

PATENT ASSIGNMENT

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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Platinum Technology, Inc.	12/21/1998
RECEIVING PARTY DATA	
Name:	PLATINUM technology IP, inc.
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State/Country:	NEW YORK
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PROPERTY NUMBERS Total: 1	
Property Type	Number
Patent Number:	5301314
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Total Attachments: 1 source=0631707515assignment#page1.tif	

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PATENT
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ASSIGNMENT

WHEREAS, Platinum Technology, Inc. a Delaware corporation (hereinafter "assignor"), is the sole and exclusive owner, by assignment, of the United States Patent No. 5,301,314 issued on April 5, 1994 and assigned to Answer Computer, Inc., entitled "**COMPUTER-AIDED CUSTOMER SUPPORT SYSTEM WITH BUBBLE-UP**," and the inventions described therein; and

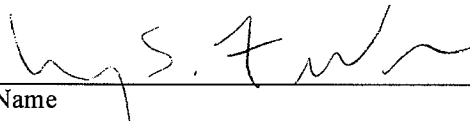
WHEREAS, PLATINUM Technology IP, inc., a corporation of Delaware (hereinafter "assignee"), is desirous of acquiring the right, title and interest in, to and under said patent application and the inventions covered thereby:

NOW, THEREFORE, in consideration of and in exchange for the sum of One Dollar (\$1.00) to be paid by assignee and other good and valuable consideration, the receipt of which is hereby acknowledged, assignor has sold, assigned, and transferred, and does hereby sell, assign, and transfer the entire right, title and interest in and to the above-mentioned inventions, application for Letters Patent, and any and all applications for Letters Patent in the United States of America and in all foreign countries and in all Patents in the United States of America and all foreign countries which may be granted therefor and thereon, and in and to any and all divisions, continuations, and continuations-in-part of said application, or reissues or extensions of said Letters Patent or Patents, and all rights under the International Convention for the Protection of Industrial Property, the same to be held and enjoyed by the said assignees, for their own use and the use of their successors, legal representatives and assigns, to the full end of the term or terms for which Letters Patent or Patents, may be granted, as fully and entirely as the same would have been held and enjoyed by the assignors, had this sale and assignment not been made.

AND for the same consideration, the said assignor hereby covenants and agrees to and with the assignee its successors, legal representatives and assigns, that, at the time of execution and delivery of these presents, the said assignor is the sole and lawful owner of the entire right, title and interest in and to the said inventions and the application for Letters Patent above-mentioned, and that the same are unencumbered and that the said assignor has good and full right and lawful authority to sell and convey the same in the manner herein set forth.

AND assignor hereby authorizes and requests the Commissioner of Patents and Trademarks to issue any and all Letters Patent or Patents of the United States on said inventions or resulting from said applications and any continuations, divisionals and reissues thereof to assignee as assignee of the entire interest, and hereby covenants that it has full right to convey the entire interest herein assigned, and that it has not executed, and will not execute, any agreements inconsistent herewith.

12-21-98
Date


Name
Senior Vice President + General Counsel
Title