PATENT ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE: NEW ASSIGNMENT

NATURE OF CONVEYANCE: ASSIGNMENT

CONVEYING PARTY DATA

Name	Execution Date
Virginia LEWIS-HAWKINS	10/01/2002

RECEIVING PARTY DATA

Name:	BellSouth Intellectual Property Corporation
Street Address:	824 Market Street
Internal Address:	Suite 510
City:	Wilmington
State/Country:	DELAWARE
Postal Code:	19801

PROPERTY NUMBERS Total: 1

Property Type	Number
Application Number:	12645529

CORRESPONDENCE DATA

Fax Number: (703)716-1180

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: 703-716-1191

Email: gbpatent@gbpatent.com

Correspondent Name: Greenblum & Bernstein, P.L.C.

Address Line 1: 1950 Roland Clarke Place

Address Line 4: Reston, VIRGINIA 20191

ATTORNEY DOCKET NUMBER: P37763

NAME OF SUBMITTER: Joshua M. Povsner

Total Attachments: 2

source=P37763_Assignment1#page1.tif source=P37763_Assignment1#page2.tif

OP \$40.00 126

PATENT REEL: 025489 FRAME: 0782 Attorney Docket No.: 36968/274789 (BS01226)

ASSIGNMENT

WHEREAS, I, Virginia Lewis-Hawkins, have invented certain improvements in a **Method of Providing Customer Services**, which was filed with the U.S. Patent and Trademark Office on September 4, 2002, Serial Number 10/233,552;

WHEREAS, **BellSouth Intellectual Property Corporation**, a corporation of the State of Delaware, U.S.A., having its principal place of business at 824 Market Street, Suite 510, Wilmington, Delaware 19801, desires to establish its ownership of all rights relating to this invention and patent application;

(\$5.00) and other good and valuable consideration paid by said **BellSouth**Intellectual Property Corporation, the receipt and sufficiency of which are hereby acknowledged, I have sold, assigned, transferred and conveyed and by these presents do hereby sell, assign, transfer and convey unto **BellSouth Intellectual**Property Corporation, in and for the United States and its territories and for foreign countries, the entire right, title and interest in and to said application, and to the invention therein set forth, and in and to any patent which may issue thereon, or claiming priority thereto, including any reissue, renewal, division, or continuation, in whole, or in part thereof, and I hereby bind myself, my heirs, legal representatives, administrators and assigns properly to execute without further consideration, any and all applications, petitions, oaths and assignments or other papers and instruments which may be necessary in order to carry into full force and effect the sale, assignment, transfer and conveyance hereby made or intended to be made.

Application No. 10/233,552

Filed: September 4, 2002
For: Method of Providing Customer Services
ASSIGNMENT OF RIGHTS OF PATENT APPLICATION

IN WITNESS WHEREOF, I have hereunto set my hand and seal this

/irginia/Lewis-Hawkins

State of

County of S

Then personally appeared the above named Virginia Lewis-Hawkins who acknowledged the foregoing instrument to be her free act and deed, before me, this ___, 2002.

MY COMMISSION EXPIRES OCTOBER 29, 2002

Page 2 of 2

PATENT REEL: 025489 FRAME: 0784

RECORDED: 12/10/2010