, audit or similar investigation of Bank.
- 17. <u>Existing Agreement</u>. This IP Agreement is being executed by Bank and Borrower in addition to, and not in replacement or substitution of, that certain Intellectual Property Security Agreement dated as of May 31, 2006 between Bank and Borrower, which agreement remains in full force and effect.

PAGE 5

IN WITNESS WHEREOF, the parties hereto have executed this IP Agreement on the day and year first above written.

Address of Grantor:

GRANTOR:

INTELLISIST, INC., a Washington corporation

By:\_\_\_ Name

Title: Tresiden

PAGEA

INTELLECTUAL PROPERTY SECURITY AGREEMENT 32409-0071/LEGAL14624991.1

Exhibit "A" attached to that certain Intellectual Property Security Agreement dated August 29, 2008.

EXHIBIT "A" COPYRIGHTS

<u>NONE.</u>

PAGE 7

INTELLECTUAL PROPERTY SECURITY AGREEMENT 32409-0071/LEGAL14624991.1

Exhibit "B" attached to that certain Intellectual Property Security Agreement dated August 29, 2008.

# EXHIBIT "B" PATENTS

Country	Patent or Publication No.	Status	Serial no. / (Published Application No.)	Filing Date	issue Date
US	7,391,860	Issued	11/875,744	10/19/2007	06/24/2008
υŝ	7,330,786	lssvéd	11/474,191	08/23/2006	02/12/2008

PAGES

Exhibit "C" attached to that certain Intellectual Property Security Agreement dated August 29, 2008.

### EXHIBIT "C" TRADEMARKS

Country	Mark	Status	Serial/ Registration Number	Filing Date	Registratio n Date
US	SPOKEN COMMUNICATIONS	LIVE	78908317/ 3400400	06/12/2006	03/18/2006
US	GUIDED SPEECH IVR	ĻīVĒ	78906330/ 3393750	06/12/2006	03/04/2008
US	SPOKEN SYSTEM	LIVE	78906308/ 3383616	06/12/2006	02/12/2008
us	GUIDED SPEECH IVR	LIVE	78906334/ 3374605	06/12/2006	01/22/2008
ŲS	SELF-SERVICE GUARANTEED	LIVE	78906323/ 3361134	06/12/2006	12/25/2007
us	WHEN THE CALLER EXPERIENCE MATTERS	LIVE	77378884/ N/A	01/23/2008	N/A
US	GUILDED SPEECH PLATFORM	LIVË	77354122 N/A	12/17/2007	N/A

PAGE 9

Exhibit "D" attached to that certain Intellectual Property Security Agreement dated August 29, 2008.

EXHIBIT "O" MASK WORKS

NONE.

PAGE 10

PATENT REEL: 021838 FRAME: 0907

**RECORDED: 11/17/2008**