PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

| SUBMISSION TYPE: | NEW ASSIGNMENT |
|-----------------------|----------------|
| NATURE OF CONVEYANCE: | ASSIGNMENT |

CONVEYING PARTY DATA

| Name | Execution Date |
|-------------------------|----------------|
| John R. Jay | 09/18/2008 |
| Jeremy A. Dashe | 09/18/2008 |
| Yung-Chun Lin | 09/22/2008 |
| Kenneth C. Macfarlane | 10/14/2008 |
| Eric S. Stone | 09/22/2008 |
| Raymond P. Sharpe Jr. | 09/18/2008 |
| Nathan Brent Glissmeyer | 10/29/2008 |

RECEIVING PARTY DATA

| Name: | Amazon Technologies, Inc. | |
|-----------------|---------------------------|--|
| Street Address: | P.O. Box 8102 | |
| City: | Reno | |
| State/Country: | NEVADA | |
| Postal Code: | 89507 | |

PROPERTY NUMBERS Total: 1

| Property Type | Number |
|---------------------|----------|
| Application Number: | 12192067 |

CORRESPONDENCE DATA

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Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

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Address Line 4: Irvine, CALIFORNIA 92614

ATTORNEY DOCKET NUMBER: SEAZN.199A

PATENT 501248013 **REEL: 024763 FRAME: 0406**

| NAME OF SUBMITTER: | Maria Anderson |
|--|----------------|
| Total Attachments: 9 source=Assignment#page1.tif | |
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PATENT REEL: 024763 FRAME: 0407

| U.S. Patent App. No. | Attorney Docket No. SEAZN.199A |
|----------------------|------------------------------------|
| Filing Date: | Client Docket No. REG50037 2008 PT |

PATENT ASSIGNMENT

PARTIES TO THE ASSIGNMENT

Assignors:

John R. Jay 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Jeremy A. Dashe 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Yung-Chun Lin 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Kenneth C. Macfarlane 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Eric S. Stone 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Raymond P. Sharpe, Jr. 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Nathan Brent Glissmeyer 1200 12TH Avenue South, Suite 1200 Seattle, WA 98144-2734

Assignee:

Amazon Technologies, Inc. P.O. Box 8102 Reno, Nevada 89507

AGREEMENT

WHEREAS, ASSIGNORS (listed above) are inventors of an invention entitled "SYSTEM AND

METHOD FOR AUTOMATED CALL DISTRIBUTION" for which:

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| U.S. Patent Ap | pp. No | |
|----------------|--------|--|
| Filing Date | | |

Attorney Docket No. SEAZN.199A Client Docket No. REG50037 2007 PT

| V | a n | on-provisiona | l applicati | on for Un | ited States | s Letters | s Patent: | | | |
|---|-----|---------------|-------------|--------------------|-------------|----------------|------------|--------------------|----------------|--------|
| | | was filed on | August 1 | 4, 2008, aı | nd accord | ed U.S. | Serial No | o. 12/192 , | .067; or | |
| | | will be filed | l without | this exec | outed PA | TENT | ASSIGN | MENT. | ASSIGNOR | hereby |
| | | authorizes ar | nd request | s ASSIGN | NEE'S leg | gal repr | esentative | es, of Kn | obbe, Martens, | Olsor |
| | | & Bear, LLI | , associat | ed with C | ustomer | No. 79, | ,502, to i | nsert here | in parenthesis | s (U.S |
| | | Serial No | | <u>-</u> | filed | | |) th i s Al | PPLICATION' | s u.s |
| | | Serial Number | er and fili | ng date, w | hen know | m. | | | | |

WHEREAS, Amazon Technologies, Inc. (hereinafter referred to as ASSIGNEE), a corporation of the State of Nevada having a place of business at P.O. Box 8102, Reno, Nevada 89507, is desirous of acquiring the entire right, title and interest in and to the invention and in and to any letters patent that may be granted therefore in the United States and in any and all foreign countries;

NOW, THEREFORE, in exchange for good and valuable consideration, the receipt of which is hereby acknowledged, ASSIGNORS hereby sell, assign and transfer unto ASSIGNEE its successors and assigns, the entire right, title and interest in and to said invention and improvements, said application and any and all letters patent which may be granted for said invention in the United States of America and its territorial possessions and in any and all foreign countries, and in any and all divisions, reissues, reexaminations and continuations thereof, including the right to file foreign applications directly in the name of ASSIGNEE and to claim priority rights deriving from said United States application to which said foreign applications are entitled by virtue of international convention, treaty or otherwise, said invention, application and all letters patent on said invention to be held and enjoyed by ASSIGNEE and its successors and assigns for their use and benefit and of their successors and assigns as fully and entirely as the same would have been held and enjoyed by ASSIGNORS had this assignment, transfer and sale not been made. ASSIGNORS hereby authorize and request the Commissioner of Patents and Trademarks to

