

## PATENT ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	CHANGE OF NAME
CONVEYING PARTY DATA	
Name	Execution Date
ServiceMesh, Inc.	03/05/2002
RECEIVING PARTY DATA	
Name:	Blue Titan Software, Inc.
Street Address:	85 Bluxome Street, Suite 301
City:	San Francisco
State/Country:	CALIFORNIA
Postal Code:	94107
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	11866063
CORRESPONDENCE DATA	
Fax Number:	(214)661-4559
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	214.953.6559
Email:	glenda.orrantia@bakerbotts.com
Correspondent Name:	Mark J. Spolyar
Address Line 1:	620 Hansen Way
Address Line 2:	Baker Botts L.L.P.
Address Line 4:	Palo Alto, CALIFORNIA 94304
ATTORNEY DOCKET NUMBER:	079199.0109
NAME OF SUBMITTER:	Glenda J. Orrantia
Total Attachments: 3 source=0791990109change#page1.tif source=0791990109change#page2.tif source=0791990109change#page3.tif	

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PATENT

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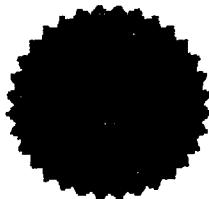
# Delaware

PAGE 1

*The First State*

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE RESTATED CERTIFICATE OF "SERVICEMESH, INC.", CHANGING ITS NAME FROM "SERVICEMESH, INC." TO "BLUE TITAN SOFTWARE, INC.", FILED IN THIS OFFICE ON THE FIFTH DAY OF MARCH, A.D. 2002, AT 9 O'CLOCK A.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



Harriet Smith Windsor  
Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 1647422

DATE: 03-06-02

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P.2 NO.519

APR. 2. 2002 12:20PM BP&amp;H PAID ALTO 2732

STATE OF DELAWARE  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
FILED 09:00 AM 03/03/2002  
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**AMENDED AND RESTATED CERTIFICATE OF INCORPORATION  
OF  
SERVICEMESH, INC.**

SERVICEMESH, INC., a corporation organized and existing under the General Corporation Law of the State of Delaware, DOES HEREBY CERTIFY:

FIRST: The original Certificate of Incorporation of SERVICEMESH, INC. was filed with the Secretary of State of Delaware on June 22, 2001.

SECOND: The Amended and Restated Certificate of Incorporation of SERVICEMESH, INC. in the form attached hereto as Exhibit A has been duly adopted in accordance with the provisions of Sections 245 and 242 of the General Corporation Law of the State of Delaware by the directors and stockholders of the Corporation.

THIRD: The Amended and Restated Certificate of Incorporation so adopted reads in full as set forth in Exhibit A attached hereto and is hereby incorporated herein by this reference.

IN WITNESS WHEREOF, SERVICEMESH, INC. has caused this Certificate to be signed by the Chief Executive Officer and the Secretary this 4th day of March, 2002.

SERVICEMESH, INC.

By: /s/ Glenn Hasen  
Glenn Hasen, Chief Executive Officer

ATTEST:

By: /s/ David Makarechian  
David Makarechian, Assistant Secretary

**EXHIBIT A**

**AMENDED AND RESTATED CERTIFICATE OF INCORPORATION  
OF  
SERVICEMESH, INC.,  
a Delaware corporation**

**ARTICLE 1.**

The name of the corporation is Blue Titan Software, Inc.

**ARTICLE 2.**

The address of the registered office of the Corporation in the State of Delaware and the County of New Castle is 2711 Centerville Road, Suite 400, Wilmington, New Castle County, Delaware 19808 and the name of the registered agent at that address is Corporation Service Company.

**ARTICLE 3.**

The purpose of the corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of Delaware.

**ARTICLE 4.**

A. Classes of Stock. This corporation is authorized to issue two classes of shares to be designated respectively preferred stock (the "Preferred Stock") and common stock (the "Common Stock"). The total number of shares of Preferred Stock authorized to issue is [REDACTED]

[REDACTED]

B. The Series A Preferred Stock. All of the shares of Preferred Stock shall be designated "Series A Preferred Stock." The powers, preferences, rights, restrictions and other matters relating to the Series A Preferred Stock are, as follows:

1. Dividends.

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