

PATENT ASSIGNMENT

Electronic Version v1.1

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SUBMISSION TYPE:	NEW ASSIGNMENT								
NATURE OF CONVEYANCE:	ASSIGNMENT								
CONVEYING PARTY DATA									
<table border="1"><thead><tr><th>Name</th><th>Execution Date</th></tr></thead><tbody><tr><td>S. James P. SPOTTISWOODE</td><td>02/19/2009</td></tr><tr><td>Qiaobing XIE</td><td>02/23/2009</td></tr><tr><td>Zia CHISHTI</td><td>02/23/2009</td></tr></tbody></table>		Name	Execution Date	S. James P. SPOTTISWOODE	02/19/2009	Qiaobing XIE	02/23/2009	Zia CHISHTI	02/23/2009
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S. James P. SPOTTISWOODE	02/19/2009								
Qiaobing XIE	02/23/2009								
Zia CHISHTI	02/23/2009								
RECEIVING PARTY DATA									
Name:	The Resource Group International LTD								
Street Address:	Milner House								
Internal Address:	18 Parliament Street								
City:	Hamilton								
State/Country:	BERMUDA								
Postal Code:	HM FX								
PROPERTY NUMBERS Total: 1									
<table border="1"><thead><tr><th>Property Type</th><th>Number</th></tr></thead><tbody><tr><td>Application Number:</td><td>12355618</td></tr></tbody></table>		Property Type	Number	Application Number:	12355618				
Property Type	Number								
Application Number:	12355618								
CORRESPONDENCE DATA									
Fax Number:	(650)494-0792								
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>									
Phone:	(650) 813-5720								
Email:	mleung@mofo.com								
Correspondent Name:	Christopher B. Eide								
Address Line 1:	Morrison & Foerster LLP								
Address Line 2:	755 Page Mill Road								
Address Line 4:	Palo Alto, CALIFORNIA 94304-1018								
ATTORNEY DOCKET NUMBER:	643872002200								
NAME OF SUBMITTER:	Christopher B. Eide								
Total Attachments: 6									

CH 12355618 \$40.00

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PATENT
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ASSIGNMENT JOINT

THIS ASSIGNMENT, by S. James P. SPOTTISWOODE; Qiaobing XIE and Zia CHISHTI (hereinafter referred to as the assignors), residing at 9824 Charleville Boulevard, Beverly Hills, California 90212; 819-H Foxsprings Drive, Chesterfield, Missouri 63017 and with a mailing address of Milner House, 18 Parliament Street, Hamilton HM FX, Bermuda, respectively, witnesseth:

WHEREAS, said assignors have invented certain new and useful improvements in SELECTIVE MAPPING OF CALLERS IN A CALL-CENTER ROUTING SYSTEM BASED ON INDIVIDUAL AGENT SETTINGS, set forth in an application for Letters Patent of the United States, having an oath or declaration executed on even date herewith; bearing Serial No. 12/355,618 and filed on January 16, 2009; and

WHEREAS, The Resource Group International LTD, a corporation duly organized under and pursuant to the laws of Bermuda and having its principal place of business at Milner House, 18 Parliament Street, Hamilton HM FX, Bermuda (hereinafter referred to as the assignee) is desirous of acquiring the entire right, title and interest in and to said inventions and said application for Letters Patent of the United States, and in and to any Letters Patent or Patents, United States or foreign, to be obtained therefor and thereon:

NOW, THEREFORE, in consideration of One Dollar (\$1.00) and other good and sufficient consideration, the receipt of which is hereby acknowledged, said assignors have sold, assigned, transferred and set over, and by these presents do sell, assign, transfer and set over, unto said assignee, its successors, legal representatives and assigns, the entire right, title and interest in and to the above-mentioned inventions, application for Letters Patent, and any and all Letters Patent or Patents in the United States of America and all foreign countries which may be granted therefor and thereon, and in and to any and all divisions, continuations and continuations-in-part of said application, or reissues or extensions of said Letters Patent or Patents, and all rights under the International Convention for the Protection of Industrial Property, the same to be held and enjoyed by said assignee, for its own use and the use of its successors, legal representatives and assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted, as fully and entirely as the same would have been held and enjoyed by the assignors, had this sale and assignment not been made.

AND for the same consideration, said assignors hereby covenant and agree to and with said assignee its successors, legal representatives and assigns, that, at the time of execution and delivery of these presents, said assignors are the sole and lawful owners of the entire right, title and interest in and to said inventions and the application for Letters Patent above-mentioned, and that the same are unencumbered and that said assignors have good and full right and lawful authority to sell and convey the same in the manner herein set forth.

