

**PATENT ASSIGNMENT**

Electronic Version v1.1  
 Stylesheet Version v1.1

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	RELEASE BY SECURED PARTY

**CONVEYING PARTY DATA**

Name	Execution Date
Magnetar Financial LLC, by its successor Administrative Agent, Atalaya Administrative LLC	11/20/2008

**RECEIVING PARTY DATA**

<b>Name:</b>	SER Solutions, Inc.
<b>Street Address:</b>	6260 Lookout Road
<b>City:</b>	Boulder
<b>State/Country:</b>	COLORADO
<b>Postal Code:</b>	80301

**PROPERTY NUMBERS Total: 33**

Property Type	Number
Patent Number:	4741028
Patent Number:	4742537
Patent Number:	4829514
Patent Number:	4858120
Patent Number:	4864605
Patent Number:	4875157
Patent Number:	4894827
Patent Number:	4933964
Patent Number:	5007000
Patent Number:	RE34536
Patent Number:	5327491
Patent Number:	5425093
Patent Number:	5430792
Patent Number:	5333103

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Patent Number:	5544220
Patent Number:	5640445
Patent Number:	5687225
Patent Number:	5757644
Patent Number:	5867559
Patent Number:	5907601
Patent Number:	5926528
Patent Number:	6278776
Patent Number:	6278777
Patent Number:	6282282
Patent Number:	6282283
Patent Number:	6310951
Application Number:	60419737
Application Number:	60419738
Application Number:	10923038
PCT Number:	US0333040
PCT Number:	US0333042
PCT Number:	US0427372
Patent Number:	5179589

**CORRESPONDENCE DATA**

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NAME OF SUBMITTER:	Mary R. Zimmerman

Total Attachments: 3  
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**RELEASE OF PATENT SECURITY INTEREST**

This Release of Patent Security Interest (this "Release") is dated as of November 20, 2008. Reference is hereby made to the Patent Security Agreement (the "Agreement"), dated as of February 27, 2006, by and between Magnetar Financial LLC, by its successor Administrative Agent, Atalaya Administrative LLC, a Delaware limited liability company, whose address and principal place of business is 590 Madison Avenue, 28th Floor, New York New York 10022 (the "Assignee") and SER Solutions, Inc., a Virginia corporation, whose address and principal place of business is 6260 Lookout Road, Boulder, Colorado 80301 (the "Assignor") and recorded with the United States Patent and Trademark Office at Reel/Frame No. 017223/0075.

Assignee hereby notifies, acknowledges to and agrees with Assignor that the security interest granted by Assignor in the Patents (as defined in the Agreement) (the "Patent Collateral") including, without limitation, the security interest granted in the Patents listed on the attached Schedule A, is terminated and released, and that Assignee hereby releases and forever discharges all of its right, title and interest of any kind or nature in the Patent Collateral granted, assigned or conveyed pursuant to the Agreement.

**IN WITNESS WHEREOF**, Assignee has caused this Release of Patent Security Interest to be duly executed and delivered by its duly authorized representative as of the date first above written.

**ATALAYA ADMINISTRATIVE LLC**

By: 

Name: **Daniel M. Levinson**  
**Authorized Signatory**

Authorized Signatory: \_\_\_\_\_

**SCHEDULE A**

<u>Description</u>	<u>Patent/ Application Number</u>	<u>Issue/ Application Date</u>
Method of Randomizing Telephone Numbers	4,741,028	04-26-1988
Telephone Line Monitoring System	4,742,537	05-03-1988
Digital Voice Recording and Reproduction and Telephone Network Signaling Using Direct Storage in RAM of PCM Encoded Data	4,829,514	05-09-1989
System for Regulating Arrivals of Customers to Servers	4,858,120	08-15-1989
Telephone Trunk Interface Circuit	4,864,605	09-05-1989
Alternate Memory Addressing for Information Storage and Retrieval	4,875,157	10-17-1989
Redundancy and Buffering Circuits	4,894,827	01-16-1990
Pacing of Telephone Calls for Call Origination Management Systems	4,933,964	06-12-1990
Voice Recognition Method	5,007,000	04-09-1991
Call Progress Pacing	5,179,589	01-12-1998
Call Management System with Protocol Converter and Port Controller	RE34536	02-08-1994
Method for Pacing Calls to Reduce Nuisance Calls	5,327,491	07-05-1994
System for Integrating a Stand Alone Inbound Automatic Call Distributor and an Outbound Automatic Call Dialer	5,425,093	06-13-1995
Automated Telephone Calling System	5,430,792	07-04-1995
Calling System and Method	5,333,103	07-02-1996
System for Integrating a Stand Alone Inbound Automatic Call Distributor and an Outbound Automatic Call Dialer	5,544,220	08-06-1996
Outbound Call Pacing Method Which Statistically Matches the Number of Calls Dialed to the Number of Available Operators	5,640,445	06-17-1997
System for Adding Outbound Dialing to Inbound Call Distributors	5,687,225	11-11-1997
Voice Interactive Call Center Training Method Using Actual Screens and Screen Logic	5,757,644	05-26-1998
Real-Time, On-Line, Call Verification System	5,867,559	02-02-1999
Call Pacing Method	5,907,601	05-25-1999

Schedule A

Release of Patent Security Interest

A/72758417.1

**PATENT  
REEL: 022052 FRAME: 0459**

<u>Description</u>	<u>Patent/ Application Number</u>	<u>Issue/ Application Date</u>
Call Pacing Method	5,926,528	07-20-1999
Outbound Switch Pacing	6,278,776	08-21-2001
System for Managing Agent Assignments	6,278,777	08-21-2001
Call Center Outbound/Inbound Balance System	6,282,282	08-28-2001
Optimization of Agent Transfers in Call Blending	6,282,283	08-28-2001
Reassignment of Agents	6,310,951	10-30-2001
Methods and Apparatus for Audio Data Monitoring and Evaluation Using Speech Recognition	60/419,737	10-18-2002
Methods and Apparatus for Audio Data Analysis and Data Mining Using Speech Recognition	60/419,738	10-18-2002
System for and Method of Automated Quality Monitoring	10/923,038	08-23-2004
Methods and Apparatus for Audio Data Monitoring and Evaluation Using Speech Recognition	PCT/US2003/033040	10-20-2003
Methods and Apparatus for Audio Data Analysis and Data Mining Using Speech Recognition	PCT/US2003/033042	10-20-2003
System for and Method of Automated Quality Monitoring	PCT/US2004/027372	08-23-2004

Schedule A

Release of Patent Security Interest

A/72758417.1

RECORDED: 01/05/2009

PATENT  
REEL: 022052 FRAME: 0460