

PATENT ASSIGNMENT

Electronic Version v1.1

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Convergys Customer Management Group Inc.	08/26/2009
RECEIVING PARTY DATA	
Name:	Convergys CMG Utah, Inc.
Street Address:	1065 Levoy Drive
City:	Salt Lake City
State/Country:	UTAH
Postal Code:	84123
PROPERTY NUMBERS Total: 2	
Property Type	Number
Application Number:	12539980
Application Number:	11276497
CORRESPONDENCE DATA	
Fax Number:	(513)651-6981
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Email:	eandrews@fbtlaw.com
Correspondent Name:	FROST BROWN TODD LLC
Address Line 1:	201 East Fifth Street
Address Line 2:	2200 PNC Center
Address Line 4:	Cincinnati, OHIO 45202
ATTORNEY DOCKET NUMBER:	1160215 / 0569473
NAME OF SUBMITTER:	Eileen Andrews
Total Attachments: 2 source=Assignment12539980#page1.tif source=Assignment12539980#page2.tif	

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PATENT ASSIGNMENT

WHEREAS, Convergys Customer Management Group Inc., an Ohio Corporation, having a place of business at 600 Vine Street, Cincinnati, Ohio 45202, U.S.A. (hereinafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNOR"), owns

United States Patent Application Serial No. 11/276,497, filed March 2, 2006, and its U.S. Continuation Patent Application Serial No. 12/539,980, and the inventions therein;

AND WHEREAS, Convergys CMG Utah, Inc., a Utah Corporation, having a place of business at 1065 West Levoy Drive, Salt Lake City, Utah 84123 (hereinafter, together with any successors, legal representatives or assigns thereof, called "ASSIGNEE"), wants to acquire the entire rights, title and interest in and to said inventions.

NOW, THEREFORE, in exchange for good and valuable consideration which is mutually agreed upon by ASSIGNOR and ASSIGNEE, the receipt of which is hereby acknowledged, WE, the said ASSIGNOR, hereby sell, assign, and transfer and set over, unto the said ASSIGNEE, the entire right, title and interest in, to and under the said inventions, and all divisions, renewals, and continuations of said utility application, and all patents of the United States which may be granted on said utility application, and all reissues, reexaminations and extensions thereof; and all Patents of the United States which may be granted thereon and all applications for industrial property protection, including, without limitation, all applications for patents, utility models, and designs previously filed, concurrently herewith filed or which may hereafter be filed for said inventions in any country or countries foreign to the United States, together with the right to file such applications and the right to claim for the same the priority rights derived from said United States application under Patent Laws of the United States, the International Convention for the Protection of Industrial Property, or any other international agreement or the domestic laws of the country in which any such application is filed, as may be applicable; and all forms of industrial property protection, including, without limitation, patents, utility models and designs, which may be granted for said inventions in any country or countries foreign to the United States and all extensions, renewals, reexaminations and reissues thereof, for the full term or terms for which the same may be granted in that country, including all claims for damages by reason of past or future infringement of any such foreign patent;

ASSIGNOR HEREBY authorizes and requests the Commissioner of Patents and Trademarks of the United States, and any Official of any country or countries foreign to the United States, whose duty it is to issue patents or other evidence or forms of industrial property protection on applications as aforesaid, to issue the same to the said ASSIGNEE in accordance with the terms of this instrument.

ASSIGNOR HEREBY grants the firm of Frost Brown Todd LLC the power to insert in this Assignment any further identification or information which may be necessary or desirable in order to comply with the rules of the United States Patent and Trademark Office for recordation of this document.

ASSIGNOR HEREBY covenants that it has full right to convey the entire interest herein assigned, and that it has not executed, and will not execute, any agreement in conflict herewith.

ASSIGNOR HEREBY further covenants and agrees that it will communicate to the said ASSIGNEE, any facts known to it respecting said invention, and testify in any legal proceeding, sign all lawful papers, execute all divisional, continuation, reissue, reexamination and foreign applications, make all rightful oaths, and generally do everything possible to aid the said ASSIGNEE to obtain and enforce proper protection for said invention in all countries.

IN TESTIMONY WHEREOF, this Assignment is duly executed this 26 day of August, 2009.

CONVERGYS CUSTOMER MANAGEMENT GROUP, INC.



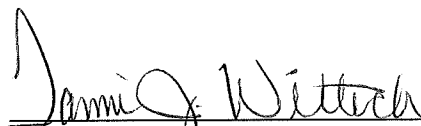
By: KEVIN C. O'NEIL

Its: Secretary

STATE OF OHIO)
) ss:
COUNTY OF HAMILTON)

On August 26, 2009, before me, Tammi Wittich,
Notary Public, personally appeared **Kevin C. O'Neil**, personally known to me (or proved to me on the basis of satisfactory evidence) to be the person whose name is subscribed to the within instrument and acknowledged to me that he executed the same in his authorized capacity, and that by his signature on the instrument, the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS my hand and official seal



SIGNATURE OF NOTARY PUBLIC

TAMMI J. WITTICH
Notary Public, State of Ohio
My Commission Expires 07-21-2014