AND for the same consideration, said assignors hereby covenant and agree to and with said assignee, its successors, legal representatives and assigns, that said assignors will, whenever counsel of said assignee, or the counsel of its successors, legal representatives and assigns, shall advise that any proceeding in connection with said inventions, or said application for Letters Patent, or any proceeding in connection with Letters Patent for said inventions in any country, including interference proceedings, is lawful and desirable, or that any division, continuation or continuation-in-part of any application for Letters Patent or any reissue or extension of any Letters Patent, to be obtained thereon, is lawful and desirable, sign all papers and documents, take all lawful oaths, and do all acts necessary or required to be done for the procurement, maintenance, enforcement and defense of Letters Patent for said inventions, without charge to said assignee, its successors, legal representatives and assigns, but at the cost and expense of said assignee, its successors, legal representatives and assigns.

AND said assignors hereby request the Commissioner of Patents to issue said Letters Patent of the United States to said assignee as the assignee of said inventions and the Letters Patent to be issued thereon for the sole use of said assignee, its successors, legal representatives and assigns.

Feb 19, 2009
Date

S. James P. SPOTTISWOODE

Date _____

Qiaobing XIE

Date _____

Zia CHISHTI

ASSIGNMENT JOINT

THIS ASSIGNMENT, by S. James P. SPOTTISWOODE; Qiaobing XIE and Zia CHISHTI (hereinafter referred to as the assignors), residing at 9824 Charleville Boulevard, Beverly Hills, California 90212; 819-H Foxsprings Drive, Chesterfield, Missouri 63017 and with a mailing address of Milner House, 18 Parliament Street, Hamilton HM FX, Bermuda, respectively, witnesseth;

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NOW, THEREFORE, in consideration of One Dollar (\$1.00) and other good and sufficient consideration, the receipt of which is hereby acknowledged, said assignors have sold, assigned, transferred and set over, and by these presents do sell, assign, transfer and set over, unto said assignee, its successors, legal representatives and assigns, the entire right, title and interest in and to the above-mentioned inventions, application for Letters Patent, and any and all Letters Patent or Patents in the United States of America and all foreign countries which may be granted therefor and thereon, and in and to any and all divisions, continuations and continuations-in-part of said application, or reissues or extensions of said Letters Patent or Patents, and all rights under the International Convention for the Protection of Industrial Property, the same to be held and enjoyed by said assignee, for its own use and the use of its successors, legal representatives and assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted, as fully and entirely as the same would have been held and enjoyed by the assignors, had this sale and assignment not been made.

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AND for the same consideration, said assignors hereby covenant and agree to and with said assignee, its successors, legal representatives and assigns, that said assignors will, whenever counsel of said assignee, or the counsel of its successors, legal representatives and assigns, shall advise that any proceeding in connection with said inventions, or said application for Letters Patent, or any proceeding in connection with Letters Patent for said inventions in any country, including interference proceedings, is lawful and desirable, or that any division, continuation or continuation-in-part of any application for Letters Patent or any reissue or extension of any Letters Patent, to be obtained thereon, is lawful and desirable, sign all papers and documents, take all lawful oaths, and do all acts necessary or required to be done for the procurement, maintenance, enforcement and defense of Letters Patent for said inventions, without charge to said assignee, its successors, legal representatives and assigns, but at the cost and expense of said assignee, its successors, legal representatives and assigns.

AND said assignors hereby request the Commissioner of Patents to issue said Letters Patent of the United States to said assignee as the assignee of said inventions and the Letters Patent to be issued thereon for the sole use of said assignee, its successors, legal representatives and assigns.

Date

S. James P. SPOTTISWOODE

Feb 23, 2009



Date

Qiaobing XIE

Date

Zia CHISHTI

ASSIGNMENT JOINT

THIS ASSIGNMENT, by S. James P. SPOTTISWOODE; Qiaobing XIE and Zia CHISHTI (hereinafter referred to as the assignors), residing at 9824 Charleville Boulevard, Beverly Hills, California 90212; 819-H Foxsprings Drive, Chesterfield, Missouri 63017 and with a mailing address of Milner House, 18 Parliament Street, Hamilton HM FX, Bermuda, respectively, witnesseth:

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AND said assignors hereby request the Commissioner of Patents to issue said Letters Patent of the United States to said assignee as the assignee of said inventions and the Letters Patent to be issued thereon for the sole use of said assignee, its successors, legal representatives and assigns.

Date _____ S. James P. SPOTTISWOODE _____

Date _____ Qiaobing XIE _____

2/23/09
Date _____ Zia CHISHATI _____