

**PATENT ASSIGNMENT**

Electronic Version v1.1  
 Stylesheet Version v1.1

| SUBMISSION TYPE:  | NEW ASSIGNMENT            |               |                |                     |            |                |            |                 |            |            |            |
|---|---------------------------|---------------|----------------|---------------------|------------|----------------|------------|-----------------|------------|------------|------------|
| NATURE OF CONVEYANCE:   | ASSIGNMENT                |               |                |                     |            |                |            |                 |            |            |            |
| <b>CONVEYING PARTY DATA</b>   |                           |               |                |                     |            |                |            |                 |            |            |            |
| <table border="1"> <thead> <tr> <th>Name</th> <th>Execution Date</th> </tr> </thead> <tbody> <tr> <td>Shmuel Shaffer</td> <td>06/24/2010</td> </tr> <tr> <td>Jochen Weppner</td> <td>06/24/2010</td> </tr> <tr> <td>Shantanu Sarkar</td> <td>06/30/2010</td> </tr> <tr> <td>Mukul Jain</td> <td>06/30/2010</td> </tr> </tbody> </table> |                           | Name          | Execution Date | Shmuel Shaffer      | 06/24/2010 | Jochen Weppner | 06/24/2010 | Shantanu Sarkar | 06/30/2010 | Mukul Jain | 06/30/2010 |
| Name  | Execution Date            |               |                |                     |            |                |            |                 |            |            |            |
| Shmuel Shaffer  | 06/24/2010                |               |                |                     |            |                |            |                 |            |            |            |
| Jochen Weppner  | 06/24/2010                |               |                |                     |            |                |            |                 |            |            |            |
| Shantanu Sarkar   | 06/30/2010                |               |                |                     |            |                |            |                 |            |            |            |
| Mukul Jain  | 06/30/2010                |               |                |                     |            |                |            |                 |            |            |            |
| <b>RECEIVING PARTY DATA</b>   |                           |               |                |                     |            |                |            |                 |            |            |            |
| Name:   | Cisco Technology, Inc.    |               |                |                     |            |                |            |                 |            |            |            |
| Street Address:   | 170 West Tasman Drive     |               |                |                     |            |                |            |                 |            |            |            |
| City:   | San Jose                  |               |                |                     |            |                |            |                 |            |            |            |
| State/Country:  | CALIFORNIA                |               |                |                     |            |                |            |                 |            |            |            |
| Postal Code:  | 95134-1706                |               |                |                     |            |                |            |                 |            |            |            |
| <b>PROPERTY NUMBERS Total: 1</b>  |                           |               |                |                     |            |                |            |                 |            |            |            |
| <table border="1"> <thead> <tr> <th>Property Type</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>Application Number:</td> <td>12845183</td> </tr> </tbody> </table>   |                           | Property Type | Number         | Application Number: | 12845183   |                |            |                 |            |            |            |
| Property Type   | Number                    |               |                |                     |            |                |            |                 |            |            |            |
| Application Number:   | 12845183                  |               |                |                     |            |                |            |                 |            |            |            |
| <b>CORRESPONDENCE DATA</b>  |                           |               |                |                     |            |                |            |                 |            |            |            |
| Fax Number:   | (301)762-4056             |               |                |                     |            |                |            |                 |            |            |            |
| <i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>  |                           |               |                |                     |            |                |            |                 |            |            |            |
| Phone:  | 301-424-3640              |               |                |                     |            |                |            |                 |            |            |            |
| Email:  | pam@usiplaw.com           |               |                |                     |            |                |            |                 |            |            |            |
| Correspondent Name:   | D. Andrew Floam           |               |                |                     |            |                |            |                 |            |            |            |
| Address Line 1:   | 1901 Research Boulevard   |               |                |                     |            |                |            |                 |            |            |            |
| Address Line 2:   | Suite 400                 |               |                |                     |            |                |            |                 |            |            |            |
| Address Line 4:   | Rockville, MARYLAND 20850 |               |                |                     |            |                |            |                 |            |            |            |
| ATTORNEY DOCKET NUMBER:   | 0370.0279C                |               |                |                     |            |                |            |                 |            |            |            |
| NAME OF SUBMITTER:  | D. Andrew Floam           |               |                |                     |            |                |            |                 |            |            |            |
| Total Attachments: 4  |                           |               |                |                     |            |                |            |                 |            |            |            |

OP \$40.00 12845183

**501247335**

**PATENT  
 REEL: 024760 FRAME: 0488**

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ASSIGNMENT

For good and valuable consideration, WE, Shmuel Shaffer, residing at 1211 Cowper Street, Palo Alto, California, 94301, Jochen Wepner, residing at 1769 Valley View Avenue, Belmont, California 94002, Shantanu Sarkar, residing at 6758 Tunbridge Way, San Jose, California 95120, and Mukul Jain, residing at 3604 Wodzienski Drive, San Jose, California 95148, hereinafter individually or collectively referred to as "Assignor";

Hereby sell, assign and transfer to Cisco Technology, Inc., a corporation organized and existing under the laws of California, having its principal place of business at 170 West Tasman Drive, San Jose, California 95134-1706, hereinafter "Assignee", its successors, assigns and legal representatives, the entire right, title and interest in and for the United States and all foreign countries, in and to any and all improvements which are disclosed in the application for United States Letters Patent, which has been executed by the undersigned and

entitled: **CALL TO CALL CENTER AS TRIGGER TO CAPTURE AND RECORD  
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and in and to said application and all divisional, continuing, substitute, renewal, reissue, and all other applications for Letters Patent which have been or shall be filed in the United States and all foreign countries on any of said improvements; and in and to all original and reissued patents which have been or shall be filed in the United States and all foreign countries on said improvements;

Agree that said Assignee may apply for and receive Letters Patent for said improvements in its own name; and that, when requested, without charge to but at the expense of said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent applications on any and all said improvements; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns, and legal representatives, all facts known to the undersigned relating to said improvements and the history thereof; and generally do everything possible which said Assignee, its successors, assigns or legal representatives shall consider desirable for aiding in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements and all applications for patents and all patents on said improvements, in said Assignee, its successors, assigns and legal representatives; and

Covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

SIGNATURE: Shmuel Shaffer DATE: 6/24/2010  
Shmuel Shaffer

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_  
Jochen Wepner

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_  
Shantanu Sarkar

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_  
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SIGNATURE: Shantanu Sarkar DATE: 6/30/10  
Shantanu Sarkar

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_  
Mukul Jain

**PATENT****REEL: 024760 FRAME: 0492**

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