PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Donald L Kaufman	09/18/2008
Adrian Inglis	09/18/2008
Thomas J. Weiland	09/18/2008
John E. Darrow	09/18/2008
A. Lorraine Nicholson	09/18/2008
Jon R. Jay	09/18/2008
Jeffrey C. Pratt	09/27/2008

RECEIVING PARTY DATA

Name:	Amazon Technologies, Inc.	
Street Address:	P.O. Box 8102	
City:	Reno	
State/Country:	NEVADA	
Postal Code:	89507	

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	12192064

CORRESPONDENCE DATA

501247720

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Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

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Email: efiling@kmob.com

Correspondent Name: Knobbe Martens Olson & Bear LLP

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Address Line 2: 14th Floor

Address Line 4: Irvine, CALIFORNIA 92614

ATTORNEY DOCKET NUMBER: SEAZN.210A

REEL: 024762 FRAME: 0033

OP \$40,00 12192064

PATENT

NAME OF SUBMITTER:	Maria Anderson
Total Attachments: 10	
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PATENT REEL: 024762 FRAME: 0034 Filing Date: August 14, 2008

Attorney Docket No. REG54921 2008 PT Client Docket No. SEAZN 210A

PATENT ASSIGNMENT

PARTIES TO THE ASSIGNMENT

Assignors:

Donald L. Kaufman 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Adrian Inglis 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Thomas J. Weiland 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

John E. Darrow 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

A. Lorraine Nicholson 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Jon R. Jay 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Jeffrey C. Pratt 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Assignee:

Amazon Technologies, Inc. P.O. Box 8102 Reno, Nevada 89507

AGREEMENT

WHEREAS, ASSIGNORS (listed above) are inventors of an invention entitled "INDEPENDENT CUSTOMER SERVICE AGENTS" for which:

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PATENT REEL: 024762 FRAME: 0035 U.S. Patent App. No. 12/192,064

Filing Date: August 14, 2008

Attorney Docket No. REG54921 2008 PT

Client Docket No. SEAZN.210A

a n	on-provisional application for United States Letters Patent:
	was filed on; or
V	will be filed without this executed PATENT ASSIGNMENT. ASSIGNORS hereby
	authorize and request ASSIGNEE'S legal representatives, of Knobbe Martens Olson &
	Bear LLP, associated with Customer No. 79,502, to insert here in parenthesis (U.S. Serial
	No. 12 192,064, filed 68 14 2008 this APPLICATION'S U.S. Serial
	Number and filing date, when known.

WHEREAS, Amazon Technologies, Inc. (hereinafter referred to as ASSIGNEE), a corporation of the State of Nevada having a place of business at P.O. Box 8102, Reno, Nevada 89507, is desirous of acquiring the entire right, title and interest in and to the invention and in and to any letters patent that may be granted therefore in the United States and in any and all foreign countries;

NOW, THEREFORE, in exchange for good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNORS hereby sell, assign and transfer unto ASSIGNEE its successors and assigns, the entire right, title and interest in and to said invention and improvements, said application and any and all letters patent which may be granted for said invention in the United States of America and its territorial possessions and in any and all foreign countries, and in any and all divisions, reissues, re-examinations and continuations thereof, including the right to file foreign applications directly in the name of ASSIGNEE and to claim priority rights deriving from said United States application to which said foreign applications are entitled by virtue of international convention, treaty or otherwise, said invention, application and all letters patent on said invention to be held and enjoyed by ASSIGNEE and its successors and assigns for their use and benefit and of their successors and assigns as fully and entirely as the same would have been held and enjoyed by ASSIGNORS had this assignment, transfer and sale not been made. ASSIGNORS hereby authorize and request the Commissioner of Patents and Trademarks to

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issue all letters patent on said invention to ASSIGNEE. ASSIGNORS agree to execute all instruments

and documents required for the making and prosecution of applications for United States and foreign

letters patent on said invention, for litigation regarding said letters patent, or for the purpose of protecting

title to said invention or letters patent therefore.

Client Docket No. SEAZN.210A

State of Washington

) ss:

County of King

I certify that I know or have satisfactory evidence that Donald L. Kaufman is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

Signature of

Notary Public Printed Name ______

My commission expires \\ \lambda - \Q -

Client Docket No. SEAZN.210A

9/18/48	AL W
Date / /	Adrian Inglis
State of Washington)
County of King) ss:

I certify that I know or have satisfactory evidence that Adrian Inglis is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

	STAF. JOKO	Dated 9-18-08
(Seal)	SON WOOD	Signature of Notary Public Shoa F. Johnst
***************************************	Will Supplied the supplied to	Printed Name Thea F. Jokerst
10 T	12.09-11.00 mm	My commission expires \\ \(\alpha - \Q - \\ \alpha \)\\
	WWW. OV WARMEN	

U.S.	Patent	App.	No.	12/192	.064
	,	FF-			,~~ -

Filing Date: August 14, 2008

Attorney Docket No. REG54921 2008 PT

Client Docket No. SEAZN.210A

18 Seprensia 2008	Town the state of
Date	Thomas J. Weiland
State of Washington)
County of King) ss:

I certify that I know or have satisfactory evidence that Thomas J. Weiland is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

(Seaf)	

Dated 9-18-2008

Signature of Notary Public Shure L-Pugton

Printed Name SHEREE L. PENNINGTON

My commission expires 6-19-2009

U.S. Patent App. No. 12/192,064

Filing Date: August 14, 2008

Attorney Docket No. REG54921 2008 PT

Client Docket No. SEAZN.210A

09-18-2008	John E Dann
Date	John E. Darrow
State of Washington)
County of King) ss:)

I certify that I know or have satisfactory evidence that John E. Darrow is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

(Seal)	7
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Dated 9-18-08	
Signature of Notary Public Shoo F. Shoot	
Printed Name Thea F. Jokerst	
My commission expires 12-9-2011	

		-
Filing Date: August 14, 2008		Client Docket No. SEAZN.210A
Sept 18, 2008		A. Lorraine Nicholson
State of Washington)	

) ss:

Attorney Docket No. REG54921 2008 PT

U.S. Patent App. No. 12/192,064

County of King

I certify that I know or have satisfactory evidence that A. Lorraine Nicholson is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

	Dated 9-18-2008	
	Signature of Notary Public Shree L. Rugton	
(Seaf)	Printed Name SHEREE L. PENININGTON	
	My commission expires 6-19-2009	

U.S. Patent App, No. 12/192,064	Attorney Docket No. REG54921 2008 P
Filing Date: August 14, 2008	Client Docket No. SEAZN.210A
9/18/2008	John January Contraction of the
Date	Jon R/Jay
State of Washington)
) SS:

County of King

I certify that I know or have satisfactory evidence that Jon R. Jay is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

	South F. JOAN	Dated 9-18-08
	A COTA SALE	Signature of Notary Public Shoo F. Schoot
(Seal)	A CONTRACTOR OF THE PROPERTY O	Printed Name Thea F. Jokerst
	200-11 50 = =	My commission expires 13-9-3011
	WWW. WASHINGTON	

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U.S.	Patent	App.	No.	12/192,064

Filing Date: August 14, 2008

Attorney Docket No. REG54921 2008 PT

Client Docket No. SEAZN.210A

9 22 2008	Journa C Prace
Date	Jeffrey C. Pratt
State of Washington)
County of King) ss;)

I certify that I know or have satisfactory evidence that Jeffrey C. Pratt is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

(Seal)
5936472 15 091608
. 2005

Dated 9-22-2008

Signature of Notary Public

Printed Name SHEREE L. PENININGTON

My commission expires 6-19-2009