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Atty Ref/Docket No.: 4962.058US1

To the Director of the U.S. Patent and Trademark Office: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

West Services, Inc.

Additional name(s) of conveying party(ies) attached?

[] Yes [X] No

3. Nature of conveyance:

- Assignment Merger
- Security Agreement Change of Name
- Other

Execution Date : March 5, 2009

2. Name and address of receiving party(ies):

Name: Thomson Reuters Global Resources

Street Address: Landis + Gyr-Str. 3

Zug 6300 Switzerland

Additional name(s) & address(es) attached? [] Yes
[X] No

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:

A. Patent Application No.(s)

Serial No. 12/347,945, filed December 31, 2008

Additional numbers attached? [] Yes [X] No

B. Patent No.(s)

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Rodney L. Lacy

Address:

Schwegman, Lundberg & Woessner, P.A.
P.O. Box 2938
Minneapolis, MN 55402-0938

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41): \$ 40.00

[] Enclosed

[X] Authorized to be charged to deposit account
19-0743

8. Please charge any additional fees or credit any over payments to our Deposit Account No.: 19-0743

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9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Rodney L. Lacy/Reg. No. 41,136
Name of Person Signing

[Signature]
Signature

April 30, 2009
Date

Total number of pages including cover sheet: 5

Mail documents to be recorded with required cover sheet information to:

Commissioner of Patents and Trademarks
Mail Stop Assignment Recordation Services
P.O. Box 1450
Alexandria, VA 22313-1450

CH \$40.00 190743 12347945

ASSIGNMENT

WHEREAS, West Services, Inc., a corporation organized and existing under and by virtue of the laws of the State of Delaware, and having an office and place of business at 610 Opperman Drive, Eagan, MN 55123, has acquired certain rights in and to an invention for which was filed a U.S. provisional patent application on December 31, 2007, assigned to application number 61/009,684, and entitled SYSTEM AND METHOD FOR QUERY DISCRIMINATION; and for which was filed an application for Letters Patent of the United States on December 31, 2008, which application was assigned U.S. patent application serial number 12/347,945, and is entitled SYSTEMS, METHODS AND SOFTWARE FOR EVALUATING USER QUERIES; and for which was filed an international patent application on December 31, 2008 assigned to application number PCT/US2008/014133; and entitled SYSTEMS, METHODS AND SOFTWARE FOR EVALUATING USER QUERIES;

AND WHEREAS, Thomson Reuters Global Resources, a corporation organized and existing under and by virtue of the laws of the Country of Ireland, and having an office and place of business at Landis + Gyr-Str. 3, Zug 6300, Switzerland (hereinafter "Assignee"), is desirous of acquiring the entire right, priority right, title and interest in and to said inventions, improvements and applications and in and to the Letters Patents to be obtained therefore;

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Client Ref. No.: TGR_058
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NOW, THEREFORE, to all whom it may concern, be it known that for good and valuable consideration, the receipt and sufficiency whereof is hereby acknowledged, we have sold, assigned, and transferred, and by these presents do sell, assign and transfer unto said Assignee, its successors or assigns, the entire right, title and interest for all countries in and to all inventions and improvements disclosed in the aforesaid applications, and in and to the said applications, all divisions, continuations, continuations-in-part, or renewals thereof, all Letters Patents which may be granted there from, and all reissues or extensions of such patents, and in and to any and all applications which have been or shall be filed in any foreign countries for Letters Patents on the said inventions and improvements, including an assignment of all rights under the provisions of the International Convention, and all Letters Patents of foreign countries which may be granted there from; and we do hereby authorize and request the Commissioner of Patents and Trademarks to issue any and all United States Letters Patents for the aforesaid inventions and improvements to the said Assignee as the assignee of the entire right, title and interest in and to the same, for the use of the said Assignee, its successors and assigns.

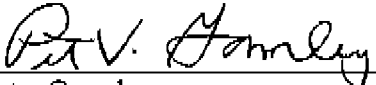
AND, for the consideration aforesaid, we do hereby agree that we and our executors and legal representatives will make, execute and deliver any and all other instruments in writing including any and all further application papers, affidavits, assignments and other documents, and will communicate to said Assignee, its successors and representatives all facts known to us relating to said improvements and the history thereof and will testify in all legal proceedings and generally do all things which may be necessary or desirable more effectually to secure to and vest in said Assignee, its successors or assigns the entire right, title and interest in and to the said improvements, inventions, applications, Letters Patents, rights, titles, benefits, privileges and advantages hereby sold, assigned and conveyed, or intended so to be.

AND, furthermore, we covenant and agree with said Assignee, its successors and assigns, that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by us and that full right to convey the same as herein expressed is possessed by us.

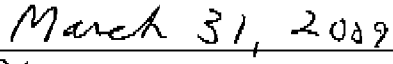
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ACCEPTANCE OF ASSIGNMENT

WE, Thomson Reuters Global Resources, accept the assignment of the entire right, title and interest in and to the above-identified invention.



Peter Gormley
General Counsel



Date

SCHWEGMAN ■ LUNDBERG ■ WOESSNER
 PATENT, TRADEMARK & COPYRIGHT ATTORNEYS

P.O. Box 2938

Minneapolis, MN 55402

Telephone (612) 373-6900

Facsimile (612) 339-3061

Date:

April 30, 2009

Time:

3:30 pm
(Minneapolis, Minn.)

TO: Commissioner for Patents
 Attn: Assignment Recordation Services
 Patent Examining Corps
 Facsimile Center
 P.O. Box 1450
 Alexandria, VA 22313-1450

FROM: Rodney L. Lacy

OUR REF: 4962.058US1

FAX NUMBER 571-273-0140

Documents Transmitted:

Assignment (4 pages), Assignment Recordation Form Cover Sheet (1 page), authorization to charge Deposit Account No. 19-0743 in the amount of \$40.00 to cover the Assignment Recording Fee.

Total pages of this transmission, including cover letter: (6 pgs)

If you do NOT receive all of the pages described above, please telephone us at 612-373-6900 or fax us at 612-339-3061.

In re. Patent Application of: Qiang Lu

Serial No.: 12/347,945

Filed: December 31, 2008

Title: SYSTEMS, METHODS AND SOFTWARE FOR EVALUATING USER QUERIES

Examiner: Unknown

Group Art Unit: 2161

Docket No.: 4962.058US1

Please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

By:

Rodney L. Lacy
 Name: Rodney L. Lacy
 Reg. No. 41,136

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on the date shown below.

Ashley Z. Stonerson
 Ashley Z. Stonerson

April 20, 2009
 Date

RECORDED: 04/30/2009

PATENT
REEL: 022622 FRAME: 0951