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| U.S. Patent | App. No. | |
|-------------|----------|--|
| Filing Date | | |

Attorney Docket No. SEAZN 199A Client Docket No. REG50037 2007 PT

issue all letters patent on said invention to ASSIGNEE. ASSIGNORS agree to execute all instruments and documents required for the making and prosecution of applications for United States and foreign letters patent on said invention, for litigation regarding said letters patent, or for the purpose of protecting title to said invention or letters patent therefore.

| | _ | } | 1 | • |
|------|---|-----|------|---|
| | 4 | 118 | 2008 | |
| Date | | _ | | |

State of Washington

County of King

I certify that I know or have satisfactory evidence that Jon R. Jay is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

(Seal)

Dated

Signature of Notary Public

Printed Name

My commission expires ___

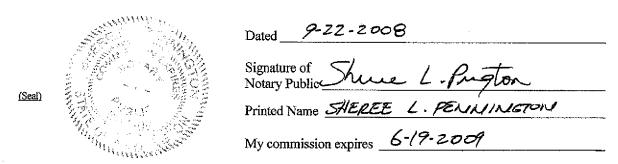
| U.S. Patent App. No. | Attorney Docket No. SEAZN 199A |
|----------------------|------------------------------------|
| Filing Date | Client Docket No. REG50037-2007 PT |
| 9/18/2008 | Jake |
| Date / | Jeremy A. Dashe |
| State of Washington |)) ss: |
| County of King |) 55. |

I certify that I know or have satisfactory evidence that Jeremy A. Dashe is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.



| U.S. Patent App. No. | Attorney Docket No. SEAZN.199A |
|----------------------|------------------------------------|
| Filing Date | Client Docket No. REG50037 2007 PT |
| 09/22/06 Date | Yung-Chun Lin |
| State of Washington | .) |
| County of King |) ss: \ |

I certify that I know or have satisfactory evidence that Yung-Chun Lin is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.



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|--|--|--|
| U.S. Patent App. No. | Attorney Docket No. SEAZN.199A | |
| Filing Date | Client Docket No. REG50037 2007 PT | |
| | Kenneth/C. Macfarlane | |
| State of Washington |)) ss: | |
| County of King | .) | |
| I certify that I know or have satisfactory evidence that Kenneth C. Macfarlane is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument. | | |
| Service May | Dated/0-/4-2008 | |
| | Signature of Notary Public Sure L. Pugton Printed Name SHEREE L. PENNINGTON | |
| (Seal) | Printed Name SHEREE L. PENNINGTON | |

My commission expires 6-19-2009

| U.S. Patent App. No. | Attorney Docket No. SEAZN 199A |
|----------------------|------------------------------------|
| Filing Date | Client Docket No. REG50037 2007 PT |
| | |
| | |
| 9/22/2008 | Eue S. Stone |
| Date | Eric S. Stone |
| State of Washington |) |
| County of King |) ss:) |

I certify that I know or have satisfactory evidence that Eric S. Stone is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

| | | Dated 9-22-2008 |
|--------|--|-----------------|
| (Seal) | Signature of Notary Public Leve L-Rugton | |
| | Printed Name SHEREE L. PENNINGTON | |
| | My commission expires 6-19-2009 | |

| U.S. Patent App. No. | Attorney Docket No. SEAZN 199A |
|----------------------|--|
| Filing Date | Client Docket No. REG50037 2007 PT |
| 9/18/08 | Thoul |
| Date | Raymond P. Sharpe, Jr. |
| State of Washington | |
| County of King |) ss:) |
| | ory evidence that Raymond P. Sharpe, Jr. is the person who lged that he/she signed the foregoing Patent Assignment and |

acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

(Seal)

OVBLO

O

Signature of
Notary Public Show F because

Printed Name Theo F. Sokerst

My commission expires 12-9-2011

| U.S. Patent App. No. | Attorney Docket No. SEAZN 199A |
|----------------------|------------------------------------|
| Filing Date | Client Docket No. REG50037 2007 PT |
| 10/29/2008 Date | Nathart Brent Glissmeyer |
| State of Washington | |
| County of King |) ss:) |

I certify that I know or have satisfactory evidence that Nathan Brent Glissmeyer is the person who personally appeared before me and acknowledged that he/she signed the foregoing Patent Assignment and acknowledged it to be his/her free and voluntary act for the uses and purposes mentioned in the instrument.

| | | • |
|-------------------|--|--|
| | The State of the S | Dated 10-29-2008 |
| | | Signature of Notary Public Succe L. Pugton |
| (Seal) | | Printed Name SHEREE L. PENNINGTON |
| | | My commission expires 6-19-2009 |
| 5937647 091608 | Millian South | |